**Kunal Sodagar**

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**Lead MDM Business Systems Analyst**

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**Competencies:**

* Professional experienced AgileBusiness System Analyst with high potential and strong knowledge in Retail, Manufacturing, Compliance, Banking, BI and Sales Business Channels with experience in B2B, B2C and Ecommerce portals web application developments.
* Achieved success as a Business System Analyst through these years, providing a well-balanced understanding of business relationships, requirements and technical solutions.
* Extensive experience in analyzing business need, requirements gathering and writing requirements, user stories and functional specifications.
* Worked with strong understanding of project lifecycle and SDLC methodologies like, Waterfall, RUP and Agile.
* Worked closely with SAP HANA Team for BobJ Report validations for Business Users with deep understanding of Enterprise data warehouses (EDW).
* Experienced in using business process models, re-engineering, functionality enhancements, migration to new technology and value-addition of existing business solutions.
* Gathered and documented Master Data Management (MDM) application, conversion and integration requirements.Identified bottlenecks and provided recommendations based on Performance result analysis.
* Hands on experience in design and implementation of web services / Integration Architecture
* Experience in conducting Joint Application Development (JAD) sessions with end-users, expert team, development and QA team for project meetings, walkthroughs and customer interviews.
* Design and review of various documents including the Software Requirement Specifications (SRS), Business requirements document (BRD), Use Case Specifications, Functional Specifications (FSD), Systems Design Specification (SDS), Requirement Traceability Matrix (RTM) and testing documents
* Exposure to Client/Server, Web Application, developmental tools and Software development and design.
* Developed SQL queries as part of data analysis and QAT effort
* Assisted Business Stakeholders perform end-to end testing as part of UAT effort.
* Possessed excellent client facing skills and worked closely with Level II & III Executives. Always ready to get to the middle ground with problem solving nature for the benefit of project and team.
* Performed as a Scrum Mater and acted as facilitator for various teams to close pending and critical issues.

**Technical:**

SOA, RUP, UML, SDLC, Agile, Waterfall, QA, BPM, WAP, CVS, TEAMMATE, MS Access, SQL Server, My SQL, PL/SQL, Oracle, DB2, Web sphere, Web Services, SOA, ATG, UNIX, HTML, XML Schemas, JAVA,WSDL, MS Office, MS Visio, .Net, ATG, Rational- Rational Rose, Crystal Reports, BO Reports, C, C++, DBeaver 4.3.0,HPALM QC, JIRA,BUGZILLA, SharePoint.

**PROFESSIONAL EXPERIENCE:**

**Lead MDM Business Systems Analyst at Zions Bank, Salt Lake City, UT August 2019 – Current**

* Acting as a Lead Business/Data Analyst for cross functional teams to analyze the Data issues and users facing issues for application/system to harmonize the data through various source systems. Collecting information regarding the scope of effort for all Zions Master Data Management integration with the downstream systems for Customer Data Integration (CDI) Hub.
* Brain Storming / JAD sessions with end-user about data integration to gather and document Business Requirements for MDM.
* Reviewing requirements and understand technical recommendations, constraints, and develop comprehensive and accurate functional specifications; Data Mapping, and process flows documents.
* Took ownership on analysis for Enterprise software implementations with deep understanding of MDM object model, data model and functional services with experience in MDM Platforms like IBM MDM Server, Initiate MDS, Talend, Siperian, SAG OneData.
* Acting as a Product Owner for writing user stories, creating spikes and updated the Project Management team with all the activities happening on daily basis. Participated in Daily Stand-up Calls, Program Increment (PI) planning sessions and Sprint planning too. Worked on defining, configuring and optimizing various MDM processes which includes stages as data ingestion/acquisition, standardization/enrichment, harmonization and data provisioning using MDM tools.
* Acting as a facilitator for various teams to close pending and road blocker issues across all the phases of project. Working closely with all cross-functional teams to define the acceptance criteria, assist with testing, report defects and work with the team to resolve them.
* Working on Jira, Confluence, ADO (Azure Dev Opps), SharePoint for maintaining the storage of documents/flows/working with global teams.
* Proactively worked on to remove team impediments to allow for best-in-class solutions to emerge and meet the business goals.

