Bidisha Shaw

Network Professional

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Detail-oriented team player with strong organizational skills. Ability to handle multiple projects simultaneously with a high degree of accuracy. Equipped with a diverse and promising skill-set. Proficient in various platforms and embedded systems. Experienced with the latest cutting edge tools and procedures.

Skills

- Network Protocol - IPv4, IPv6, DHCP, OSPF, BGP, HSRP, VRRP, HTTP, NAT, PAT, SYSLOG

  ◆◆◆◆◆
  Advanced

- Routing & Switching - VTP, VLAN, STP

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  Advanced

- ITIL V4

  ◆◆◆◆◆
  Advanced

- Client Management

  ◆◆◆◆◇
  Upper intermediate

- Domain Name System (DNS) Servers

  ◆◆◆◆◇
  Upper intermediate

- Telnet

  ◆◆◆◆◇
  Upper intermediate

- Layer 2 & 3 Switches

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  Upper intermediate

- Stakeholder Management

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  Upper intermediate

Work History

Oct 2021 - Current

Technical Network Delivery Professional

BT, Bangalore

- Configured and maintained Cisco (Routers, switches) & firewalls
- Designed, implemented, and maintained a secure, high-availability

network infrastructure
- Troubleshot and resolved complex network issues, resulting in an reduction in network outages
- Designed and implemented network segmentation to improve security and performance
- Collaborated with cross-functional teams to identify and resolve network-related issues
- Developed and maintained system documentation and diagrams, ensuring accuracy and consistency of network configurations
- Developed a network automation system that enabled network administrators to quickly and easily configure devices
- Configured and deployed a secure, high-performance network infrastructure that meets the company's business requirements
- Implemented a network access control system to ensure compliance with security policies
- Monitored system logs and network traffic for suspicious activities and identified potential security incidents

Jul 2019 -
Oct 2021

Associate Network Engineer
BT, Kolkata
- Designed a network across the UK, specialized in fabricating duct, fiber, and copper networks in physical recording Planning & Deployment of FTTC/FTTP/FTTX networks
- Performed network modeling and analysis Providing support for the Client's network by handling different securing tools and applications
- Monitored network performance and identified possible threats using network analysis tools
- Created and maintained detailed network documentation, including network diagrams and device configurations
- Used packet sniffers to analyze network traffic and diagnose and resolve network issues
- Performed troubleshooting for Juniper, Cisco, and packet analysis.

Education

Jul 2014 - Jul
2018

Bachelor of Technology (B. Tech): Electronics And Communications Engineering
Maulana Abdul Kalam Azad University of Technology - Kolkata

Certifications

Apr 2023   ITIL V4

May 2023   NSE 1

Oct 2023   Foundation Professional - Customer Operation