

# Pratik Pandey

Project Manager

Experience of 10+years across several projects in Technology, Consulting, Business Process Management and Project Management in Azure and Cloud space.



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Pune, India 📍

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## WORK EXPERIENCE

### Project Manager, Scrum Master Infosys

12/2018 - Present

Pune, India

*Achievements/Tasks*

- Managing project involving applications like CRM, F&O, PowerApps, Power BI for one of the service provider.
- Managed project involve creating Mobile/Tablet apps, Portal etc for major Oil field, Banking, Travel client.
- Involved in creation and preparation of SOW & RFP.
- Responsible for project and release plan.
- Coordinating with Microsoft product team for any product bugs/issue and take it to closure.

### Team Lead - Scrum Master & Business Analyst Accenture

08/2010 - 12/2018

Mumbai, India

*As a Business Analyst and Scrum Master*

- Served as a liaison between the Product Owner and Scrum team in implementing functionalities, removing impediments. Experienced in Effort Estimation Techniques.
- Track and report scrum KPIs to the Scrum teams, management and stakeholders to provide visibility on project progress.
- Guided and coach the Scrum Team and organized the use of Agile/Scrum practices and values.
- Handled communications, Decision making, Conflict resolution, Demo Presentations with client and internal stakeholders.
- Responsible for gathering Business requirements and Managing in TFS. Also made sure BRD are signed off by all stakeholders and meet quality standards.
- Reviewed Test Cases, Documents & log project related issues in the defect tracking tool.

## CERTIFICATES

MB:200 - Microsoft Power Platform (02/2020)

IIBA - CCBA

BCS –Business Analysis Foundation Certificate

Scrum Alliance - Certified Scrum Master (CSM)

SAFE 4 Agilist Certified

## EDUCATION

### BE in Computer Science

Rajiv Gandhi Proudlyogiki Vishwavidyalaya,  
Bhopal

07/2005 - 08/2009

India

## SKILLS

Scrum Master

Business Analysis

PowerApps

MS Dynamics 365

MS Visio

Azure DevOps

Agile-Scrum

Program and Project Management

Analytics

Stakeholder Management

Business Process Management

## ORGANIZATIONS

Infosys Pvt Ltd (12/2018 - Present)

*Project Manager*

Accenture Services Ltd (08/2010 - 12/2018)

*Team Lead - Business Analyst and Scrum Master*

## HONOR AWARDS

Individual Accenture Celebrating Excellence award.

*Accenture*

- Awarded for Extraordinary performance in an Individual category

Team Orange Award

*Accenture*

- Awarded for successful CRM on-Premise to online migration and moving data via custom tool

## LANGUAGES

English

*Native or Bilingual Proficiency*

Hindi

*Native or Bilingual Proficiency*