

## VAIBHAV BHAGAT

### SCRUM MASTER

#### ABOUT ME

Innovative and Enthusiastic IT professional, specializing in leading high-performing and multi-disciplinary teams from product development through successful product launches. 16 years of experience in IT including 5.10 years as Scrum Master with excellent communication, analytical, problem solving, leadership, team management, organizational skills, and strong interpersonal skills. Proven history of successful work with cross-functional teams.

#### CONTACT

Phone: +91-9892222281

Email: [vaibhav.bhagat@gmail.com](mailto:vaibhav.bhagat@gmail.com)

LinkedIn:

<https://www.linkedin.com/in/vaibhav-bhagat-80876341/>

Address: Panvel, Navi Mumbai  
Maharashtra

#### SKILLS

Sprint Planning • Sprint Retrospective • Sprint Demo • Product Backlog Management • Kanban, XP and Lean • BDD/TDD/ATDD • Capacity Planning • Measuring Team Velocity • Epic/User Stories • Servant Leader • Agile Coaching • Continuous Improvement • Conflict Resolution • Shielding Team Members • Removing Impediments • JIRA • Communication • Burn down and Burn up charts • Rally • Confluence • Team Building

#### CERTIFICATION

CSM by Scrum Alliance -969404  
PRINCE2® Foundation and Practitioner-GR656164798VB and GR657074397VB

## EXPERIENCE

### SCRUM MASTER, MASTEK LTD, MUMBAI

AUGUST 2017-PRESENT

- Experience in managing multiple cross-functional scrum teams.
- Creating an environment that empowers and energizes scrum team members, with a focus on accountability, adaptability, and collaboration.
- Coach and ensure scrum team is self-organising and understand, adhere to scrum pillars and values.
- Proficiently organize and facilitate Sprint Ceremonies - Sprint Planning, Daily Scrum Meeting, Sprint Review and Sprint Retrospective.
- Protect development team from outside distractions, impediments, or team conflicts, and maintain focus on to deliver the sprint goal and project timeline.
- Effectively track scrum team progress using dashboard, burn down/burn-up charts, sprint capacity and velocity.
- Effectively manage sprint-level risks, assumptions, issues, and dependencies, ensuring that they are identified, coordinated, mitigated or escalated as necessary.
- Helps on Product Owner in ensuring that everyone in the development team understands goals, scope, priorities and product backlog items.
- Collaborate close with Product Owner on Backlog Refinement to keep product backlog relevant, prioritized and stories are ready for sizing with required details including DOD and DOR.
- Remove impediments to the Product Owner and coaches in writing clear, concise Product Backlog items.
- Ensure the team is meeting the "Definition of Done".
- Reviewing current agile processes drive process improvements and challenge the teams to innovate.
- Effectively maintaining and managing agile project management tools and processes, including documentation and artefacts.
- Works with other Scrum Masters to increase the effectiveness of Agile in the organization.
- Coach development team, test team and UX/UI designers on agile values and principles to promote continuous improvement.
- Conduct causal analysis meeting periodically to identify root cause of defects raised in sprints.
- Motivate and drive team members towards successful delivery of product releases.

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**SCRUM MASTER**

- Works with training team for guidance on coaching employees on agile mindset & practices
- Publish daily/weekly project/sprint status report to all stakeholders.
- Drives knowledge management activities, managed career path, review performance, provide feedback, leaves and skill upgrade of resources.
- Communicate and follow up on critical issues and status updates in a timely manner to all project stakeholders.

**QUALITY ASSURANCE LEAD, PLANIT TESTING INDIA  
PVT LTD, MUMBAI**

APRIL 2016-FEBRUARY 2017

- Review requirements to provide feedback on completeness, testability and other risk areas that could impact product quality.
- Understand the testing effort by analysing the requirements.
- Keep track of the new requirements/change in the requirements of the Project.
- Ensured SIT, Regression and UAT test cases are updated periodically.
- Responsible for QA team deliverables and consistently deliver high-quality services to clients.
- Publishing Daily/Weekly status of QA team to all stakeholders.

**TEST TEAM LEAD, ACCENTURE SERVICES PVT LTD,  
MUMBAI**

JANUARY 2010-JANUARY 2016

- Acted as a scrum master, leading the delivery of all sprints and interaction with product owner.
- Monitored and track progress, prepare status reports, resolve issues, coordinate tasks, and activities directed toward completing the sprint and project goals.
- Closely worked with product owner to ensure understanding of user stories and keeping the backlog groomed.
- Facilitated and participated in scrum ceremonies for the scrum team.
- Protect development team from outside distractions, impediments, and team conflicts.
- Removes impediments and gets outside help for the scrum team to deliver the sprint goals.

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- Effectively track scrum team progress using dashboard, burn down/burn-up charts, sprint capacity and velocity.
- Keep track of the new requirements/change in requirements using RTM.
- Extensive experience in Integration, System, Functional and Regression Testing.
- Publishing daily/weekly status to all stakeholders.

**ASSOCIATE CONSULTANT, ORACLE FINANCIAL SERVICES SOFTWARE LTD, MUMBAI**

AUG 2007-JAN 2010

- Preparation and Execution of Unit, Integration & System test cases using Functional Specification.
- Functional testing of Retail and Commercial online banking applications.
- Functional testing of Admin application of Retail & Commercial application.
- On-site User Acceptance Testing support for ABSA Bank Tanzania, Member of Barclays Bank.

**SOFTWARE TEST ENGINEER, NELITO SYSTEMS LTD, MUMBAI**

MAY 2006-AUGUST 2007

- Preparing Test Cases using SRS and Design document.
- Testing of different modules like Locker Master Maintenance, Individual Locker Details, and Daily Locker Operations.
- Testing of Locker Allocation/Modification/Cancellation, Break Locker & Locker Waiting List.
- Defects reporting and tracking.

**TECHNICAL SUPPORT ENGINEER, ANMOL COMPUTECH PVT LTD, MUMBAI**

AUG 2004-MAY 2006

- Installation, configuration of Win NT, Win - 2000 workstations and Win XP professional
- Installation, configuration and maintenance of PC peripherals like Hub, Printers, Network printer
- Installation, configuration of Anti-Virus (Mac fee), Mailing software Microsoft Outlook

**EDUCATION****BACHELOR OF COMPUTER ENGINEERING**NORTH MAHARASHTRA UNIVERSITY, JALGAON, MAHARASHTRA  
SEP2000 - NOV 2004