

# Technology Lead Analyst - Salesforce



## DEEPAK PATIL

Dubai - United Arab Emirates

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Over 6.5 years of Salesforce and IT experience. Expertise in developing scalable applications and solving business problems, with an earned reputation for meeting demanding deadlines and delivering critical solutions on various levels of software application development. Strong Experience in Salesforce Configuration, Apex, Salesforce Lightning, Visualforce, LWC, javascript, Community Cloud, Cloud-sense CPQ, Basic Gov tool, 3rd party integrations, Deployment using ANT migration tool, Changeset, workbench etc.

Nationality: Indian

## Job Preferences:

Current job title:	Technology Lead Analyst - Salesforce
Desired Discipline:	Information Technology
Employment type:	Full time, Part time, Contractor
Career status:	Active job seeker
Available to start:	12/2023
Willing to relocate:	No
Desired Sector:	Engineering EV and Battery Nuclear Oil and Gas Power Renewables
Desired location to work:	United Arab Emirates

## Education:

01/2012 – 01/2016	Sinhgad Academy of Engineering Bachelor
	Salesforce Certification * Salesforce Certified Administrator * Salesforce Certified Platform App builder * Salesforce Certified Platform Developer - 1 * Salesforce Certified Experience Cloud Consultant * Salesforce Certified Javascript Developer 1
	Awards And Recognition

## Work Experience:

05/2023 – Present

## Technology Lead Analyst

Techcarrot FZ LLC

Providing optimum solutions and developing them to meet the client requirements and implementing them using the salesforce platform. Experience of working on Aura Framework, LWC, Apex, Visualforce, Community Cloud, various 3rd Party integrations, Exposing Salesforce APIs for Mobile Integrations etc.

Notable projects are:

DIFC (Dubai International Financial Center) Senior Salesforce Developer

Dubai International Financial Centre (DIFC) is the leading financial hub for the Middle East, Africa and South Asia (MEASA), which comprises 72 countries with an approximate population of 3 billion and a nominal GDP of US\$ 8 trillion. With a close to 20-year track record of facilitating trade and investment flows across the MEASA region, the Centre connects these fast-growing markets with the economies of Asia, Europe and the Americas through Dubai.

03/2021 – 04/2023

## Salesforce Consultant

MTX Group Inc.

Providing optimum solutions and developing them to meet the client requirements and implementing them using the salesforce platform. Experience of working on Aura Framework, LWC, Apex, Visualforce, Community Cloud, various 3rd Party integrations, Exposing Salesforce APIs for Mobile Integrations etc.

Notable projects are:

Public Affairs Committee) Senior Salesforce Developer

The American Israel Public Affairs Committee is a lobbying group -

[https://en.wikipedia.org/wiki/Advocacy\\_group](https://en.wikipedia.org/wiki/Advocacy_group) that advocates pro-Israel policies to the Congress and Executive Branch -

[https://en.wikipedia.org/wiki/Federal\\_government\\_of\\_the\\_United\\_States](https://en.wikipedia.org/wiki/Federal_government_of_the_United_States) of the United States. AIPAC supports policies that strengthen and expand the U.S.-Israel relationship in ways that enhance the security of the United States and Israel. AIPAC advocates for vital security assistance to Israel.

Responsibilities:

- \* Joined AIPAC project as senior developer and delivered 4 major releases within a span of 1.5 - 2 years. Managed and delivered the latest release with a role as Team Lead.
- \* Setup community and implemented using custom community pages, Lightning Web Components, Apex class, etc for end-users
- \* Created custom login, self-registration to the community, and forgot password pages built in LWC and leveraging apex methods to override standard login, reset the password, and create new portal users.
- \* Ensuring necessary end-user data is encrypted when passing data from client-side to server-side.
- \* Identified a way to encrypt the data on the client-side and decrypt the same on the server-side using third-party crypto libraries on the client-side and standard apex crypto methods on the server-side.
- \* Built reusable pieces of code to reduce efforts for repetitive tasks on both client-side and server-side
- \* Implemented both v3 and v2 Google ReCaptcha (in case of failure for v3, v2 is enabled which requires user interaction)
- \* Worked on Bypass mechanism for bypassing ReCaptcha on certain unsupported mobiles or tablets
- \* Created Vidyard (Vidyard is an online video platform for business that allows you to

increase leads, accelerate your pipeline, and delight your customers.) integration in salesforce LWC

- \* Created custom podcast players built-in LWC.

