SALESFORCE CERTIFIED Platform Developer II | **SALESFORCE CERTIFIED** Platform Developer I | **SALESFORCE CERTIFIED** Platform App Builder | **COPADO CERTIFIED** DevOps Administrator | **COPADO CERTIFIED** DevOps Developer

Flosum Certified PROFESSIONAL | **SALESFORCE CERTIFIED** Administrator | **SALESFORCE CERTIFIED** JavaScript Developer I

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Career Summary

- **5.3 years of experience in salesforce.**
- **5x Certified Salesforce Developer involved in Customization and configuration.**
- **2x Copado Certified Developer.**
- **1x Flosum certified professional.**
- **Experience in Salesforce Lightning involved in Aura Component and Lightning Web Component, Apex Trigger, Test class, Batch apex, Future Method, Visualforce pages, Visualforce Component, Schedule Apex, and SOQL/SOSL.**
- **Experience in HTML and Javascript.**
- **Experience in working with Lightning events, SLDS, and Salesforce DX.**
- **Experience in Profiles, Permission Set, Users, Custom metadata, Custom settings, Objects and Field Level Security (FLS), Relationships, Page layout, Record Type, Force.com Site, Communities.**
- **Experience in Workflow, Process Builder, LightningFlow, Approval Process, Sharing Rule, etc.**
- **Experience in Rest API**
- **Experience in web service(Rest API).**
- **Experience in deployment - metadata API/CLI**
- **Experience in workbench.**
- **Experience in DevOps, Github, and ChangeSets.**
- **Experience in the creation of new sandboxes.**
- **Experience in Debugging/Troubleshooting Error**
- **Experience in Case Management (Case assignment, knowledge article, entitlement process and milestone etc).**
- **Experience in Omni channal (Service channel, Routing configuration, Queue, Presence Configuration, Presence Status etc).**

Work Experience

- **IBM - Salesforce Developer** April 2021 - Present
- **Cognizant, Noida Sector-135 — Salesforce Developer** April 2020 - March 2021
- **Cloud Analogy, Noida Sector-63 — Senior Salesforce Developer** Jan 2018 – April 2020

Academic Qualification

- **Completed MCA (Dr. A.P.J. Abdul Kalam Technical University) in 2018 with first division.**
- **Completed BCA (Chaudhary Charan Singh University) in 2015 with first division.**

Key Skills	

Technologies	Salesforce [Configuration and Customization]
Languages	Apex(synchronous and asynchronous), Lightning(Aura and LWC), Visualforce, Vue.js, HTML, Javascript
Operating Systems	Windows XP/ 7/8/10

Project Details	

Project 1	SCL Wizard
Duration	03/2018 - 06/2018
Role	Salesforce Developer
Technologies Used	Salesforce Lightning Experience(Aura), Apex, and Communities
Employer	Cloud Analogy

Description:-
- **Specialist cash flow loan application.**
- **This is a loan application where the bank provides a fast and simple cash flow fund.**
- **This app manages the user and their loan information.**
- **This application integrates with Veda to identify the valid user.**
- **The app is divided into multiple sections and every section has its unique functionality.**

Responsibilities:
- **Configure SFDC objects, Custom Objects, page layouts, workflows, document templates, data fields.**
- **Analysis and Development of Objects as per Client Requirement.**
- **Identify relationships and convert to Salesforce custom objects, lookup relationships, junction objects, master-detail relationships.**
- **Have worked on Lightning Component for UI.**
- **Used Lightning design system (SLDS) for UI.**

Project 2	LMS(Loan Management System)
Duration	07/2018 - 10/2018
Role	Salesforce Developer
Technologies Used	Lightning Aura, Apex, and Communities
Employer	Cloud Analogy

Description:-
- **This is a Loan Management System where the user can apply for a loan, his loan can be approved or rejected based on details he filled in.**
- **When the loan is approved, the user can pay its payment via this app.**
- **Users can change the loan amount as well and recalculate the repayments.**
- **This application calculates repayments related to your approved loan with the last repayment date.**
- **Users can check all the paid and unpaid amounts in this app.**
- **Users can pay the extra amount in a single month and this recalculates the repayment amount.**

This application works for community users.

