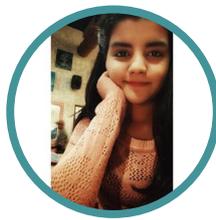


Anjum Tadmod

Salesforce Professional

A Salesforce Admin and Developer with 2 years of experience.



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Pune, India 📍

linkedin.com/in/anjum-tadmod-015912144 in

WORK EXPERIENCE

Salesforce Professional Vodafone Shared Services India

07/2018 - Present

Pune

Achievements/Tasks

- Working on various Standard Objects like : Leads, Accounts, Contact and Opportunities that help the company to maintain their information.
- Working with management and end-users to create and manage workflow rules, data validation and processes.
- Created workflow rules and defined related tasks , email and filed update.
- Hands on experience in writing queries using SOQL and SOSL in Apex Classes and Triggers.
- Creating custom fields , profile , roles, applying sharing rules and handling page layouts.
- Experience in Apex coding for Triggers and Validations.
- Familiarity with Data Loader and Import Wizard.
- Created and updated users, reports and dashboards to track pipeline/stages for management visibility.
- Built Visual-force Pages to achieve a customized layout according to the Business requirements.
- Good problem solving and troubleshooting skills with a solid customer service orientation.

EDUCATION

Engineering Vishwakarma Institute of Technology

08/2015 - 05/2018

Pune

Courses

- B.Tech in Electronics with 78.21%

School Little Flower Convent High School

03/2012

India

Courses

- 10th percent, 93.64%

Diploma Government Polytechnic

08/2013 - 05/2015

Solapur

Courses

- Diploma in Electronic and Telecommunication.

SKILLS

Lightning Component Basics

VisualForce

SOQL

SOSL

Aura Components

Apex Basics

Triggers

ACHIEVEMENTS

Changed the process for removing the "Deactivated by" field history as it was causing issue while manually deactivating them. This reduced a lot of manual work in team.

The unnecessary ticket for some field update on Opportunity was routed to the approval team itself. This reduced a large number of Support request in team.

Awarded as a Star performer for the Financial year

Modified case assignment rules to route the unnecessary ticket flow

LANGUAGES

English

Native or Bilingual Proficiency

Hindi

Limited Working Proficiency

Marathi

Native or Bilingual Proficiency

INTERESTS

Photography

Painting

Swimming

Reading