

# Jaykishan Ramvani

Project Manager

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## Summary

Experienced Project Manager through spectrum of evolutionary & revolutionary products/services spanning over 10 years.

Interventions that are experiential to slice business EPICS into user experiences.

Forerunner with a conscious belief, that building next generation leaders is key aspect of Leadership.

Challenging status quo through diverse perspectives, reflective approach and practical insights.

Pursuing the Accelerated General Management Executive Program from IIM-A.

## Core Competencies

- Strategic Planning
- Progressive Project Management
- Project Financial Planning
- Stakeholders Management
- Client Engagement
- Resource Allocation and Optimization
- Negotiation and Advocacy
- Team Leadership
- Operational Excellence

## Work History

### Project Manager- Global Professional Services | PMO Services

JULY-2019 - Present

Allscripts india LLC

Project Manager in the Professional Services office for Allscripts Healthcare Solutions, a publicly traded company (NASDAQ-MDRX) that provides electronic health record technology and other health information technology to over 180,000 physicians, 2,700 hospitals and 13,000 extended care organizations. A member of the Allscripts Global Project Management Team works on Touchworks, Sunrise, Paragon Development, Implementation and Upgrade Projects.

#### Attainments:

Successfully Managed the Implementation, Server/Data Center Migration, Data Migration Programs for below Major Clients having Revenue above \$20 M

- Largest Regional Hospital (25 Locations) in Melbourne, Australia. (Revenue \$4M)
- Implementation Projects for largest Rehab Center in Nebraska - USA (Revenue \$3M)
- Data Management and Integration Projects for Largest Enterprise Hospital in Kansas City, USA. (Revenue - \$5M)
- Large Scale Application Upgrade Program for Largest US Hospitals (3 Clients) (Revenue \$1M)
- Custom Solutions Development for US Ambulatory Hospitals (Revenue \$1M)
- More to follow.

### Project Manager

May-2018 - June-2019

HiddenBrains Infotech Pvt Ltd

- Consulting Project Manager in a strong project based organization- Managing New Development & Enhancement Products/ Projects in Web and Mobile App Development using Waterfall and Agile (Scrum) Methodology.
- Pioneer in Developing the Finance and Accounts ERP Product for the client based in Nigeria- Africa.
- Key Contributor in System Design and System Architecture.
- Leading the Team of 30 Resources in the Capacity of Business Analysis, Design, Development and QA.
- Working on financials for getting Effort estimation, Costing, Budgeting, Revenue forecasting etc from program / project delivery.

- Responsible for Creating Detailed Project Management and Release Plans.
- Monitoring and Control on execution against the release plans, using techniques like Planned vs Actual Efforts Tracking, Milestone Percentage Completion, Time log/Time sheet tracking.
- Create and Review BRS, Functional Specifications.
- Identify Gaps, Risks, and Critical Project Path and accordingly propose risk mitigation plans.
- Participate in various Process Improvement / Optimization Initiatives; identify potential technology loop holes and accordingly initiate governance activities and ensuring projects adhere to organisation processes.
- Work closely with Quality teams and ensure QA/QC levels .
- Maintain engagement with customers to identify current needs, problem areas, and process gaps and provide feedback to relevant teams.
- Driving the calls, reporting progress on daily and weekly basis to all Project stakeholders.
- Prepare monthly reports required by Senior management like (Effort spent analysis, Critical Post Go-live Issues, Various KPI Reports)
- Bridge the delicate balance to keep employees and customers happy protecting the company interest.

#### **Attainments:**

Successfully Developed the **Finance and Accounts ERP Product** and Go-Live for 10 Enterprise Group Companies for first Phase.

- Visited the Client Location in Nigeria for 3 Month for UAT and Go-Live Phase and Successfully Completed the First Phase Delivery.
- Developed the Fully Dynamic, Scalable and Robust System considering the future needs of the Product.

### **Project Manager**

July-2016 - Apr-2018

Peerbits Solution Pvt Ltd

- Consulting Project Manager in a strong project based organization- Managing New Development & Enhancement Projects in Web and Mobile App Development using Waterfall and Agile (Scrum) Methodology.
- Responsible for Project Conception to Delivery for Customers across the Globe in nearly 30 countries.
- Leading the Team of 30 Resources in the Capacity of Business Analysis, Design, Development and QA.
- Working on financials for getting Effort estimation, Costing, Budgeting, Revenue forecasting etc from program / project delivery.
- Responsible for Creating Detailed Project Management and Release Plans.
- Monitoring and Control on execution against the release plans, using techniques like Planned vs Actual Efforts Tracking, Milestone Percentage Completion, Time log/Time sheet tracking.
- Review BRS, Functional Specifications, User Stories, Mobile API Document and deep involvement in UAT along with Business Analyst.
- Identify Gaps, Risks, and Critical Project Path and accordingly propose risk mitigation plans.
- Participate in various Process Improvement / Optimization Initiatives; identify potential technology loop holes and accordingly initiate governance activities and ensuring projects adhere to organization processes.
- Work closely with Quality teams and ensure QA/QC levels .
- Maintain engagement with customers to identify current needs, problem areas, and process gaps and provide feedback to relevant teams and apprise all the Project stakeholders.
- Prepare monthly reports required by Senior management like (Effort spent analysis, Critical Post Go-live Issues, Various KPI Reports)
- Bridge the delicate balance to keep employees and customers happy protecting the company interest.

#### **Attainments:**

Successfully Delivered below Enterprise Projects/Products for various clients across the globe.

