NAME: Ramandeep Kaur
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OBJECTIVE

To work in a globally competitive environment on challenging assignments that shall yield the twin benefits of the job satisfaction and a steady-paced professional growth.

PROFESSIONAL SNAPSHOT

- Over 5.5 years of experience in the capacity of a Technical and Functional Consultant.
- Exposure on Agile/SCRUM methodology spanning various phases of software development life cycle with focus on Salesforce.com CRM technology with career goal as a Senior Developer.
- Experience in **Apex Coding** (Triggers, Batch, Apex Classes, Test Classes etc.), **SOQL**
- **Salesforce Data Tools**: Hand on experience in Import Wizard, Data Loader & workbench
- **Deployment**: Using salesforce change set, Git, Bitbucket and workbench (Package.xml).
- Experience in **LWC, Lightning Components and Lightning App Builder**
- Have experience to work closely with client and as part of this went to on-site, **Eindhoven, The Netherlands** for 3 Months on work permit.
- Experience in Classic to LEX migration.
- Gathered requirements and created functional requirements for key Salesforce projects
- Experience on Sales, Service and Community Cloud.
- Custom Workflow, Process Builder, Sharing Rules and Validation Rules based on requirements
- Setup Apps, Objects, Page Layouts, Related Lists, Tabs, Roles, Profiles
- Documentation for each project for training and understanding purpose
- Cooperating and communication with other team members for efficient managed work
- Experience as a Tech Lead and handling Team

Certifications:
- Salesforce Certified Administrator 201
- Salesforce Certified Platform App Builder
- Salesforce Certified Platform Developer – I
- Salesforce Certified Platform Developer – II
- Salesforce Certified Advanced Administrator
- Salesforce Certified Sales Cloud Consultant
- Salesforce Certified Sharing and Visibility Designer

Professional Experience:

Organization	Designation	Duration
Mindtree	Associate Technical Lead	1.8 years
Wipro Technologies	SFDC Senior Consultant	3.9 Years

Projects Profile:

Project/Product 1	Referral Platform	Jan 2021- Till Date
Description	Realogy Leads Group requires a central platform to distribute and assign high-quality leads from over 200 sources across 8,000 brokers. Leveraging The Machine as a foundation, build a new and robust system for the future of Referral Platform to provide a better user experience for Lead Managers and Agents, provide efficient reporting metrics to track the performance of brokers and agent, consolidate and integrate with key Realogy systems to reduce the overall maintenance cost and provide better governance and maintenance of the overall system.	
Tools & Technologies	LWC, Communities, Apex, Flows, Aura, Git, VS Code, Bit Bucket	
Responsibilities / Contribution	Working as a Track Lead and responsible for assigning tasks to team members, resolve their queries, support for deployments, and implementation of new requirements. Also, involved in Sprint Planning Sessions to discuss and estimate new requirements	
Team Size	25	

Project/Product 2	CTT Engagement	May 2020 – Jan 2021
Description	The Adoption Reporting POC is part of the Application Value Management (AVM) effort to rationalize application usage across the business platforms. The goal was to combine Metadata Catalogue (MDC) data with Event Monitoring logs, to analyses how many interactions users were making with each metadata component within an app	
Tools & Technologies	Einstein Analytics, Salesforce Lightning, Customization	
Responsibilities / Contribution	I have worked as a senior developer and associated with development, understanding, and collecting requirements, solution designing, deployments, demo etc.	
Team Size	12	

Project/Product 3	M2O cCRM	Feb 18 – Apr 20
Description	It is a project initiated in 2012 to transform the entire sales organization at Philips into a harmonized way of working across sectors and markets	
Tools & Technologies	Salesforce Lightning, Customization, Sales Cloud, Workbench, Communities, Apex	
Responsibilities / Contribution	Mainly worked on Sales Cloud, building Lightning Components, Lightning Apps, Apex Classes, Test Classes and Package.xml	
Team Size	20	

Project/Product 4	Xcellent Care	Aug 17 – Dec 17
Description	In 2014, the Xcellent Care program was initiated to transform the entire Support organization at Philips for Consumer Lifestyle, Home Monitoring.	
Tools & Technologies	Service Cloud, Configuration	
Responsibilities / Contribution	Implementation of new Requirements using Service Cloud configuration, Test Classes, Documentation	
Team Size	10	

Project/Product 5	SOLAAR	June 16 – July 17
Description	Migration of different Applications built on Legacy System to a new cutting edge Force.com Platform	
Tools & Technologies	Customization (Apex), App Cloud, Data Loader	
Responsibilities / Contribution	I have worked as a developer and associated with development, understanding & collecting requirements, documentation, deployment etc.	
Team Size	15	

ACADEMIC QUALIFICATIONS

Course	Institution	Board/ University	Year of Passing	Percentage
B.Tech(CSE)	Chandigarh Group of Colleges	Punjab Technical University	2016	84%

PERSONAL INFORMATION

Name	Ramandeep Kaur
Gender	Female
Nationality	Indian
Marital Status	Married
Date of Birth	26th August 1994
Languages Known	English, Hindi, Punjabi