

# Ryan Mitchell

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## Summary

8x certified Salesforce professional searching for remote opportunities in Salesforce consulting and development.

## Salesforce Certifications

Salesforce Certified Application Architect  
Salesforce Certified Platform Developer I  
Salesforce Certified User Experience Designer  
Salesforce Certified Sharing & Visibility Designer  
Salesforce Certified Data Architecture & Management Designer  
Salesforce Certified Sales Cloud Consultant  
Salesforce Certified Platform App Builder  
Salesforce Certified Administrator

## Education

B.S. in Chemistry, University of Maryland - College Park

## Work Experience

### **Salesforce Consultant**, Coalescence Cloud Consulting (Jan 2021 – Present)

- Led implementation team on a major project focused on system architecture and workflow automation.
- Designed automation solutions across numerous client orgs. This includes work with the following:
  - Apex Triggers and handlers for SKU-based data transfer across objects, custom financial rollups.
  - AppExchange package development from start to finish (including design, code, and security).
  - Complex flows for a custom-built product management solution, among many others.
- Engaged in a wide breadth of projects involving Salesforce implementations and configuration.
- Processed bulk data through Data Loader on many occasions, including updates of millions of records.
- Utilized consultative approach to assess stakeholder needs and consistently accomplish deliverables.

### **Salesforce ISV Partner**, Chesapeake Apps (Nov 2020 – Present)

- Developed applications and Lightning Web Components (LWC) for Salesforce AppExchange.
- Coded and documented Apex Classes and HTML/CSS/JS for open-source projects.
- Solo developer responsible for managed package, including successful AppExchange security review.

### **Salesforce Consultant**, Space Transportation Association (Nov 2020 – Jan 2021)

- Configured Salesforce environment for nonprofit association focused on event management.
- Cooperated with executive stakeholders to coordinate email automation solution.

### **Account Manager II**, Millennium Health (Feb 2020 – Nov 2020)

- Daily use of Salesforce CRM software to log calls, manage opportunities, and report on sales data.

### **Sales Executive**, Radox Laboratories (Jun 2018 – Jan 2020)

- Extensive use of CRM software to log daily activities, follow-ups, and plan out trips.