**Sr. Business Process/Systems Analyst at MCM Worldwide, New York City, NYJune 2019 – August2019**

* Acting as a Senior Business Process/Data Analyst for cross functional teams to analyze the Data issues and users facing issues for application/system to harmonize the data through various source systems. Collecting information regarding the scope of effort for all MCM systems integration with the NEWSTORE POS.
* Creating Business Process Mapping documents / Interface Control Documents (ICD') application specific.
* Worked on Customer Data Map Flows across the enterprise and created Customer Data Mapping Documents states imports and exports of Customer (personal data fields) for all the MCM systems.
* Worked on standardizing approach and took the ownership for all the applications (SAP, NEWSTORE, AgilOne, SFCC (Demandware), SFMC, TradeGlobal (WMS), Proximity Insight) in documenting Business Processes including Customer Data and Customer Warehouse Information.
* Working on building reports and creating Business Flow charts using MS Visio and Lucidcharts.
* Brain Storming / JAD sessions with end-user about data integration across SAP modules and NEWSTORE interfacing business applications.
* Proactively tracked progress on each application integration plans and responsible for Documents Content Management using JIRA, Confluence, Wrike and Slack. Created pages for all open issues / items for tracking perspective.
* Created Projects, Pages and subpages directly into Confluence with content having logical flow of documentation, across all the applications to have consistency through the enterprise.

**Sr. Business Systems Analyst at Tapestry Inc., New York City, NY June 2018 – June 2019**

Integration lead for major implementation of SAP S4HANA ERP and Hadoop for OMNI channel systems globally. Standardization across multiple brands and on-boarding them to the Tapestry platforms.

**Responsibilities:**

* Planned on Systems Integration activities and closely worked with Middleware Teams for COACH, KATE SPADE and STUART WEITZMAN Brands on SAP/S4 OMNI Channel Remediation and Systems Integration.
* Worked on SAP ECC to SAP S4 upgrade project for FMS Integration with OMNI channel retail systems across all geographic regions for COACH/SW and Mapping of End system interfaces with FMS (Fashion Management System)
* Proposed Interface standardization / consolidation and impact analysis across all retail systems.Evaluated and critically consider multiple options before helping the team settle on a solution.
* Analyzed system sunset impacts, existing capabilities and reports inventory review with Article Master Remediation process. Worked and created WRICEF objects for the retail feeds and produced it for Informatica teams.
* Worked on SAP ECC to analyze current state data and figured out the discrepancies and took ownership for integration of the SAP S4HANA ERP with all retail systems.
* Worked on integration for all retail systems with Article Master, Price Master, Location Master systems. Managed pricing and promotions interface feeds for POS systems from S4 and worked on creating the Data Mapping Specifications. Also, lead integration for migration and global phased rollout of APTOS POS.
* Formulated and defined systems scope and objectives through research, fact-finding and assisted with the design and implementation of operational and system improvements to ensure production capabilities are both effective and efficient.
* Lead daily standup calls, sprint review meetings, user story grooming sessions, sprint retrospective meetings. In charge of sprint and release planning.
* Responsible for producing the Data Mapping Specifications and Requirement Analysis / Gap Analysis documents with OMS IBM Sterling team as part of OMS implementation project with S4 upgrade.
* Partnered with business users and technical development teams/3rd party vendors in gathering requirements for all OMS touch point Interfaces/Feeds and lead Business meetings with OMS as source and target systems on S4 upgrade project.
* Analyzed current SAP ECC business processes to identify process deficiencies and provided research solutions to oversee the remediation of these deficiencies for the SAP S4 project
* Worked on for validation of business requirements and conducted system tests with working on UI for Retail Applications to test the functionalities and validation of feeds from Informatica.
* Acted as a Lead on FUT, SIT1, SIT2 and UAT testing and gave status to all different streams on all the open defects and road blockages.
* Opened, Assigned and Resolved major defects for reporting it to PMO and FMS (Fashion Management System) teams using Rational and ALM with producing status reports before daily evening stand-ups.
* Harmonized trust with key business partners and stakeholders which creates clarity in project and worked effectively through ambiguity times.

