SOURABH VERMA

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Objective: Looking for a challenging and dynamic profile with exposure to multiple skill where I can make difference to the Organization. I wish to be part of an organization with the growth prospects and which help me to enrich my knowledge.

Summary:

- Overall IT Experience of 3 Year with Experience of 2+ Year as a Salesforce Developer.
- Well versed in configurations including Custom Objects, Tabs-apps, record types, validations, Workflows, custom settings, reports etc. Good knowledge of SOQL Queries.
- Knowledge in Apex classes, Triggers, Test classes/methods, Batch Apex and Scheduled Apex.
- Experience of working in Industrial domain like BFS (Banking and financial services) and EAS (Enterprise application services).
- Participated and aware of all sorts of Agile/Scrum ceremonies (sprint planning, daily scrums sprint, sprint review, retrospective).
- Good Communication skills with strong background of working directly with co-workers and client to identify business objectives and establish requirements.
- Ability to research, analyze and solve complex business problems.

Professional Experience:

Project: **Warner Bros.**   **Nov 18 – Present**
Company: Cognizant Technology Solutions Pvt. ltd.
Role: Software Developer
Team Size: 3 Offshore ,1 Onsite
Technology: Apex, SOQL, Triggers, Asynchronous Apex, REST API, Process Builder, Workflows.
Tools: VS Code, Workbench

Project Description: WB is a media and entertainment related application, which mainly focuses on company products, various accounts associated with the company and the overall revenue generated by the company by each deal. It also monitors the target created by the firm and much other functionality. It maintains digital client availability of titles by country and channel with associated prices and manages announcements to digital clients.

Responsibilities:

- Developed custom functionalities using Apex Classes, Triggers and SOQL queries.
- Implementing schedulers & batch apex for automating custom business processes.
- Configuring Validation rules, workflow and other configuration tools for achieving the design requirement
- Use of Trigger handler for performing various jobs.
- Understand the functionalities of different business processes and new changes.

Project:	**First Abu Dhabi Bank PJSC**	**Feb 18 – Nov 18**
Company:	Cognizant Technology Solutions Pvt. ltd.	
Role:	L2 Production Engineer	
Team Size:	2 Offshore 8 Onsite (Channels)	
Technology:	Java, Unix and SQL	
Tools:	SQL Management Studio, Eclipse, SQL Developer, putty, WinSCP.	

Project Description: IBMB (Internet banking and Mobile Banking) application is a retail solution for online customer. This application offers multiple products like Credit Card, Retail Account, Debit Cards, Mortgages and Online fund transfer in different modes. This application is integrated to the multiple banking entities and Core banking applications through IBM middleware.

Responsibilities:

- Analyse and Resolve reported issues in the production environment debugging source code, use production logs or database records.
- Ownership of P1, P2 and P3 issues and close engagement with the L1 support in resolving minor P4 issues, reconciliations and changes.
- Finding bugs, problems and any uncertainty in reported issues and if required creating problem based on RCA. Tracking issue and co-operating with different teams and ensuring smooth resolution withing SLA.
- Working along with Datawarehouse and Business, Providing critical business data for analysis.
- Regular participation in Disaster Recovery activity and handover of the new changes that are rolling in production ensure smooth transition.
- Performing sanity check and Smoke test in the system post deployments.

Onsite Experience: During my assignment to the FAB I worked closely with the client in Abu Dhabi for 3 months to support Retail Internet banking application and knowledge transfer of new client applications.

Education:

Institute	Class/Semester	Board	Passing (Yr.)	Result
Lakshmi Narain College of Technology, Bhopal	BE (ECE)	RGPV	2017	7.74(CGPA)
Kendriya Vidyalaya No. 2, Bhopal	12th	C.B.S. E	2012	68%
Kendriya Vidyalaya Barkuhi	10th	C.B.S. E	2010	7.6(CGPA)