



Ritik Agarwal

Sr. Salesforce Consultant

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Summary

An enthusiastic technocrat with good programming skills in Java, Apex, and JavaScript, with 5 years of Salesforce experience and also Salesforce client and server side Certified. During this journey I always achieve project milestones within a given period of time and look for new skills set to upgrade myself, also usually interact with clients to show the progress of the project and suggest the best solution for the client 's requirements. Collaborated with more than 5 scrum teams who are working on the same project thread for writing practical code and participated in the full development lifecycle. Apart from Development and Architecture of the Project also handles the functional part of the project to amend requirements and suggest the best solution to clients.

Skills

Primary Skills	Salesforce (Apex, VF, Aura, LWC)
Operating Systems	Windows, Linux
Core Programming	Java, Apex, Aura, LWC
IDE	VS Code
Other Tools	VS Code, SalesforceDX
Web Programming	Javascript, jQuery, HTML
Integrations	REST API



Databases	Oracle 10g
Code Versioning System	Bitbucket, SourceTree, Github, Azure DevOps

Certifications & Education

- Bachelors of technology in CSE (B.Tech)
- Salesforce Certified Platform Developer I
- Salesforce Certified Platform Developer II
- Salesforce Certified Javascript Developer I
- Salesforce Certified Administrator
- Salesforce Certified Associate

Projects

Accounting Seed

Client Name	Accounting Seed
Role	Sr. Salesforce Developer



Environment	VS Code, Dev console, GitHub, AzureDevops
App Overview	<p>Accounting seed is product based company whose main intent to delivered a product to their end user that can handle all financial stuffs like billing, invoicing, inventory maintenance and bank connections to pay for the online goods.</p> <p>This app currently supports all USA and Canada banks in which they can register their providers and get individual details regarding their bank accounts and credentials.</p>
Responsibility	<ul style="list-style-type: none"> - Proactively working with Client on various features. - Taking calls with the Client to communicate status, and discuss queries/roadmap, etc. - Writing Apex backend, i.e. scheduler, batch jobs, controllers, etc. - Develop the Integration layer with payment APIs, using REST + JSON. - Created Aura components, LWC and Vf pages. <p>Working on an managed package so that the client can install it in their real and virtual machines without any dependency.</p> <ul style="list-style-type: none"> - Running Checkmarks Scan, fixing reported issues, CRUD/FLS enforcements, False Positive reports. <p>Worked on Einstein Analytics for suggest best recommendations on the fly.</p>

Humana

Client Name	Deloitte
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Role	Sr. Salesforce Developer
Environment	VS Code, Dev console, GitHub, AzureDevops
App Overview	<p>Humana is based on Health cloud where we have created so many tables and cards to show humana customer information based on their name and other details. It offers</p> <ul style="list-style-type: none">• Different search pages based on their customer category where they can search for a specific customer when a user is on call with a Humana customer.• Use Einstein Prediction Builder to suggest the best offer to a humana customer when the user is on the detail page of a calling customer.• Configure Genesys cloud to give a calling feature from salesforce and while a user is on call with their customer they can automatically see their whole information on search pages.• Provide a call feature so that customers of humana can call Humana users to know their best insurance policy.• Rich user interface to navigate through whole user information on minimal clicks and get information on a single page.• A sophisticated setup screen, which lets users easily tune app permissions, field mappings, defaults, config per object, and syncing behavior.
Responsibility	<ul style="list-style-type: none">- Taking calls with the client to communicate status, and discuss queries/roadmap, etc.- Taking calls with Humana Salesforce Architects to suggest the best solution.- Used Azure Devops and GIT branching strategy, which allowed multiple developers to contribute easily to the same app. It also helped in bug fixes in v1, while the other scrum team was busy developing v2 features.- Develop the Integration layer with Humana APIs, using REST + JSON.- Creating various search and detail screens using Lightning web Components and Einstein strategy builder.- Writing Apex backend, i.e., batch jobs, controllers, etc.- Running Checkmarx Scan, fixing reported issues, secApi Scan, CRUD/FLS enforcements, False Positive reports.



Business online

Client Name	Bol
Role	Salesforce Developer
Environment	Lightning Components, VS Code, SFDX, LWC
App Overview	Bol optimizes Salesforce for Marketing through ongoing Data integrity analysis & Data handling workflows. The app will detect anomalies and automate suggested solutions that will allow the Marketing Team to Claim Missing Credit, and develop a better end-to-end customer experience through building a Holistic view of any Opportunity. We ensure actions are pushed to those who can fix the issue in real-time, and those actions can be escalated if delays ensue. This ensures month- and quarter-end sprints to clean data up for executive consumption disappear, and the value of correlated marketing and sales data finally makes it into the realm of trust for executive decision making.
Responsibility	<ul style="list-style-type: none">- Proactively working with Lead on various features.- Taking calls with the lead to communicate status, and discuss queries/roadmap, etc.- Writing Apex backend, i.e. scheduler, batch jobs, controllers, etc.- Created Aura components and converted them to LWC for better UI experience.

Vetter App

Client Name	Vetter
Role	Salesforce Developer



Environment	Lightning Components, VS Code, Dev console
App Overview	<p>Vetter App was built for a US baking company that allows their end users to login into this app and register themselves so that they can complete their payments online and be a part of their firm. This app allows vetter users to see all their customer information on one of the detailed widgets with their latest transactions. This app contains one layer of public link using community so that their customer can hit that public link and fill the form to make themselves part of the vetter so that they can handle all bank related queries online and without visiting the branch. It also contains notification sites so that once payment of any vetter customer is due they will get notification on their phone to make them aware that this is due payment. Once a customer is part of their firm they can also sign the contract and other legal formalities digitally on form and can mail it to customer care.</p>
Responsibility	<ul style="list-style-type: none">- Proactively working with Lead on various features.- Taking calls with the lead to communicate status, and discuss queries/roadmap, etc.- Writing Apex backend, i.e. scheduler, batch jobs, controllers, etc.- Develop the Integration layer with payment APIs, using REST + JSON.- Created Aura components and Vf pages.- Working on an unmanaged package so that the client can install it in their real and virtual machines without any dependency.- Running Checkmarx Scan, fixing reported issues, CRUD/FLS enforcements, False Positive reports.- Worked on Vf components to mail digitally signed form in PDF form.