Veena Bhatt

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210-A Pocket-1 Phase-1

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PROFESSIONAL SUMMARY

- o Over 4 years of IT experience as a **Certified Salesforce Platform Developer** and **Salesforce Admin**
- o Experience in SFDC Development implementing **Lightning component using aura framework, APEX Classes, APEX Triggers, Visual Force pages, Force.com IDE, Eclipse with SOQL, SOSL and Plug-ins**
- o Experience in data migration from **Excel, MS outlook** using **Data Loader, Data Import Wizard and SFDC Data Export**
- o Experience in Web Service Callouts from Salesforce to External Applications **using SOAP and REST API**
- o Expertise in diversified Sales domain such as Configure-Price-Quote

WORK EXPERIENCE

Salesforce Consultant (Freelance) *Dec, 2019 - Current*

Delhi, India

Responsibilities:

- o Performing detailed analysis of business and technical requirements and designing the solution by customizing various standard objects of SalesForce.com (SFDC) for UK and US based clients
- o Working on platform-based technologies such as Lightning component, Force.com API, Web Services, Apex programming language, Lightning Process builder flows, quick Action, Triggers, Configuration, and Integration
- o Involved in migrating data into Salesforce application using Apex Data Loader through CSV files
- o Deploying Change Sets from Sandbox to production

Genpact *Aug, 2018- Nov, 2019*

Sr. Salesforce Developer *Noida, India*

Responsibilities:

- o Designed and developed SFA based Application on Force.com Platform in Salesforce.com environment with Apex programming language at backend and Visualforce pages as user Interface
- o Worked on Lightning to develop the app by creating Components and Events using AGILE methodology
- o Created Custom objects, formula fields and design validation rules page layouts, workflow rules
- o Created profiles, roles and configure permissions according to organizational hierarchy requirement
- o Configured price quote (CPQ) with Apttus
- o Developed Web Service Callouts from Salesforce to External Applications using SOAP and REST API

Environment:

Salesforce.com IDE, Sales Cloud, Salesforce 1, SOAP,REST, SOQL and SOSL, Experience, Lightning Experience, Lightning Components and Event, Visual force, APEX Classes, APEX Triggers ,Workflows, Reports and Dashboards, CSS, HTML, Data loader, data Import wizard, Apttus, Web services API, Validation Rules & Formulas, Migration tool, Email services, Security Controls, Sandbox, Production.

Cloud Certitude   *Dec, 2017 – July, 2018*
Salesforce Developer   *Gurugram, India*

<u>**Responsibilities:**</u>

- o Designed, developed and deployed the Custom objects, Page layouts, Custom tabs, Lightning Components, Visual Force Pages, Apex classes & Triggers to suit to the needs of the application
- o Defined the lookup relationship and master-detail relationship on the objects that helps in associating the record and parent-child relationship in which the master object controls certain behaviours of the object respectively
- o Effectively created the pick lists, dependent pick lists and junction objects to establish the connectivity among objects
- o Integrated Apttus CPQ and CLM applications and automating processes on Salesforce platform
- o Experience in building reusable UI components and pages with Lightning component framework

Environment: Salesforce.com platform, Lightning Component ,Aura framework, Apex Language, Visual Force (Pages, Component & Controllers) Pages, Data Loader, HTML, Java Script, Workflow.

Wisethink Information Solutions   *Jan, 2016 - Nov, 2017*
Salesforce Developer/Admin   *Gurugram, India*

<u>**Responsibilities:**</u>

- o Performed the roles of Salesforce.com Administrator and Developer
- o Developed various Custom Objects, Tabs, Lightning Component, Visualforce Pages and Controllers.
- o Administered, configured, maintained Salesforce.com application user profiles, roles, assigning Permissions, generating security tokens, Validation Rule, upgrade installation.
- o Created and deployed several Reports using salesforce.com platform.
- o Developed and deployed workflows and approval processes for opportunities and products
- o Configuration in APTTUS CPQ, CLM X-Author, X-Author Migration Manager.

Environment: Saleforce.com platform, Apex Language, Apex Triggers, Visualforce Pages, Data Loader, HTML, Java Script, Web Services, Reports, Custom Objects, Custom Tabs, Email Services, Sandbox data loading Apttus CPQ.

TECHNICAL SKILLS:

CRM TOOLS: Salesforce.com, Apttus CPQ-CLM

SALESFORCE TECHNOLOGIES: Apex Classes, Test Classes, SOQL, SOSL, Visual Force, Lightning pages (Pages, Component & Controllers), ETL, S-Controls, Triggers, Custom Objects, Web services, Validation Rules, Work Flows, Dashboards, Reports, Sandbox development and Testing

SALESFORCE API TOOLS: Eclipse, Apex Explorer, Offline Edition, App Exchange, Data Loader

LANGUAGES: Apex, C, C++, Java, PL/SQL, C#

WEB TECHNOLOGIES: Web Services, XML, HTML, XHTML, CSS Dreamweaver, Java Script, PHP, Bootstrap, JQuery

WEB SERVICES: SOAP, XML, JSON, REST

EDUCATION & PROFESSIONAL DEVELOPMENT

- o Masters of Computer Application (Uttarakhand Technical University)   2013 - 2016
- o Bachelor of Science (Kumaon University, Nainital)   2010 - 2013