Responsibilities:
- **Have made this project from scratch.**
- **Worked on custom objects, data fields, page layout, relationships, and communities.**
- **Have worked on Lightning Components for UI.**
- **Used Lightning design system (SLDS) for UI and Apex for the backend.**

Project 3	Vendor Calculator
Duration	11/2018 - 01/2019
Role	Salesforce Developer
Technologies Used	Lightning Aura, visual force page, Apex, Communities, and Site
Employer	Cloud Analogy

Description:-
- **This is a finance calculator that is used to calculate the repayment amount based on calculator settings.**
- **Admin sets the calculation settings which are used in repayments based on the amount given by users.**
- **In this application, users can check the repayments amount depending on the loan amount.**
- **It has different versions for repayment calculation which have different UI and functionality.**
- **This application is made for salesforce experience and community users.**

Responsibilities:
- **Have made this project from scratch.**
- **Worked on custom objects, data fields, page layout, relationships, and communities.**
- **Have worked on Lightning Components for UI.**
- **Used Lightning design system (SLDS) for UI and Apex for the backend.**

Project 4	SupportPay
Duration	02/2019 - 08/2019
Role	Salesforce Developer
Technologies Used	Visualforce Page, Javascript Remoting, Apex, Batch, Future Method, Email Template.
Employer	Cloud Analogy

Description:-
- SupportPay delivers a revolutionary new approach to the way families share child expenses and manage child support.
- The only child support system is built for parents.
- Manage your child support, family support, spousal support, alimony, and your child's expenses in a single, easy to use application that can be accessed from the web or mobile device.
- Automate the process of tracking expenses, providing receipts, calculating how much is owed, and making payments.
- Support Pay integrates with SendGrid.
- Users can demo all functionality before registering on-site.

Responsibilities:
- Working on new features, enhancements, and issues of the project.
- Worked on batch class, future class, and email template to send the user details in template every day, week, and month.
- Integrated SendGrid to send the email.
- Worked on Partner Community.

Project 5	Mary Kay(Project ONE)
Duration	09/2019 - 03/2020
Role	Salesforce Developer
Technologies Used	Lightning Web Component, Aura, Apex, Github, Bitbucket, Confluence Page for Admin Configuration and Communities.
Employer	Cloud Analogy

Description:-
- This is a cosmetic application that was running in the Salesforce customer community.
- Follow B2B2C business.
- This project is based on the Agile SDLC model.
- This is for both(Mobile and Web).

Responsibilities:
- Working on new features, enhancements, and issues of the project.
- Worked on Aura Component, Lightning Web Component, Apex, Batch Class, and Salesforce DX.
- Used custom metadata for dynamic UI by admin and custom setting for a community setting.
- Worked on custom objects and their data fields.
- Used GitHub for version control.

- **Used confluence page for admin configuration.**
- **Worked on Customer Community.**

Project 6	Sypher
Duration	04/2020 - 03/2021
Role	Salesforce Developer
Technologies Used	Visualforce Page, Javascript
Employer	Cognizant Technology Solutions

Description:-
- **This is a health care application that was running in the salesforce in tabs according to users and their profiles and permissions**
- **This application provides knowledge about physician's details in cards according to the region, district, and territory.**
- **Data is shown in levels of cards. We have divided the data into 2 levels. In the first level, we have displayed summaries data but in the second level, we can see all data related to selected cards in the graph and tabular formats.**
- **We have provided an admin page where the admin can provide the third-party authentication information and they can also decide the position of data cards. This page is provided only for admin users.**
- **Data was coming in from a third party.**
- **This is for both(iPad and Web).**

Responsibilities:
- **Worked on new features, enhancements, and bug fixing.**
- **Worked on the apex, visual force page, and vue.js.**
- **Worked on custom tabs, custom objects, and their data fields.**
- **Worked on the user, profile and permission set creation.**
- **Worked on the tabular report type.**
- **Worked on the workbench for data import and export.**

