



Dheeraj Kumar Pandey

Salesforce Lead Developer

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in in/dheeraj020

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5.8+

Years Total Experience

5.2+

Sales Cloud Experience

5.2+

Service Cloud Experience

4.2+

Community Cloud Experience

4.2+

Lightning Experience

11

Salesforce Certifications

3

DevOps Certifications

1

Scrum Certifications

238+

Trailhead Badges

8

Trailhead Superbadges

2007

High School

- UP Board
- First Division

2009

Intermediate

- UP Board
- First Division

2012

Bachelor of Computer Application

- Dr. B. R. Ambedkar University
- First Class honours

2015

Master of Computer Application

- Dr. A.P.J. Abdul Kalam Technical University
- First Class Honours

2015

Saasfocus- A Cognizant Company

- Salesforce Developer
- Jan 2015- Jan 2020

2020

Echo Managed Services

- Senior Salesforce Developer
- Jan 2020 – Currently Working

Programming Languages

Apex, JavaScript, jQuery, HTML, CSS, Bootstrap, C#, Java, SLDS etc.

Salesforce Technology

Salesforce CRM Customization: Apex Controller, Visualforce Pages, Visualforce Component, Batch Class, Scheduler Class, Apex Triggers, Test Classes, Salesforce Integration, Queueable Jobs, Future Methods, Lightning Aura Components, Lightning Web Components etc.
Salesforce CRM Configuration: Objects, Fields and Relationships, Workflow, Process Builder, Flow, Assignment Rules, Escalation Rules, Business Hours, Milestones and Entitlement, Email Alerts, Page layouts, lightning Configuration, Lightning Connect, Reports and Dashboards, Approval Process, Validation Rules, App Configuration etc.

Salesforce Clouds

Sales Cloud, Service Cloud, Community Cloud, Einstein Analytics and Discovery Insights etc.

Version Control

Git hub, Bit Bucket, SVN etc.

Documentation Tools

Draw.io, Lucid Charts, Microsoft Visio, JIRA, Microsoft Office, Microsoft Project, Confluence etc.

Deployment Tools

Salesforce Workbench, Gearset, Flosum, Copado, ANT, Jenkins, Change Set

IDE

Eclipse, VS Code, Cloud 9, Developer Console, Mavensmate, Atoms etc.

Other Tools

SSRS, IIS Server, Data Loader, Mentis Bug Tracker etc.

Experience

Certifications

Education Timeline

Career Timeline

Technology and Tools Used

- Involve in designing, coding, testing, implementing, debugging, and supporting salesforce.com integrations and applications.
- Serve as module lead in projects developed on Salesforce CRM.
- Developed Customized solutions within the salesforce platform to support critical business functions and meet project objectives and company goals.
- Communicate with project managers, product managers, administrators, and other developers to design cohesive project strategies and ensure effective collaboration throughout all phases of development, testing and deployment.
- Experience working with globally distributed teams.
- Develop software solutions using salesforce.com API framework, and 3rd party APIs.
- Worked on customer facing user interface using lightning components.
- Worked in B2B and B2C projects from various domains like Automotive, Real Estate, FMCG, Relocation Services, Field Service etc.
- Hands on Experience on various cloud like Sales Cloud, Service Cloud, Community Cloud etc.

Automotive Domains (5)



Audi India
Sales, Services,
Customer and Partner
Portals, Used Car



Honda Australia
Sales and Partner
Portals



Volvo Germany
Sales, Services and
Customer Portal



BHARATBENZ

Bharat Benz India
Sales and Services



Way of Life!

Maruti Suzuki India
Sales, Services, Driving
School, Insurance,
Used Car, Customer
and Partner Portal

Real Estate (3)



Kalpataru Group
Sales, Inventory Management,
Milestones, Payment Plan



Radius Real Estate
Sales, Inventory Management,
Milestones, Payment Plan



VBHC- Value for Homes
Sales, Inventory Management,
Payment, Milestones, Payment Plan

Field Services (3)



Exicom Power Solutions
Complaint Management, Inventory
Management, Agent Management
and Assignment and Tracking



Iqor
Standard FSL, Complaint and
Warranty Management, Inventory
Management, Engineers Tracking



Premier Solar Solution
Lead Creation, Inventory
Management, Product
Installation and Services

AppExchange Products (3)



Aptumo (Echo Managed Services)
Utility Billing solution which is used
for Water Billing, Electricity Billing etc.



Autoforce (Saasfocus Inc)
Automotive solution having features like
Sales, Services, Inventory Management,
Dealership Management etc.



LOS (Saasfocus Inc)
Lead Generation,
Application Management,
Document Collection etc.

Other Industries (2)



Woolworths (FMCG)
Product withdrawal and recall
management



Relocation Services International
Relocation Services, Logistic
Tracking, Payment Management

Salesforce Developer Certifications (3)



Salesforce Certified
Platform Developer I



Salesforce Certified
Platform Developer II



Salesforce Certified
Platform App Builder

Salesforce Administration Certification (1)



Salesforce Certified Administrator

Salesforce Consultant Certification (4)



Salesforce Certified
Sales Cloud
Consultant



Salesforce Certified
Service Cloud
Consultant



Salesforce Certified
Community Cloud
Consultant



Salesforce Certified
Einstein Analytics and
Discovery Consultant

Salesforce Architect Certifications (3)



Salesforce Certified
Sharing and
Visibility Designer



Salesforce Certified
Data Architecture and
Management Designer



Salesforce Certified
Data Application
Architect

Other Certifications (4)



Copado Certified
Administrator



Copado Certified
Developer



Flosum Certified
Professional



Scrum Fundamental
Certified



Soccer



Cricket



Blogging



Trekking



[trailblazer.me/id/
dheeraj020](https://trailblazer.me/id/dheeraj020)



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