

Lata

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DOB 14 December 1994

INDUSTRY EXPERIENCE (DOMAINS)

- BFSI (Banking, Financial Services, Insurance)
- Health Care
- Litigation Management

SKILLS

- **Automation and Manual Testing**
Functional, Regression, UAT, API, Performance, MO, UI, Beta, Mobile
- **Defect Tracking Tools**
JIRA, ALM, Zephyr, Mantis, Click Up
- **Testing Tools**
Selenium, UFT, Cucumber, Maven, Lean FT, MABL, POSTMAN, JMeter
- **Database**
MySQL, MS Access
- **Version Control Tools**
Git, Bit bucket, SharePoint, Jenkins
- **Modelling Tool**
ARD (Agile Requirements Designer)
- **Allure Reporting Tool**
- **Languages**
Java, JSON, Gherkin, vbscript
- **Platforms**
Web, Windows, Mobile, Azure AD, Mainframe, ServiceNow
- **ITIL v3 Foundation** (Corporate Trained)

EDUCATION

- **Bachelors in Technology**
Computer Science & Engineering
Kurukshetra University
2012 – 2016
- **Post Graduate Diploma**
I.T. Management
Symbiosis, Pune
2016 – 2018

CERTIFICATIONS

- **Selenium WebDriver with Java – Basics to Advanced + Frameworks**
Udemy – March 2022
- **mabl Skills Certification: Foundations**
United Latin Students Association – April 2023

Software Test Engineer with **7.8 years** of work experience in Automation and Manual Testing accustomed to work in complex, project-based environment with ability to master new technologies quickly and expertise in time and team management.

WORK EXPERIENCE

User requirement analysis using SRS, BRD, FCA/PCA, FIGMA and Wireframes
Construction, review and walkthrough of Test Strategies, Test Plans and Test Cases
Automation and Manual Test Execution and Defect Management using Agile and Waterfall frameworks
Effort Estimation, Documentation, Report Preparation and Project Management using SDLC, STLC and Defect Life Cycle
Involved in scrum, demonstrations, retrospective meetings, triage calls, client interactions and release check-outs

NovoStack (DSFX Technologies Private Limited)

Senior Manager – QA

August 2023 – January 2024

Refinement of testing processes (business) and introduction to Automation in projects using BDD framework.
Requirement grooming to test BFSI business logics and payment gateways for applications listed below.
Team Management and release check-out for projects listed below on Web, Android and iOS platforms.

- **RuLoans** (B2B, B2C, CRM and Integrations) – Credit Lending Management for various business partners
- **ShePays** – Financial, insurance, and pension planning services for women under on one platform
- **DMI Finance** (D2C and Integrations) – Paperless lending solutions and loan processing for various business partners
- **BKS MyGold** (B2C) – Mobile application leveraging block chain technology, enabling digital gold transactions
- **Internovo** (Interface Ventures) – Retail investments, loans origination, distribution, digital bookkeeping and savings

Pyramid IT Consulting Private Limited (Celsior Technologies)

Module Lead – Quality Assurance

September 2021 – August 2023

- **Jack Henry & Associates**
 - **OpenAnywhere Account Opening - Banno**
 - **Faster Payment Services (FPS)**

Modernisation and refinement of applications that allow the users with remote access such as **Banno** – flexible account application processes and **FPS** – payments platform with scalable solutions from any device.

- **Litigation Management Inc.**
Automation testing of Azure AD SSO authentication on LMI Dashboard, LMI Exchange, LMI Med, LMI Sight and LMI Suite. **December 2022 – April 2023**

- **BioIQ (LetsGetChecked)**
Laboratory on-boarding, Data migration for clinics and physicians, report generation, result ingestion (HL7 and JSON) using POSTMAN for transforming medical diagnostic testing in the United States. **April 2022 – November 2022**

- **Estimation Tool**
Estimation techniques used to calculate effort, duration and cost for new projects. **September 2021 – April 2022**

Accenture

Test Engineering Senior Analyst

February 2021 – September 2021

Application Development Analyst

June 2019 – January 2021

- **Citibank**
AVOKA Account Opening for New to Bank and Existing customers; validation of accounts on RF AML list, DB Sales, Citi Smart, Salesforce, and Eclipse; loan closure on ACAPS; DocuSign; offer creation and tagging them to eligible accounts.
Creation of Automation Engine using Selenium-Cucumber BDD framework and CI/CD pipelines with Strategy team.
Integration of Allure reporting tool and test status updates with screenshots on HPQC ALM for executed automation scripts.
Execution of monthly regression suite and version control of 2000+ automated scripts in 3 days across 4-5 channels. **June 2019 – September 2021**

NTT Data

Senior Associate

March 2017 – June 2019

- **Life Sys (Multiple Insurance Clients)**
Creation of policies, plan setup and update existing policies on mainframe policy admin systems and managing operations such as processing claims, item code transactions, generation and testing of letters, policy pages, annual statements, etc.
Created 100s of policies in policy admin system using automation framework and tested ~800+ test documents (contracts and certificates) individually with identification and resolution of ~1000+ defects for one of the projects. **September 2018 – June 2019**

- **Jackson National Life Insurance**
Tested 10+ applications and performed final release check-out as an individual contributor. Modernisation and refinement of baseline applications that provide annuities, income products, specialized asset management and retail brokerage services. **March 2017 – September 2018**

Maintec Technologies (Third Party Employee at HCL Technologies)

Analyst

April 2016 – December 2016

- **Toyota Financial Services**
Execution of automated scripts on remote servers, job management using AutoSys and co-ordination with data centre operations teams for incident and problem management using ServiceNow.