Shubham Gupta

Mobile: - +91 7988915890
Email: - sguptartk1@gmail.com

OVERVIEW

- IT Professional with around 2 years of experience in Kronos, Time and Attendance Management, WFC, WIM, Scheduler, Accruals, Timekeeper seeking assignments in ERP and HCM Applications, HR Shared applications, Kronos, T&A. At Present working with Tata Consultancy Services as Developer Analyst liaising between HR Shared services, end users and internal team to achieve customer satisfaction.

KEY COMPETENCIES

Workforce Management	Time and Attendance Management	Client Satisfaction
Timekeeper	Workforce Central Suite	On-Site experience
WDM	Kronos v7	WIM

EXPERIENCE SUMMARY

- **Total experience – 2 years 2 months**

- Configuration and implementation of **Workforce Central** & **Workforce Timekeeper**, **WDM & Kronos Terminals, Workforce Integration Manager.**
- Designing, integrating, implementing, developing and supporting high-quality WFM business solutions.
- Experience in Kronos **WFC 5, 6.2, 6.3, 7** and **8** configurations and Implementation.
- Ability to develop new interfaces using Kronos **WIM interface**.
- Experience in implementing and configuring Kronos Accruals, Advanced Scheduling, Forecaster & Absence Management modules.
- Experience in developing interfaces of both export and import of data from WFC application.
- Experienced on Kronos Module timekeeper (WTK), pay policies, Scheduling, Accruals.
- Ability to configure WDM servers, Kronos clocks (**4500 and InTouch terminals**).
- Hands on experience in working with Kronos Reports.
- Knowledge of PL/SQL and SQL.
- Experienced in development of Crystal Reports, SSRS Report.
- Evaluating customers business needs thus contributing to the overall strategic planning of WFM processes and technology.
- Strong hands on experience in configuring Pay codes, labor level, org map in Kronos Application.
- Adept at handling varied functions related to Kronos WFC.
- Proven capability in meeting deadlines and completing tasks unsupervised.
- Ability to multi-task, to work in a constantly changing, fast-paced environment, and to consistently achieve quality standards.
- Service-oriented with a strong client focus and sense of accountability.
- Strong analytical and problem solving skills.

PROFESSIONAL EXPERIENCE

Tata Consultancy Services
DEVELOPER ANALYST (Oct-2017 to till present)

As a DEVELOPER ANALYST my role is to provide expert support for the Kronos WFC application for TCS Clients.

- Implementing and configuring Kronos Accruals, Advanced Scheduling, Forecaster & Absence Management modules.
- Worked on requirement gathering and configuration of Pay policies, Accruals, WDM and Custom configurations.
- Collaborated with Human Resources team at client side, end user, Kronos support team and Internal teams for successful implementations, upgrades and enhancements.
- Constantly supporting change requests, Incidents etc. from different client locations across the globe.
- Worked on requirement gathering process for CR's and accordingly providing HLE for the same.

- Worked on Integration of Kronos Application with multiple applications.
- Design interface related to Kronos using WIM (Payroll Interface, Demographic Load).
- Worked on the customization of the Kronos Application through WIM and Application.
- Supervise team during new WFC upgrade and implementation.
- Supervised Team to setup standalone new servers for BGP and Reports.
- Hands-on experience with implementations and/or upgrades of the Kronos Workforce Central applications
- Worked on building various reports, to make operations more effective.
- Learned business process to transfer data from Kronos to third party system.

- **On-Site experience:** Demonstrated on-site experience at client location with Kronos Workforce Central applications including the following expertise:
  - v8.x
  - Workforce **Timekeeper**
  - Workforce **Integration Manager**
  - Workforce **Device Manager** (InTouch/4500)
  - Workforce **Scheduler**
  - Navigator/NGUI Configuration
  - Experience with creating/running Select statements against MS SQL or Oracle databases
  - Proficiency with MS Office (Outlook, Excel, Word)
  - Ability to work as part of a team with clear verbal and written communication skills
  - Ability to accurately and effectively document system processes and configuration

Technical Exposure

Operating System   :   Windows Xp,Vista,7,8, Android.
Languages   :   SQL, PL/SQL, Java
Database   :   SQL server 2008 and 2012.
GUI   :   Configuration blocks of Kronos WFC, Workforce Integration Manager,SQL Developer.

ACADEMICS

B.Tech (Computer Science & Engineering)	**July 2017**
Deenbandhu Chhotu Ram University of Science and Technology Murthal, Sonipat (Haryana)	Obtained 6.99 CGPA
Std. XII	**May 2013**
Government Senior Secondary School, Rohtak	Obtained 71.2%
Std. X	**May 2016**
Adarsh Senior Secondary School, Rohtak	Obtained 88.8%

ACHIEVEMENTS

- Awarded as 'Star of the Month' in TCS in Dec 2018.
- Received 'On the Spot Award' thrice.
- Received Appreciation in Jan 2018 from TCS Head HR.
- Received multiple client appreciations and awarded with GEM award.
- Organized Annual event in TCS.
- Participated in various cultural programs held within the company on various occasions.

PERSONAL DETAILS

Date of Birth   :   14-08-1995
Father's Name   :   Anil Gupta
Marital status   :   Single
Languages Known   :   English, Hindi,
Address   :   H No 53/34, Janta Colony, Rohtak (Haryana)