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## PRIYANKA

### OBJECTIVE

Seeking a challenging enterprise techno functional position with the company to utilize my skills and abilities in a competitive environment that encourages continuous learning and provides exposure of new technologies to achieve professional and personal growth in all fields.

### TECHNICAL HIGHLIGHT

- **5 years** of total IT experience out of which **4+years** in Salesforce, **Salesforce Administration/Development**.
- Experience in **Lightning Web Components, Handle Events**, Communicate between **Components** and **Lightning Data Service** on Lightning.
- Involved in developing **Apex Triggers**, Apex Classes to automate the functionalities when performing **DML** operations on **Database**.
- Experienced in declarative automation feature: **Workflow Rules and Process Builder, Flow Builder** to automate specific actions as per the business requirements. .
- Good experience on configuring security settings by using **Profiles, Permission sets, Roles, OWD, Sharing Rules, Manual Sharing, Apex Managed Sharing**.
- Experience in sandbox and environment management.
- Deployment and release management using **CICD, change sets, workbench, GitLab**.
- Good understanding of salesforce coding best practices, design patterns.
- Good knowledge in **Salesforce admin and Support - User Management, Troubleshooting**.
- Understanding of API and Experience in **INTEGRATION** using **REST API**.
- Worked on **Reports, Dashboards** and having Good exposure on Lightning Experience.
- Experience in configuring of **Lightning App Builder** and Using **Lightning Components Bundle** for creating **Lightning Application** (Single Page Application).
- Worked on developing **Batch Apex** (Asynchronous), **Future Methods**, Visualforce Pages with Standard/Custom controllers/.
- Good practice on Salesforce **CLI** Commands on **VS Code**.
- Perform bulk import operations using data management tools **Data loader, Workbench, Salesforce Inspector**.
- Working knowledge on **Scrum** and **Agile development methodologies** and using **TFS** tool.

## EXPERIENCE DETAIL

### DELL TECHNOLOGIES (SENIOR SOFTWARE ENGINEER, JAN 2020 – TILL DATE)

#### PROJECT :

<b>CLIENT</b>	<b>FINANCIAL FORCE</b>
<b>DURATION</b>	JAN 2020 – TILL NOW
<b>TECHNOLOGY</b>	<b>SALESFORCE, APEX, LIGHTNING COMPONENT</b>
<b>FRAMEWORK / TOOLS</b>	<b>VISUAL STUDIO CODE, INTELLIJIA, TFS, AGILE METHDOLOGIES</b>

#### PROJECT DESCRIPTION

Financial Force is a managed package on Appexchange which deals with Order, Project And Resource management Lifecycle.

#### ROLES AND RESPONSIBILITIES:

- Playing a role of **senior salesforce developer**.
  - Worked on end to functionality of **FinancialForce**.
  - Responsible for designing **Reports, Dashboards**.
  - Created Lightning Components, **App builder, Visual Force page, Visual Force components, custom controllers**.
  - Worked on integrations with multiple application For Example- **FinancialForce to Click, SABA, Open Text, Workday, OCI**.
  - Good experience on configuring security settings by using **Profiles, Permission sets, Roles, OWD, Sharing Rules, Manual Sharing, Apex Managed Sharing, View All, Modify All, View All Data and Modify All Data**.
  - Deploying the code using our **CI/CD** pipelines.
  - Work with the **dev leads** and **architects** to understand the **Product Requirements**.
  - Maintained Knowledge base solution document for providing solutions for repeated issues.
  - Experience in configuring of **Lightning App Builder** and using **Lightning Components Bundle** for creating **Lightning Application** (Single Page Application).
  - Good practice on Salesforce **CLI** Commands on **Visual Studio Code**.
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## **ACCENTURE SERVICES PVT. LTD.**

### **(SOFTWARE ENGINEER, 8<sup>TH</sup> MARCH 2016 – DEC 2019)**

#### **PROJECT :**

<b>CLIENT</b>	<b>NBN</b>
<b>DURATION</b>	<b>8<sup>TH</sup> MARCH 2016 – DEC 2019</b>
<b>TECHNOLOGY</b>	<b>SALESFORCE.COM CRM, FORCE.COM PLATFORM, JAVASCRIPT</b>

#### **PROJECT DESCRIPTION**

NBN is an Australian Tecom Based client which provides infrastructure for networking.

#### **ROLES & RESPONSIBILITY**

- Designed and developed Apex classes, Apex triggers, Apex Test classes and needful utilities.
- Created Lightning Components, Visual Force page, Visual Force components, custom controllers and Implemented jQuery, ajax for page optimization and validation purpose.
- Hands-on Experience on creating Dynamic approval process and Email Functionalities.
- Hands on experience in CPQ Post refresh activities.
- Created workflows, validation rules, custom settings, custom metadata, custom label, Process Builder.
- Involved in creating objects, fields, record types and page layouts.
- Configuring securities based on roles, profiles, public groups and sharing settings.
- Worked on Apex Data Loader, workbench Custom Meta Data loader for Data migration purpose.
- Responsible for designing Reports, Dashboards.
- Managed day to day incidents that have adverse impact on the deliverables.

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#### **EDUCATION**

##### **[KIIT UNIVERSITY-B. TECH]**

B.Tech. (EE) from KIIT University, Bhubaneswar

##### **[ KENDRIYA VIDYALAYA]**

12<sup>th</sup> from Kendriya Vidyalaya, Varanasi, CBSE Board

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**[KENDRIYA VIDYALAYA]**

10<sup>th</sup> from Kendriya Vidyalaya, Varanasi, CBSE Board

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