**MDM Sr. Business Systems Analyst at Ernst &Young, Alpharetta, GA April2018 – June2018**

**Responsibilities:**

* Worked with Business users and technical teams to properly define, document and align business requirements with technical solutions.
* Performed root cause analysis to identify system/data defects and determine proper course of action on MDM for RFI with Agile Methodology.
* Developed and evolve Master Data Management services in partnership with our strategic vendors.
* Define, configure and optimize various MDM processes and stages including data ingestion/acquisition, standardization/enrichment, harmonization and data provisioning using MDM tools.
* Proposed options and solutions to apply judgment in implementing application engineering methodologies, processes and practices to ensure security, resilience, maintainability and quality of MDM solutions for RFI (Request for Further Information).
* Demonstrated business analytics to manage and meet sponsor and customer needs.
* Acted as Primary point of engagement on all aspects of Master data, worked closely with Business partners.
* Planned and executed data cleanup effort required for all master data elements to comply with global, company-wide master data management definition, process and ownership guidelines.
* Participated in Daily Stand-ups and worked on grooming of User Stories, created Business Process Flows for enhancements and process improvements.
* Worked on TFS for testing and project management activities.

**Business Systems Analyst for Zimmer Biomet, Warsaw, IN Jan2016 –April2018**

Zimmer Biomet has been based in Warsaw, Indiana.  Zimmer Biomet has operations in more than 25 countries around the world and sells products in more than 100 countries. Their global team designs, manufactures and markets effective, innovative solutions that support orthopedic surgeons and clinicians in restoring mobility, alleviating pain and improving the quality of life for patients around the world. Their musculoskeletal technologies and a wide range of related products and services make us valuable partners to healthcare providers in more than 100 countries. Zimmer Biomet maintains world-class scientific facilities and resources and collaborates with leading clinicians and researchers around the world.