- \* Developed a custom logger framework to capture the logs at various points (generally intended for capturing the error and logging them to the salesforce database) within a transaction and commit them to the salesforce database, which is now further being leveraged to do some data tracking activities and reporting activities for the specific type of registrations and payment success and failures

- \* Worked on version control via bitbucket and deployment via changeset, ANT migration Tool.

Utilized Technologies: Apex class, Lightning Aura & LWC, Custom Metadata, Custom labels, Triggers, Process builders, Flow, Reports, Queueable Apex, Workflow, Batch Classes, Salesforce Configuration, Community Setup, Encryption on client Side using 3rd party libraries and decryption on the server-side using salesforce standard crypto methods, Google Recaptcha(v3 and v2), Vidyad(for Embedded Video players), PubNub(Instant messaging)

DCF NJ KNP Senior Salesforce Developer

The Kinship Navigator Program (KNP) aids caregivers such as grandparents, other blood relatives, and family friends who have taken the responsibility of taking care of children under age 18 or (21 if the child is disabled), maneuver through various government networks to find formal and informal support and services, including providing referrals for child care, support groups, medical coverage, legal services, and housing assistance.

Responsibilities:

- \* Implemented a multi-level approval process for the community users

- \* Had to go with customization of approval submission and approval of records using apex and aura components for the Community Users

- \* Designed and Development of multiple lightning components using lightning web components and aura.com required as per the Business needs

- \* Involvement in identifying the optimized solution for custom implementation for out of the box salesforce features

- \* Requirement gathering and sprint planning

- \* Story understanding, technical discussion, and solutioning within the BA/TL team

- \* Story/Task prioritization, creation, and delegation within the team

- \* Code review through PMD (With rule set Best Practices, Security, Performance, etc) & Clayton tool

- \* Prepared deployment releases with checklist document (Pre and Post Activities, Test Classes, Security, etc)

Utilized Technologies: Apex, Lightning Aura & LWC, Custom Metadata, Triggers, Process builders, Approval processes, Reports, Queueable Apex, Workflows, Community, Custom Labels, etc

NYC DCLA Senior Salesforce Developer

The New York City Department of Cultural Affairs (DCLA) is the largest municipal funder of culture in the country and is committed to providing access to art and culture for all New Yorkers.

Responsibilities:

- \* Managed deployment activities using ANT migration tool, change sets, VS code and workbench.

- \* Designing solutions for the client requirements.

- \* Technically guiding the team members in solution implementation.

Accenture Solutions Pvt. Ltd. Senior Salesforce Developer As a Senior Software Engineer, played a vital role in guiding and understanding clients' desired requirements across Salesforce and force.com technologies. Worked along with the other developers to turn those requirements into meaningful modularized development components to achieve the desired end result.

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Notable projects are:

## Language Skills:

Native:	★★★★	English, Hindi, Marathi
Intermediate:	★★	Kannada

## Skills:

Expert:	★★★	client requirements, vital security assistance, best practice, business needs, prioritising, Requirements Gathering, custom implementation, housing assistance, solution implementation, support, Visualforce, End Users, Salesforce.com, Server-side, Client-Side, code review, Community Setup, Data Encryption, Instant Messaging, Prepared deployment, Scrum Sprints > Sprint Planning, version control, Visual Studio Code, Senior Salesforce Developer, SALESFORCE CONSULTANT, logger, Senior Developer, Bachelors Degree > Bachelor of Engineering, Certified Experience Cloud Consultant, Certified JavaScript Developer, Certified Platform Developer, SFDC 401 Certified Developer, Salesforce Certification, Salesforce Certified Administrator, Salesforce Certified Platform App Builder, industry~engineering
Intermediate:	★★	Senior Software Engineer
Basic:	★	Business Processes, Business Requirements, Process Automation, team meetings, Technical Documentation, APEX, Application Software, Bitbucket, Data Quality, GitHub, Gitlab, HP Application Lifecycle Management, HTML5, IT experience, Jira, JavaScript, LWC, postman, REST, SOAP, Salesforce Apex, Salesforce Data Loader, Salesforce Lightning, Salesforce Sales Cloud, Salesforce Workbench, SourceTree, unit testing, its deployment, Jquery, lead management, Salesforce Developer