AKHIL P
NETWORK ENGINEER

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Professional Summary :

Over 3+ years of progressive experience in IT industry and aim to work hard in real corporate environment, which would help me to improve my personality traits and be creative in using my skills and proficiency in the best possible way to achieve professional excellence and be an asset to the organization enabling mutual growth.

Professional Experience :

Tek Systems Global Services – NOC Support Engineer (28th March 2023 – Present)
Client : Intrado (West Corporation)

- Ensures that network trouble tickets are resolved in a timely manner
- Provides network infrastructure support and resolving connectivity issues
- Analyses firewall requests, create scripts and implement them as part of change process
- Perform device decommissions by cleaning network device configurations such as routers, firewalls, switches and load balancers
- Contributes knowledge-based articles on how to resolve issues with correct process
- Hands on experience on working on tools like Splunk, IPAM, Zabbix.
- Configure and troubleshooting inter switch connectivity.
- Perform notification and escalation of the incident as documented in customer-specific procedures in accordance with established guidelines and standards.
- Respond to network events, customer telephone calls, and e-mails (collectively referred to as "incidents").
- Track incidents where applicable to verify that response times and availability requirements established in the SLA are met.
- Participate in a 24x7 call-out rota if required.

Benison Technologies Pvt. Ltd, Bangalore – Senior Network Engineer (August 2022 – November 2022)
Project: Nirad Networks

- Configuration and Troubleshooting of Nirad Routers
- Support the client and consultant other users to resolve the IT related issues like network, software and hardware side.
- Installing, configuring and supporting network equipment including routers, proxy servers, switches, WAN accelerators DNS and DHCP.
- Assign IP subnetting, IP addressing VLSM, FLSM, IPV4 andIPV6.
- Responsibility for operation and maintenance of the backbone of IP network regarding actual operation guidelines
- Maintaining the tracker for all above activity till Execution through Fresh Desk.

Concentrix Private Limited – Practitioner (March 2021 – May 2022)

- Configuration of routing protocols like EIGRP and OSPF.
- Configuring and Troubleshooting static NAT and Dynamic NAT.
- Configuring standard ACL and Extended ACL.

- Troubleshooting and maintaining CISCO IP network (TSHOOT) Routing EIGRP and OSPF.
- Communicating with the clients for the assisting in network design related to link termination.
- Troubleshooting Desktop, Laptop, Workstation &LAN.
- Structure Cabling, Installation, Termination.
- Maintaining the tracker for all above activity till Execution.

ATOS INDIA, Bangalore – Network Engineer   (October 2018 – December 2020)

- Configuration and Troubleshooting of Routers, Switches.
- Work Exposure on Network Monitoring and Ticketing tool.
- Designing and implementing new network solutions and improving the efficiency of current networks.
- Escalate technical issues to vendor and follow up for resolution.
- Leads efforts toward the successful deployment of CISCO network devices at various organizations.
- Evaluate cost of implementing network strategies.

Technical Skills

- Good knowledge of OSI & TCP/IP model.
- Multiple types of Password Configuration with different encryption methods.
- Configuring and troubleshooting of **DHCP**.
- Configuring and troubleshooting of Routing protocols like RIPV2, EIGRP, and OSPF. (Static, Default and Dynamic Routing).
- Knowledge on creating and managing VLAN, SVI.
- OSPF- (Network Types, Area Types, Authentication Virtual link, Summarization).
- Knowledge in configuring VLAN Trunking (IEEE 802.1Q and ISL).
- Knowledge on configuring NAT – Static NAT, Dynamic NAT, Static PAT.
- Knowledge on ACL – Standard, Extended, Time-Based, Numbered ACL, Named ACL.
- VTP – Implementing and managing Server, Client and Transparent mode.
- Spanning-Tree Protocol.
- STP Security Features like BPDU Guard, Root.

Education & Certifications

2017-2018   : Completed Cisco Certified Network Associate (CCNA - Routing and Switching).
2010-2014   : Bachelor Of Computer Application (B.C.A)- (Amrita University, Mysore).

Personal Info

- Gender   : Male
- Marital Status   : Married
- Languages Known   : English, Malayalam, Hindi and Tamil.

DECLARATION

I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the accuracy of the above-mentioned particulars.

Akhil P