**Responsibilities:**

* Worked with various business units to gather business requirements by process of leading JAD sessions.
* Work closely with Business Owners and Stakeholders to outline Business Requirements and created user stories.
* Prepared High Logical Data Models and BRD’s (Business Requirement Documents) supporting documents containing the essential business elements, detailed definitions, and descriptions of the relationships between the actors to analyze and document business data requirements.
* Assisted in building a Business Process Model (BPM) using Rational Rose and MS Visio.
* Performed extensive Requirement analysis and developed use cases and workflows. Interacted with other Business Analysts for designing and development of Use Cases and Test Plans.
* Examined Order Management System (OMS) to ensure compliances with upgrade requirements, and generated documents for the workflow of exiting system and desired system and performed gap analysis.
* The goal of the project Global Business Intelligence (GBI) was to build an Enterprise Data Warehouse to enable global insights and speed up intelligence & decision making in Sales & Inventory Forecasting. It was achieved by pulling source data into SAP BW from identified subset of Zimmer Biomet systems, transforming source data into standardized objects, and creating standardized reports on SAP HANA which used the transformed data.
* Worked on a Business Intelligence/Data Warehouse project to map data from more than 30 ERP systems and MD sources to SAP Hana DW (Informatica ETL and SAP Extractors). Created ETL Data Mapping Specifications and did validations using HP Quality Center (ALM), SAP GUI, and MS Excel.
* Hands on and knowledge about data integration experience across SAP ECC modules and other interfacing business applications.
* Worked on SAP NET WEAVER for viewing Data and pulling Data into spread sheets/excel for validation purpose with Business Users. Closely worked with BW (Business Warehouse) team.
* Review requirements and understand technical recommendations and constraints and develop comprehensive and accurate functional specifications; Data Mapping, and process flows.
* Create Mapping documents, ETL technical specifications and various documents related to data migration.
* Collected business requirements to set rules for proper data transfer from Data Source to Data Target in Data Mapping. Reviewed and analyzed data from various sources.
* Created mock up diagrams using MS VISIO and provided the screenshots replicating the changes to the User Interface (UI) as per the requirements.
* Worked on Labeling and Regulatory systems for submitting the data to FDA through HL7 submissions.
* Assisted the PM in performing Risk Assessment, Management and Mitigation.
* Resolved issues rose by ETL, BW (Business Warehouse) and testing teams while development and testing phase of the project.
* Extensively used HPALM QC (HP Application Lifecycle Management Quality center) for defect management, reporting and requirements traceability.
* Performed Testing using HPALM QC and collected Evidences from MDM Database using DBeaver4.3.0 and through UDI UI for CSV (Computer System Validation) Team.
* Worked extensively with the QA team for designing Test Plan and Test Cases for the User Acceptance Testing (UAT). Did support for test preparation of the integration (unit test; SIT; Regression Testing; performance test) in collaboration with the Testing Team managing customer expectations.
* Verified the Business Scenarios on new builds to allow extended testing by the QA team.
* Used Teradata as a Source and a Target for few mappings. Worked with Teradata loaders within Workflow manager to configure FastLoad and MultiLoad sessions.
* Writing complex SQL Queries to test the Data Stage ETL process.
* Involved myself in Data modeling, Data Mining/Data Warehouse processes.
* Managed product Master Data Management (MDM) changes to support the standardization of downstream processes and the migration of multiple enterprise resource planning (ERP) instances to a single global instance.
* Used DBeaver4.3.0 for QA Testing and also providing extracts from source systems to UDI Team for missing Items analysis and also for certain attributes/objects.
* Worked on UDI UI for QA Testing for collecting evidences, providing it to CSV (Computer System Validation) Team and also resolving the Bugs after fixes for Users.
* Assigned tasks among development team monitored and for tracking progress of project following Agile methodology
* Achieved success with using guidelines and artifacts of the Agile Process to strategize the Implementation in different sprints of the Software Development Life Cycle.
* Led development and documentation of data governance policy and procedures as well as Stewardship
* Performed User Acceptance Testing (UAT) for various web based and database related applications

**Business Analyst for LaZBoy , World HQ, Monroe, MI April 2015 - Dec 2015**

Over the subsequent decades, LaZboy product line has grown to include a myriad of pieces and styles, and brand name has become highly recognized across the country and around the globe for their unique style of furniture. But throughout the history, one fact has remained constant: The La-Z-Boy brand name is synonymous with comfort and quality.

**Responsibilities:**

* Interacted with various cross functional teams in order to establish comprehensive business and functional.
* Analyzed the complete Supply Chain, from receiving an order in OMS (Order Management System) and complete processing till final delivery to customer.
* Created Functional Requirements Document (FRDs), Functional Specifications Document (FSDs) and Traceability Matrices for application development.
* Worked extensively on drools to define the acceptable values by orchestrating the execution of the business rules in BRMS.
* Worked on the Retail Merchandise Systems (RMS) and Point of Sale & UI system to automate the buying process of consumers.
* Involved in the stack sessions, and met with all stake holders to understand, articulate, and document the requirements.
* Created Business Flow diagrams using MS VISIO as per the requirements.
* Designing Excels Sheets and FDD for all modules using BRMS as rule authoring tool.
* Used requirements to drive the design or review of test cases, process change requests , and manage project’s scope, acceptance, installation and deployment
* Worked with the onsite and offshore BA, QA and ESB Development teams to review functional and technical specifications. Responsible for reviewing and signing off the Test Specifications.
* Served as a Business Liaison between the Business Users and the Developers helping them in understanding the Functional behavior of the Internal Systems.
* Kept a track of all QAT and UAT bugs/defects and helped the testers to resolve the issues and made a report of all the defects which were resolved using BUGZILLA Testing tool.
* Facilitated Partner integration testing through triaging and routing the defects on a daily basis.
* Coordinated with the testing team while Smoke Testing at the time of deployment.
* Authored progress and completion report which were then submitted to project management on a weekly basis in MS project.

