Mohit Shrivastava

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SUMMARY

- **Over 4.0 years** of **SalesForce.com** CRM platform as **Developer and Administrator.**

- Having 4.0 years of experience for salesforce classic and lightning.

- Having a good understanding in all phases of Software Development Life Cycle (SDLC) and adept in salesforce.com (SFDC) development and implementation.

- Ample experience in designing of **custom objects, custom fields, picklist, role based page layouts, Workflow Alerts and Actions, and Approval Workflow**, **Validation Rules, Approval Processes, custom Tabs, custom reports, report folders**, report extractions to various formats, **Snapshots, Dashboards**, and **Email** generation according to the application requirements.

- Hands on experience with **Profiles, Permission sets, Organization Wide Defaults and Roles** and customizing standard objects Accounts, Contacts, opportunities, Products, Price books, Cases, Leads, Campaigns, Reports and Dashboards.

- Have performed page layout customization, page layout assignment based on profiles and created custom links based on user requirement.

- Developed and configured various Dashboards, Custom Reports and Report Folders for different user profiles based on the need in the organization and have hands on experience with data migration and updates through the tool **Apex Data Loader** in Salesforce.com

- Experience working with salesforce.com sandbox and production environments and experience in managing full sandbox, developer sandbox and Configuration-only sandbox.

- Executed various levels of **Unit, Integration, User Acceptance and Operational Acceptance testing using test cases** to prove that system conform to specifications of business and quality requirements.

- Salesforce APIs Hands-on experience with Salesforce Service Cloud, Sales Cloud platforms Experience with Salesforce Lightning platform.

- Worked on REST API integration.

- Knowledge in Trigger and Apex.

- Experienced in use of Standard and Custom controllers of Lightning Component in development of custom Salesforce pages as required by business requirements.

- Having experience OAuth integration with other system to Salesforce.

- Strong experience in Salesforce Development and Design.

- **B.C.A** from Punjab Technical University Jalandhar.
- **M.B.A (IT)** from Punjab Technical University Jalandhar.

CURRENT COMPANY NAME

- Mega Infomatix Software Solutions (Lucknow-UP).
- DOJ:- 01 Nov 2019 to till now.

TECHNICAL SKILLS

Application Development	Salesforce lightning component, Configuration & Customization, Integration, SOQL, Force.com platform (APEX, Triggers, Workflows, Process builder etc.), Reports & Dashboards, ,REST APIs, Batch Apex, Controllers, Test Class, scheduler, HTML, JavaScript, Validation rules, sales and service cloud.
Programming Languages	Apex and LWC.
Database	Service Cloud & Sales Cloud.

SUPPORTING PROJECTS DETAIL.

Both projects related to medication and therapy.

1. **Car-T prototype** : this project is related to patient enrollment and treatment. here we have provided the support for the project. We were monitoring the user provision and checking the access. if user faced any type of issue in the project ,then user raise a query in Jira then we have received the query.

2. **GPS - Prototype**: This project related to patient, enrollment, treatment, shipauth, MNC. Here, we were given the support for this project. We were monitoring the user creation for external user and checking the access. if user faced any type of issue in the project ,then user raise a query in Jira then we have received the query.

Role & Responsibilities: User raise a query in Jira. We were getting the user request as an issue. First, we are checking the Jira issue and analyzed the requirement, then checking the request data in production and development environment. in both environments, we are checking 2 things -

1. If we are getting the issue in data setup then update to user this is the data set issue.
2. If data setup is correct then we are checking the functionality whether user getting the issue and checking the user story for this functionality. If everything is fine the we are checking the code and fix the issue.

DEVELOPER PROJECTS DETAIL.

Project # 2

Roles	Software Engineer
Duration	Oct 2021 to till date
Technology Used	Salesforce.com, Force.com.

Project Description:

Worked on integration of third party liked NetSuite web services inside salesforce. The client used to show the financial details user from different web services. We have used Oauth 2.0 protocol to connect with other web services. He have created a student management portal and he has managed the student courses, fee, time scheduling and assign the teachers to classes.

Roles and Responsibilities:

- Integrated REST API for data syncing with other system.
- Created OAuth 2.0 integration for connecting to web services.
- Created the lightning component for creating the student module.
- Created the apex classes for manage the student module and courses and handle the newly created registration the assign the teachers to classes.
- Created batch classes for sending the data from SF to other system.
- Created REST API callout in apex to get the user details.
- Created the scheduler jobs in salesforce.
- Created change set from sandbox to upload the code on production environment. Deploy the change set on production.

Project # 1.

Roles	Software Engineer
Duration	Nov 2019 to Oct 2021
Technology Used	Salesforce.com, Force.com, Service Cloud

Project Description:

Worked on integration of third party web services inside salesforce. The client used to show the financial details user from different web services. We have used SAML protocol to connect with other web services. He has evolved into a comprehensive provider of business, safety, and occupational health services, helping corporations improve health and safety while containing costs. This is helps employers hire smart, improve health and safety, reduce injury rates, and save money.

Roles and Responsibilities:

- Working with business on Salesforce Lightning.
- Designed and developed Lightning Components and Build re-usable components in lightning.
- Developed Triggers, Apex Classes, Batch Classes, Test Classes, Visual force pages, Custom controllers and extensions to fulfil business requirements.

- Development using Apex classes, Triggers, Visualforce pages, Objects, fields, validation rules, custom settings, record types, page layouts
- Create and manage sandbox, users, profiles, roles, objects, fields, page layout, record types, permission sets, sharing rules, public groups, queues, work flows, validation rules, approval process.
- Creating REST API and Callouts.
- Worked on creating the custom lightning components.
- Salesforce Configurations across all the Standard objects like Accounts, Contacts, Cases, etc.
- Worked on configuring Seles site and customizing it by including custom logics using triggers, Classes and Validation Rules.
- Understanding of standard and custom objects and their limitations.
- Salesforce Project deployments including release and environment management.
- Tested functionality, performed debugging and carried out modifications to conduct quality checks.

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