



# Rahul Bishnoi

## Salesforce Developer

Experienced Certified Salesforce developer with a robust 7-year background specializing in Sales and Service cloud. Proficient in salesforce technologies like Lightning Web Components(LWC), Vlocity/Omnistudio, Flows, Aura, Apex, Integration etc. Dedicated to delivering innovative solutions and leveraging comprehensive knowledge to drive successful implementations. Eager to contribute expertise and passion for Development to a dynamic team.

## Contact

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### Address

A-407, Tinsel County,  
Hinjewadi Phase, Pune, 411057

## Education

2016

**B.Tech: Computer Sciences**

Rajasthan Technical University,Kota

2021

**MBA: Information Technology**

NMIMS, Mumbai

## Expertise

- LWC
- Integrations
- Sync and Async Apex/Triggers
- Vlocity/Omnistudio
- Flows/Integration Procedure/Workflows
- VF Pages
- Object Level/Records Level Security

## Experience

### 2021 - Present

Cognizant | Pune

#### Senior Salesforce Developer | Nestle Waters

- Designed and developed salesforce solutions in service cloud which helped the client in managing there service network with an efficient and optimized manner.
- Lead the team in lightning migration where VF pages were migrated to Lightning web components without loosing any of the existing functionality.
- Designed and developed a integration architecture to integrate salesforce with other systems.
- Helped develop a monitoring architecture using custom LWC which helped client in tracking performance of agents.
- Implemented Omni-Channel in service cloud to help route the cases and equally distribute work load among active agents.
- Conducted Org-Wide Code review and provided feedback to improve code quality.

#### Omnistudio Developer | DMNV

- Designed and developed salesforce solutions Omnistudio for various business process life cycles.
- Worked on Integration Procedures, Dataraptors, Flexcards and Omniscripts along with other Omnistudio technologies.
- Worked on LWC's to extend basic omnistudio functionality.

### 2019 - 2021

Deloitte USI | Bangalore

#### Salesforce Developer | Illumina

- Worked on the Illumina project as a Lightning Web component developer.
- Worked in AMS team as well to directly interact with end users and fix/enhance the existing system .
- Worked on Apttus CPQ package to maintain/develop sales cloud stories.
- Filled up various positions/roles during COVID due to lack of resources and maintained/developed various salesforce applications using LWC, Visualforce pages, Apex and other salesforce technologies.
- Helped reduce the Turn-Around-Time of various applications by moving various functionalities from Sync to Async apex, Workflows to Flows and reducing the overall load on apex triggers.

### 2017 - 2019

Infosys | Bangalore

#### Salesforce Developer | Bulex Group

- Worked on the Bulex Group Project.
- Helped maintain the profile, permission sets/groups, sharing rules and roles to maintain object level and record level security.
- Migrated functionalities of all the existing workflows and process builders to flows.
- Developed various stories which involved apex triggers, batch/queueable apex, Visual force pages and aura components
- Developed complex reports and dashboards for client.