

# **REPALLE RAMCHARAN TEJA**

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## **Summary:**

- 4 plus years of IT experience in various stages of Software Development which includes 3 plus years of experience as Salesforce CRM Developer which involves Administrator, Development, and LWC
- Strong IT experience in Software Development that includes all phases of Requirement Analysis, Design, Development, UAT and maintenance of Product / business applications including Cloud Based, Web Applications, Windows Applications, Web Services, Windows Services, Client-Server applications.
- Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better.
- Proficient with Salesforce data model and customizing objects, fields, formula fields, rollup summary fields, page layouts, search layouts, creating custom objects and custom Tabs, record types, relationships (Lookup, Master detail & Junction objects), custom reports and dashboards.
- Excellent understanding of Org Hierarchy Roles, Profiles, and permission sets, Users, object level security, field level security, record level security and sharing rules.
- Hands-on experience with declarative programming using Workflow rules, Process Builder, Approval process and actions Field update, Email alert, Create tasks.
- Experience in implementing MVC (Model View Controller) design by using Visualforce, Apex Standard and Custom Controllers, Controller Extensions for business logic on Standard and Custom objects.
- Proficiency in SFDC development using Apex classes, Apex Triggers, Test classes.
- Strong experience in writing Apex **REST web services** in Salesforce to access Salesforce data and used Force.com REST API Web services for outbound calls from Salesforce.
- Knowledge and experience in developing Custom **Lightning Components**, using Standard Lightning Components, building Lightning Apps using Lightning App Builder and Lightning Data service.
- Strong experience with Force.com migration tool, Change Sets for migrating Salesforce components across various Sandbox and Production instances.

## **Education:**

- B.Tech from JNTUk (2016)

## **Professional Experience:**

- Working as a Salesforce Developer at SOUXE TECHNOLOGIES PRIVATE LIMITED. from March 2019 to Till date.

## **Technical Skills:**

|                                |   |   |
|--------------------------------|---|---|
| <b>Salesforce Technologies</b> | : | Salesforce CRM, Salesforce SFA, Apex Language, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, Visualforce Pages, Lightning web component, Apex Web Services, AJAX, Workflow & Approvals |
| <b>Languages</b>               | : | Apex, Java, HTML, CSS,  |
| <b>Tools</b>                   | : | Apex Data loader<br>Web services APIs like REST, Eclipse IDE Plug-in,<br>Force.com Explorer, JIRA.  |
| <b>Operating Systems</b>       | : | Windows XP/Vista/7, UNIX.   |

**Client: Pricol Limited**

**Environment:** Apex, Visual force, Lightning framework, Triggers, HTML, JavaScript, salesForce.com sandboxes

**Team Size:**5

**Role:** Salesforce Admin/Dev

**Description:** Pricol is a Global Supplier of automotive products, automobile components, auto instruments and auto accessories. They implemented salesforce.com CRM solutions for increase sales team productivity. SFDC was used for targeted sales and high-level customer service. SFDC stores all customer interactions alongside customer records to ensure that no information is disregarded and no opportunity missed. The salesforce.com provides greater control of resources and to increase sales team productivity

**Responsibilities**

- Designed, developed and deployed Apex Classes, Controller Classes, Extensions and Apex Triggers to achieve complex business functionality.
- Developed Lightning components to provide customized functionalities
- Written APEX test classes for unit testing includes data testing, positive/negative scenarios and assert checks with the minimum code coverage of 85%.
- Created Custom Objects and fields for transactional and contractual information.
- Created various Profiles, Roles, and Page Layouts, given permissions based on the hierarchy requirements of the organization.
- Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
- Created test scenarios on Sandbox environment and migrated code to deployment instance after testing.
- Implemented Test classes to support Code Coverage for deployment to production and performed smoke tests before QE Validation.

**Client: Demac Property's**

**Environment:** Apex, Visual force, Lightning framework, Triggers, HTML, JavaScript, salesForce.com sandboxes

**Team Size:**6

**Role:** Salesforce Admin/Dev

**Responsibilities**

- Interacted with various business team members to gather the requirements and documented the requirements.
- Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to manage sharing access among different users.
- Configured Profile-based IP address restrictions, Organization-wide IP address restrictions and Profile-based login hour restrictions.
- Maintained language settings and advanced currency management.
- Designed and deployed Custom tabs, validation rules and Auto-Response Rules for automating business logic.
- Created workflow rules and defined related tasks, email alerts, and field updates.
- Designed, developed, and deployed Apex Triggers, Apex Classes, Visualforce Pages, Controller & Extension Classes, and Test Classes for Unit testing and for various functional needs in the application.

- Created page layouts, search layouts to organize fields, custom links, related lists, and other components on record pages.
- Implemented pick lists, dependent pick lists, lookups, master detail relationships, validation and formula fields to the custom objects.
- Used field level security along with page layouts to manage access to certain fields.

**Client: The Warranty Group**

**Environment:** Apex, Visual force, Lightning framework, Triggers, HTML, JavaScript, salesForce.com sandboxes

**Team Size:**8

**Role:** Salesforce Admin/Dev

**Description:**

Building portal for external users where users can create claims by their own on the basis of the tier of their card and benefits, they are given on that for Citi bank. Users can also view the status of their claim using the portal.

**My Activities:**

- Interacted with various business user groups for gathering the requirements for salesforc.com CRM implementation.
- Worked on different Lightning components as per the given screens.
- Worked on lighting frame work , app builder pages.
- Implemented Workflows , process builders, Custom object creation and different datatype fields creation
- Created relationship fields with lookup , master datatypes.
- Implemented validation rules, formulas, rollup summery fields .
- Worked on Agile methodologies where requirements, design, testing, deployment needs to be done as early as possible.
- Involved in in code reviews for each sprint.
- Hands on experience in writing Apex triggers and Apex classes including batches, handlers and extension controllers for customizations.
- Worked on asynchronous apex classes like Batch apex.
- Working in Agile process with scrum teams and Jira tool.
- Writing test classes to improve the code coverage for existing classes and new implemented classes.
- Deployed code & configuration items using ANT and Changesets.