- Loyal-1 and LaaS Loyalty System Integration (South Africa)
- Traderdock -- Financial Trading Platform (Ireland)
- Indiref : Job Portal and Recruitment Management System (India).
- Wenta Mashy Event Management Solution (Saudi Arabia)
- Restaurant Management Solution (USA)
- Taxi and Transport Management Solution. (Sudan and Saudi Arabia)
- On Demand Delivery Solution. (USA)
- HIPPA Compliant Health Care Application (USA)

### **Project Manager- Implementation**

March-2015 - July-2016

eClinicalWorks Pvt Ltd

- Managing the Projects with top notch providers & practices of USA for their Implementation and post-implementation requirements for eClinicalWorks EHR Software.
- The major projects I have handled are projects like Server Re-Architecture design, Client Server to Cloud (SAAS) move, Data Center move and Data Migration
- Accountable for strategic planning, process designing and defining the Project Quality Standards.
- Team Management and Resource Allocation, Managed the Team of 25 Indirect Technical Support Executives.
- Delegate tasks & responsibilities to appropriate Team Members. Manage project deliverables in line with the project plan
- Involved in vendor management, change management and client communications
- Reviewed the project performance and evaluated the success of project against Program objectives.
- Continuous Process Improvement by periodically reviewing the Program to identify best practices and short comings
- Conducting periodic meetings with Clients to understand customer satisfaction levels.
- Controlling entire project by keeping an eye on all minute and major activities of project with the help of eCW internal software (eManager designed for the project planning) to make sure that Project is completed on timely manner to reduce any further cost.
- Testing and validating the implementation before the Go-live date of project
- Provided Technical Architect/Solutioning to Clients so they can understand their Investment behind Server and Data Center Migration.
- Resolve cross- functional issues at project level. Manage project scope and change control
- Develop & Deliver progress reports, proposals & requirement documentation. Maintain a detailed project plan & associated communication documents

#### **Attainments:**

Successfully Managed the Server Migration and Data Migration Programs for below Major Clients having revenue above \$10 Million.

- University of Texas Southwestern Medical Center
- Grand River Medical Group.
- Hopewell Health Center
- LifeLong Medical Care.
- BIDMC -- Associated with Harvard Medical School

#### **Senior Associate - Software Development(MS)**

June-2011 - March-2015

##### **Future Group- Leading Retailer of India**

**Project:** SAP Planning for Retail Product Implementation for Business Planning Team of Future Group -- Representing the Various Retail Formats like Big Bazaar, Central, Brand Factory, Home Town, Ezone etc.

**Role:** Project Coordinator

#### **Key Responsibilities:**

- Tracking of Existing Project Plan and Making Sure the Project Milestones are within the Achievable Deadline.
- Project Time sheet and Budget Management.
- Communicate and Manage the Cross Functional Teams . **Team Size: 10**
- Liasoning with SAP and Future Group Business Team for the New Business Requirement Implementation and Funnelling the Portfolio through PMO team.
- Involved in the Go-live and UAT Activities.

**Project:** Future Group Retail Enterprise Merchandise and Assortment Planning Solution tool GRMAP and Ginesys ERP Implementation for Ethnicity Retail Format

**Role :** Product Manager

#### **Key Responsibilities:**

- Responsible for gathering, understanding and documentation of business requirements, analyzing and optimizing the business processes and converting category planners' requirements into Business and technical requirement.
- Execution and Management of Various features of category planning like strategic planning, store planning; merchandise planning, Replenishment planning, in season management, SKU Rationalization, plan profit merchandising mix, reconcile of financial plans with ABP and bottom up plans.
- Responsible for Managing New Change Requests and Enhancements of Ginesys ERP pertaining to various modules like Inventory, Procurement, Finance , Sales and Distribution, Retail Management and analytic.

- Vendor Partner Management and Business Coordination.
- Functional and Technical Support for Store and HO Operations.

**Attainments:**

- Successfully Migrated 25 New Ethnicity Stores stores on Ginesys POS application
- Managed more than 100 POS tills,30 Stores on Ginesys ERP Successfully for seamless operations of Ethnicity Format.

## Tools and Technologies

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- CA Clarity PPM
- CA Agile Central Rally
- Microsoft Project
- Teamwork- Project Management System
- JIRA

## Professional Certificates

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<b>Accelerated General Management-Executive Program - Pursuing</b>	Feb-2021
India Institute of Management - Ahmedabad	
<b>Digital Transformation - 5 Day Challenge</b>	Mar-2021 - Never
CXO Transform	
<b>Cyber Security Foundation - Professional Certificate</b>	Jan-2021 - Jan-2023
Certiprof -Cybok V1.0	
<b>Certified Program Manager</b>	Dec-2020 - Never
International Organization for Project Management -IO4PM	
<b>Microsoft Azure Fundamentals Certified</b>	Nov-2020 - Never
Microsoft	
<b>Professional Agile Leadership-1</b>	Sep-2020 - Never
Scrum.org	
<b>Six Sigma Yellow Belt</b>	Jul-2020 - Never
6sigmastudy.com	
<b>Professional Scrum Master-1</b>	Nov-2019 - Never
Scrum.org	

## About Me

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Growing up among chaos was normal - everyday, everywhere. But learning to be experimental, looking things in new ways, to get an organised view and efficiently navigate through them producing desired results is something, I cherish to work with. Enabled by technology and enjoy being a growth hacker & continue to be attracted by challenges presented around chaos, bloomed within inefficiencies.