

# Rahul Kumar

## Salesforce Certified Platform Developer - II

Delhi, India | +91-7210810732 | errahkum01@gmail.com



### Summary

- Around 1 year 10 months of comprehensive technical expertise specific to working on Salesforce Platform, improving overall quality of interaction of Users with Salesforce Platform.
- Experience of working in the complete Software Development Life Cycle involving Scrum methodologies using Agile Principles for design, development, deployment, maintenance and documentation.

### Work experience

Software Engineer (Salesforce) June 2019 - Present  
Protiviti Consulting Private Limited

#### RH Team (Robert Half Technology) -

The RH team of Protiviti Consulting majorly works on all applications which Robert Half develops and is used by Protiviti Consultants, Knowledge Management Teams. The Team is headed directly by a Robert Half Employee. The Applications which we work upon as a team are: Salesforce, iManage, iBudget, iShare, ProtivitiHub, PeopleSearch, etc. The major focus of the Work by Robert Half is to make things easy and simple for the Consultants for their day to day use.

#### TASKS AND PROJECTS:

- Developed Lightning Web Components, Processes, Flows, Triggers, Apex class as per the requirements of Sales, data, and marketing teams interaction with Salesforce.
- Customized the Salesforce Plugin in Outlook, developed LWC and Aura components, built Apex classes, triggers, Flows, created objects, defined the permission set.
- Responsibility of System Administrator, which includes setting up of requirements in Salesforce as per the usage, mainly with respect to setting up of custom objects, permission sets, profiles, building App pages, record pages, etc.
- Integration of Salesforce's org with Protiviti's internal applications for various purposes like an opportunity, user, and employee record creation.
- Involved in the development of various features in Salesforce related to Account Planning goals.
- Involved in the development of managing User access requests to Salesforce, so as to utilize the number of licenses efficiently.

### Education

Bachelor of Technology (Information Technology) Aug 2015 - Jul 2019  
Maharaja Agrasen Institute of Technology, GGSIPU, Delhi

Grade - 81.9%

All India Senior School Certificate Examination Apr 2013 - May 2014  
Kendriya Vidyalaya (AFS), Thiruvananthapuram

Grade - 88.4%

All India Secondary School Examination Apr 2011 - May 2012  
Kendriya Vidyalaya (AFS), Thiruvananthapuram

Grade - 10 CGPA

### CERTIFICATION

Salesforce Certified Platform Developer - I (Credential ID - 21564506)

Salesforce Certified Platform Developer - II (Credential ID - 21915880)

### ACHIEVEMENTS:

- "Pat on the Back" Winner in Protiviti for Q1 and Q2 2020.

### Skills

- Salesforce Technologies
  - Lightning Web Components
  - Apex
  - HTML
  - CSS
  - Aura Components
  - SOQL
  - Salesforce Administration
  - Javascript
  - Visualforce (Basic)
- Git

### Personal attributes

Leadership, Proactive, Enthusiastic, Learner, Self-Motivated, Team-Player, Working-Collaboratively & Inclusively, Result-Oriented, Flexible, Communication and Time management skill