Project 7	AC Recruiting App
Duration	04/2020 - 08/2021
Role	Salesforce Developer
Technologies Used	LWC, Aura component, Apex, Apex Trigger Javascript
Employer	IBM

Description:-

- **This is a recruiting app to handle jobs, recruiting candidates, Background checks for candidates (Education, previous company, etc.), assignment project handling, timesheet & expense handling, and invoice for timesheet.**

Responsibilities:
- **Designed schema app (custom object, custom fields and relationship between objects).**
- **Designed User friendly UI using aura component and LWC.**
- **Designed dynamic UI using custom metadata type.**
- **Added approval process to send manager approval for candidate timesheet.**
- **Added multiple formula fields to calculate invoice based on candidate time.**
- **Added dyanmic custom datatable and provided access only manager to change the candidate timesheet if any issue is coming.**
- **Candidate can fill weekly timesheet for assigned project and they can edit there changes within weekly only. If they are not able to edit timesheet they can raise request to manager for correct timesheet.**
- **Provided candidate custom datatable on assignment record page to display all related candidate and provided some other feature on top of custom datatable like add new candidate, export candidate details, add activity for any candidate, add/remove datatable columns, dynamic filters based on fields, assign same candidate to other assignments and remove candidate from current assignments, Manager can add highlights the row data, upload files for row records,record pagination etc.**
- **Provided Inline editing and multiple row with multiple columns editing features in dynamic datatable.**
- **Provided file datatable where manager can rename the files, they can share any file to any candidate, they can view/delete files etc.**
- **Worked on integration with ESB channel to verify the candidate information.**
- **Added candidate fields on vf page and added on site so when any candidate wants to apply for particular job they can fill candidate form.**

Project 8	Demo App Appointment
Duration	09/2021 - 11/2021
Role	Salesforce Developer
Technologies Used	Vue.js, Apex, Visualforce Page, Javascript
Employer	IBM

Description:-
- **This is a application where they are providing best senior care in home or Nursing Homes etc.**

Responsibilities:
- **To create a app to schedule meeting on google with zoom meeting url for demo app to the new customer.**
- **Any consultant can schedule any other consultant meeting with his google calendar with zoom meeting url.**
- **When event will create in salesforce that event should create on google calender as well.**

- **Created lwc wher consultant fill required information line event subject, start date and end date, from email and to emails, timezone etc.**
- **Added apex class to zoom and google calendar integration.**

Project 9	**AMS**
Duration	**11/2021 - Now**
Role	**Salesforce Developer**
Technologies Used	**Rest Web Service API**
Employer	**IBM**

Description:-
- **This is a telecommunications provider and offers wireless services for mobile phones, and to a lesser extent, broadband internet lines for homes. This company is managing customer support in salesforce.**

Responsibilities:
- **Created web service rest api for case management. We have used multiple object to achieve customer support with multiple levels.**
- **Setup user and profile for token based integration.**
- **Setup multiple queues and case assignment rule to assign case based on origin.**
- **Setup customize case lightning record page using Aura component and LWC.**
- **Setup Web to Email for email customer support.**
- **Setup knowledge management and displayed all knowledge article on LWC based on levels of support.**
- **Added Knowledge article lightning component on community for external user reference.**
- **Added feature like and dislike button for article. Based on like and dislike count and suggestions, client improving the content as much as user friendly and according to user suggestions.**
- **Added automation process for case like email triggering based on case process, assigning inbound and outbound queues based on customer information.**
- **Setup agent console app and added all required tab for agent.**
- **Setup reports and dashboard.**
- **Worked on flow and process builder.**
- **Setup omni channel using presence configuration and routing configuration.**
- **Setup milestone for case handling for agent.**
- **Added Omni supervisor tab to check the user availability and case managing.**
- **Added dynamic batch for archive data every 6 months.**
- **Worked on new features, enhancements, and bug fixing.**