**IT & Accounts Manager for Ficke and Associates, NJ Oct 2014 - Mar 2015**

Ficke &Associates, Inc. is an Insurance Agency, providing insurance products and services in the field of Commercial property, Commercial Casualty, Life and Health.

**Responsibilities:**

* Prepare accounting statements, cash flows and projections, ratios analysis, compilation
* And review reports using manual or computer based system
* Process monthly ledgers using multiple software packages
* Audit clients records, analyze variance and determine its reasons
* Prepare fixed assets depreciation schedules and assist in tax compliance and tax research for Federal, State and local tax issues
* Assist to prepare payroll tax, individual and corporate tax return and unemployment insurance claim reports
* Review accounting systems for efficiency and use of accepted accounting procedures
* Assist to review financial operations to make best-practices recommendations
* Helping Offshore Team on working with Accounting software
* Prepared PowerPoint presentations/decks to make clients and individuals understand how the particular Insurance product helps
* Forecasted losses and earnings using quantitative/qualitative analyses to a high degree of accuracy, allowing the company to intelligently manage and invest resources
* Adhered to departmental controls and regulations always maintain ethical conduct
* Analyze, examined, and interpreted records and reconciled reports and financial data
* Hands on accounting tools as QuickBooks Online and Freshbooks.

**Product Owner for Precision Fasteners Corporation,India June 2009 - Dec 2013**

Precision Fasteners Corporation is a professionally managed business entity comprising of a team of professionals from different fields and expertise. They are Pioneers in High Tensile Fasteners and have diversified business in the fields of manufacturing and bulk supplier of Bolts, Nuts, Fasteners, studs, Allen bolts, square bolts, metal nuts, stainless steel fasteners, duplex fasteners, hexagonal bolts, and aluminum fasteners. Deals majorly with Central, State and Semi government organizations.

**Responsibilities:**

* Prepared High Logical Data Models and BRD’s (Business Requirement Documents) supporting documents containing the essential business elements, detailed definitions, and descriptions of the relationships between the actors to analyze and document business data requirements
* Drive requirements gathering sessions with client team members to understand and document client requirements, Assisting with the Business Case, Planning and Monitoring
* Guide the technical team members in understanding the business requirements. Acted as a Subject Matter Expert (SME) on many occasions to explain in brief to the business users.
* Used the guidelines and artifacts of the Agile Process to strategize the Implementation in different sprints of the Software Development Life Cycle.
* Worked extensively with MS Excel and MS access. Created mockup diagrams using MS VISIO and provided the screenshots replicating the changes to the User Interface (UI) as per the requirements
* Create, present and get sign-offs for business and functional requirement documents for ONGC/other clients.
* Helped and involved in creating the test strategy and test cases, data creation to perform SIT (System Integration Testing) & UAT (User Acceptance Testing) which will cover entire requirements.
* Worked with expertise on Bugzilla & HPALM QC tools for logging Bugs/Defects for testing purposes. Helped with testing and logging defects, highlight issues and challenges and propose creative solutions to the project team to ensure high quality and timely release.
* Support business users for ONGC/other clients to make sure smooth transition from development activities into production by providing product knowledge during training, UAT go live activities.

**Associate Intern (Part time) for Precision Fasteners Corporation, India June 2005 - May 2008**

**Responsibilities:**

* Helped and learned from Product Manager on creating of daily status reports
* Worked on creation of Requirements Documents, Process Flows, Decks for presentations.
* Helped in creation of mock up diagrams using MS Visio.
* Extracted requirements from the Business Requirements Documents for creating functional requirements document and learned on creation on FRD for Retail and Manufacturing clients.
* Analyzed and reviewed validation reports for end clients and submitted to reporting manager.

**Education:**

Bachelor’s in commerce(Gujarat University, 2003)

Master’s in commerce(Gujarat University, 2005)

Higher Diploma in Information Technology (HDIT) (Gujarat University, 2008)

Executive Diploma Progamme (EDP) in Finance (Nirma University, 2006)

Diploma in NIIT (DNIIT) (2000-2002)