

RAJKIRAN BABU KANDUKURI

Mobile:(+91) 6304852948

E-mail : rajkirankandukuri020295@gmail.com



OBJECTIVE

To be a part of an organization where get a chance to use my knowledge and skills contribute in the progress of the organization as well as myself. Looking forward to work as a key player in challenging and creative environment.

PROFESSIONAL SUMMARY

- Over **3+ years of experience** in Salesforce.com CRM platform.
- Knowledge in Salesforce **Lightning App Builder, CPQ, Apex programming, Apex triggers.**
- Experience on creating **Reports and Dashboards.**
- Experience on creating **workflows and validation rules.**
- Created **Users, Roles, Profiles and Security Settings based on Role Hierarchy.**
- Experience in implementing security and sharing rules at object, field, and record level for different users.
- Participated in the refinement meeting of sprint **planning** with Product owner.
- Good understanding on **Lightning events.**
- Good understanding on **Synchronous and Asynchronous** callouts.
- Good understanding on **Batch classes** and **future** methods.

EXPERIENCE SUMMARY

- Working as a Salesforce Developer in Cognizant Technologies Private limited.

TECHNICAL SKILLS

- **Force.com** : Salesforce Configuration, Security Model, Apex including, Classes, Visual Pages, Lightning components, Test classes, Workflows, Validation Rules, Record Type, Report Types, SOQL, flows & Process Builders.
- **Programming languages** : Basic Apex, Trigger.
- **Tools/Others** : Data Loader, Workbench, ServiceNow, VS Code and Force.com IDE
- **Deployment Tools** : Gearset & Changeset.

PROFESSIONAL EXPERIENCE

#PROJECT 1:

Company : Cognizant Technologies PVT LTD.

Client : FINASTRA

Role : Support/Developer

Environment : Sales cloud, CPQ

Synopsis: Finastra Limited is a financial software company. It uses SFDC as a CRM tool as upstream application to monitor/track the customer base using its software. It has Sales/Service cloud and CPQ as core modules in SFDC.

Rubix (OneFinastra):

Rubix application was developed to implement CPQ process using Salesforce CPQ where customised solutions of sales process for configuring price, quotes, contracts, orders etc. provided to sales teams to sale the products with ease and faster and to maintain their contracts subscription and amendments through this application as well as using conga for creating PDF contract agreements. It is robust solution for sales team and customers contacts.

Roles & Responsibilities:

- Migrated legacy system data to salesforce system.
- Developed Security Controls, Sharing settings, Profile CRUD.
- Created custom objects, fields, page layouts, record types etc. according to business requirements.
- Developed Apex Classes to implement custom business logic for various functionalities.
- Created Apex test classes with test coverage of org above 90% and performed Unit Testing of the application to verify the desired functioning of the application.
- Maintained coding standards and best practices set by Salesforce.
- Deployments using Gearset tool to the connected ORGS.

#PROJECT 2:

Company : Tata Consultancy Services
Client : GE Power
Role : Support/Developer
Environment : Service Cloud

Synopsis: GE Power & Water provides a service of power generation, energy delivery, and water process technologies to solve challenges. GE Power & Water work in several areas of the energy industry, including renewable resources such as wind and solar, biogas and alternative fuels, and coal, oil, natural gas, and nuclear energy. GE Power & Water has implemented Salesforce for effectively handling their Opportunity Management, Account Management, Lead Management, Case Management.

Roles and Responsibilities:

- Worked on Dispatch Console in scheduling and dispatching the work order
- Creations of new accounts and contacts and their updates if required by the user. Experience in Web service callouts Using Rest API.
- Have given demo to the user and also to the client on giving solution to the tickets like how it's going to work for the user.
- Worked on workflow rules and Approval process creations and update.
- Creation and updating Validation rules and formula fields.
- Experience in Web service callouts Using Rest API.
- Given presentation to the team on JIRA. and also, different ways to create work orders.
- Experience in implementation of Triggers, SOQL and SOSL queries.

DECLARATION

The statements furnished above are genuine and true to the best of my knowledge and belief.

Date:

Place:

(RAJKIRAN BABU K)