Ibrahim Khan

Senior Test Engineer

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Professional Summary

ISTQB certified manual Tester with over 8 years of hands-on expertise in software testing and quality assurance. Proven track record of delivering high-quality software products by meticulously analyzing requirements, designing test plans, executing test cases, and identifying defects. Well-versed in various testing methodologies and adept at employing industry best practices to ensure optimal product functionality and user experience.

Skills

- Software Quality Assurance
- Agile Testing, Scrum, Kanban
- Functional Testing, Test Management
- SDLC, STLC, Manual Testing
- Defect tracking and reporting
- Test Strategy and Estimations
- ALM, JIRA, Test Link , Mantis

- Marine, Hospitality and resource management domain
- Device Testing Android/iOS
- Cross Browser Testing Windows/Mac
- API Testing

Work History

Senior Tester, 09/2021 to Current Bureau Veritas, Mumbai

- Leading a team of 4 testers for FITNC and Survey manager applications
- Achieved a 15% increase in testing efficiency by streamlining testing process and resulting in overall over 20% reduction post release defects (benchmarked with historical data supplied by support team)
- Implemented effective resource allocation strategies that led to minimal of backlog user stories per sprint
- Collaborated with stakeholders, product owners, and development teams to define and understand project requirements.
- Strengthened Ad-hoc, Exploratory, Smoke, Sanity and Negative testing to discover critical defects, resulting in a 20% reduction of post-release defects reported by end users.
- Minimized usability issues faced by users by 10% by implementing Guerrilla testing to gather user feedback on software products expeditiously before actual UAT sessions.
- API testing for the migration of WSDL services being used across application
- Mentored and trained junior team members on agile process and testing best practices, resulting in an improvement of accuracy of test results by over 20%.

Senior Test Consultant, 09/2019 to
08/2021, IPS Vantage, Mumbai

- Deputed at client location Bureau Veritas, Mumbai
- Ensured 100% customer requirements and business needs were met by successfully completing 75% of test cases and test scenarios
- Coordinated with cross-functional teams to identify and address more than 50% of overall application defects while execution of test cases.
- Generated detailed test reports to document progress and provide thorough analysis of test results, increasing transparency and enabling the team to respond more quickly to issues.

Senior Software Engineer, 02/2017 to 08/2019
Hexaware Technologies, Mumbai
Online Hotel Reservation application used
by UAE based Client

- Ensured 100% customer requirements and business needs were met by successfully completing 20% of test cases and test scenarios
- Coordinated with cross-functional teams to identify and address 12% of overall application defects while testing 15% of test cases, resulting in a 20% increase in application efficiency.
- Generated detailed test reports to document progress and provide thorough analysis of test results, increasing transparency and enabling the team to respond more quickly to issues.
- Executed cross browser (Firefox, safari and chrome) and device testing (android /iOS)

Software Engineer, 02/2015 to 02/2017
Hexaware Technologies, Mumbai/Chennai
Retain Resource management used by UK
based Client

- Ensured 100% customer requirements and business needs were met by successfully completing 20% of test cases and test scenarios
- Communicated effectively with cross-functional teams, including developers, business analysts, and product owners to identify requirements, design optimal testing strategies, validate software functionality, resulting in a quick resolution of defects.
- Coordinated with cross-functional teams to identify and address 15% of overall application defects while testing 20% of test cases.

Education
- Bachelor of Engineering in Electronics & Telecommunication, Dr. Babasaheb Ambedkar Marathwada University, 2010-2014
- All India Senior School Certificate Examination (AISSCE)
- All India Secondary School Examination (AISSE)

Certifications
- ISTQB -Foundation Level
- ISTQB- Agile Extension
- ISTQB- Test Analyst