

Nishant Singh

Certified Agile Business Analyst | PSM I & PSPO Trained | ECBA Certified | Indusind Bank | ex-ICICI Bank | ex-Axis Bank Retail & Corporate Banking | Fintech | BFSI | Trade Finance

Business Analyst professional having strong analytical and leadership qualities with diverse experience, willing to work as Product Manager. Bringing to the forefront a visionary mindset and understanding of product development lifecycle from research, requirement elicitation, solution design, implementation. Blend of my experience and expertise can help introduce innovations and improvisation to the product

✉ nishant.singh90@gmail.com

☎ +91-9956559569

📍 New Delhi, India

WORK EXPERIENCE

Manager - Business Analyst Indusind Bank

12/2021 - Present

- Effective collaboration & participation in Product Management, Research, Teamwork and Collaboration
- Product Development, Solution Analysis, Stakeholder Management for incorporating various digital platforms ensuring sustainable digitization for various banking operations
- Playing a vital role in managing various activities of the project like requirement elicitation, analyzing the information gathered, documenting the functional or business requirements, BRD, FRD, Solution Scope Documents, Interface Analysis
- Interviewing business units, stakeholders, and technical leaders to gather and clarify business requirements; developing to be business process flows, identifying the impact of the implementation on these business process flows and coordinating the review of the detail design for the business
- Verification/Validation of requirements to ensure they deliver business value by conducting various reviews
- Act as a SME, providing integrated business/technical solutions to develop products in order to cater the business, operational & market needs
- Creating data models basis various critical business insights needed for various technical solution & business upgradation
- Worked under of all phases of SDLC methodologies like Waterfall and Agile
- Successfully participated in various Scrum Ceremonies by sharing opinions on process & product innovation
- Gained insights during designing ideas in relation to technical upgradation, co-ordinating with development team during development & post development maintenance as point of contact for business domain

SKILLS

Agile Methodology BRD
Business Analysis FRD Gap Analysis
Market Research Problem Solving
Process Automation Product Design
Product Management Product Strategy
Requirement Elicitation SDLC
Stakeholder Management
Team Management UAT UML Diagram
Use Cases User Stories

LANGUAGES

English
● ● ● ● ●
Hindi
● ● ● ● ●

PROJECTS

Connect Online for retail trade transactions is a platform integrated with net banking which provides ease of access to digital trade transactions. Processing of import remittances, disposal for export remittances, regularisation of import and export bills, AD CODE letter issuance, Issuance of BG & LC without even visiting the branch and submission of physical documents

WORK EXPERIENCE

Dpty Manager- Business Analyst

ICICI Bank

02/2019 - 12/2021

- Involved in overall activities related to Business Strategic Planning & IT-automation for cross sell & liability channel of bank
- Designing & implementing various ideas of process & system enhancement for salesforce & product improvement
- Engagement with key stakeholders and business owners to prioritize the business problems & opportunities for further technical enhancement for internal & external cross sell channel
- Organizing & Lead Requirement Gathering (Elicitation) meetings using techniques like Interviews, Questionnaires, Interface Analysis, Document Analysis, Brainstorming Sessions and Focus Group Discussions
- Conducting Gap Analysis, Scope Analysis, Impact Analysis on Business Process using techniques like use case diagrams (UML), Context Diagram, BPMN, Flow charts & Requirement Analysis & Design Definition (RADD)
- Conducting "AS-IS" and "TO-BE" analysis and suggest fit for Business Solutions by designing a Change Strategy
- Prioritization of requirements using MOSCOW and Business Value methods followed by documenting as BRD, FRD, Change Request
- Performed quality assurance (functional testing) and user acceptance testing (UAT) facilitating on-time & acclaimed "go-live" of the application.
- Act center point of contact for all project activities liaising with delivery managers
- Business review meetings with business stakeholders sharing insights about effective business changes due to technical upgradation by presenting projects' insights in Business Review Meetings on periodic basis

Branch Operations Manager

Axis Bank Ltd.

12/2013 - 02/2019

CERTIFICATES

Business Analysis Certified (IIBA - ECBA) (09/2022)

Agile Business Analysis (08/2022)

EDUCATION

PGDM

IMS GHAZIABAD

06/2011 - 06/2013

B.COM

LUCKNOW UNIVERSITY

05/2008 - 05/2011

