KUMARSWAMY.J

Salesforce CRM Development| Apex | Visualforce | Triggers | Admin
Phone: +916369732972 |Email: kumarswamyj03329@gmail.com| Chennai | India

SUMMARY

- Having around 2.5 years of IT experience with ample exposure on Salesforce CRM development and configuration. Also having 1 year of experience on lightning implementation.
- Having customer interaction skills to discuss the use cases and provide solutions.
- Having good experience on lightning components and functionalities.
- Has been acting as mentor of Salesforce solutions for team members and customers.
- Contributed towards multiple complex projects using Salesforce CRM solutions.
- Experienced in **solution, designing, development, administration, configuration on Salesforce CRM**.
- Having expertise to develop applications on Force.com Platform using Apex, Visual force and triggers.
- Strong understanding of **Apex, Visualforce, Triggers, Workflows, Validation and SOQL & SOSL.**
- Developing and designing projects by following salesforce best practices.
- Mentoring team to follow best practices to meet salesforce security review check lists.
- Excellent analytical and problem solving skills, self-motivated.
- Enthusiastic to learn new concepts, to work as a team and quick in grasping things and understanding the core related to them.
- Also familiar with **Roles, Profiles, Sharing rules, Report & Dashboard, Standard and Custom Objects, Custom setting, Page Layouts and Record Types.**

SKILLS AND COMPETENCIES

- Salesforce CRM/Force.com
- Apex
- Lightning Overview
- Salesforce Development
- Visualforce
- Salesforce Configuration
- Triggers
- HTML

EDUCATION

- Batchelor of Engineering Anna University (Grade with 68% of marks)
- HSC From Dharmamurthi Rao Bahadhur Calavala Cunna Chettys Hindu Higher Secondary School (Grade with 67 % or marks)
- SSLC from Dharmamurthi Rao Bahadhur Calavala Cunna Chettys Hindu Higher Secondary School (Grade with 86 % of marks)

CERTIFICATIONS / AFFILIATIONS

- Salesforce Platform Developer

CAREER HISTORY

Date	Company Name	Role
Feb 2019 – January 2020	Persistent Systems, Banglore	Software Developer
January 2020 - June 2021 – Till Now	NNN Net Solutions Pvt. Ltd, Chennai	Software Developer

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PROJECT EXPERIENCE

Company	Persistent Systems
Client	USAA (ICMS)
Duration	February 2019 – January 2020
Position	Software Engineer
Team Size	5

Description:

The objective of the Integrated Compliance Management System is to manage data of regulatory interactions for USAA to efficiently track both internal and external emerging risks. It should allow for the assigning of action items /tasks to action agents with collaboration transferability.

Responsibilities:

- Interacted with various business team members to gather and documented the requirements. Implemented the requirements on Salesforce.com platform
- Developed various Custom objects, Tabs, validation rules.
- Created Email Alerts, Email templates as per the requirement.
- Created Apex classes with respect to controllers to meet client's business logic.
- Worked on Trigger to deal with database.
- Implementation of visual force pages and working on the production issues.
- Involved in unit testing to meet the code coverage.
- Involved in deployments from various orgs to Production system using change sets.

Company	NNN Net Solutions Pvt. Ltd.
Client	Bank of Montreal (BMO Financial Group)
Duration	January 2020 – Till Now
Position	Software Engineer
Team Size	4

Description:

The Bank of Montreal, operating as BMO Financial Group and commonly shortened to BMO is one of the Big Five banks in Canada. It is the fourth-largest bank in Canada by market capitalization and based on assets, and among the ten largest banks in North America.

BMO Financial Group provides diversified financial services for retail banking, wealth management and investment products which serve to more than 12 million customers. HCL manages end to end CRM operations for BMO which manage and maintain, develop and migrate historical data into salesforce Application for BPB(BMO Private Banking),PCD(Private Client Division), IL(Investor Line),LOB(Line of Business).

Responsibilities

- Created objects, fields, field dependencies, page layout assignments, Record types.

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- Worked on profile analysis to minimize the total number of profiles.
- Migrated the users from one profile to another and worked on impact analysis.
- Worked on roles management, Security Controls.
- Developed Apex Classes, Apex Triggers for various functional needs in the application.
- Worked on change requests for apex classes, triggers and test classes.
- Involved in Unit Testing and Test Coverage for Triggers and apex classes.
- Created change sets and Involved in deployment.
- Worked on test classes failed while deploying.