ONKAR DOMBE, PMP®

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CAREER OBJECTIVE

A challenging opportunity in the field of Business intelligence / Supply Chain analytics, where I can utilize my knowledge and 8 years of work experience to contribute towards growth and success of the organization.

STRENGTHS

- Customer centric problem solving approach
- Communicate effectively inside and outside the organization
- Effectively managing multiple projects simultaneously
- Critical thinking and decision making skills
- Keen interest in learning and using new technologies

SKILLS SET

- **Project Management Tools:** MS Project, MS Visio, SharePoint, Atlassian Jira, Trello
- **Analytical Tools:** Power BI, Aginity, Alteryx, MicroStrategy, Tableau, SQL Server, Hive
- **Languages**: SQL, Python, R, SAS, VBA

WORK EXPERIENCE

Senior Analyst – Business Intelligence & Analytics| Ryder Systems Inc. | Novi, MI | April 2019– Present

- RyderShare Analytics (Status: In Progress)
    - Objective is to develop dynamic analytical platform giving customers an ability to understand, track and improve logistics and transportation services provided by Ryder at one place.
    - Simplify technical complexities of multiple data sources to provide seamless customer user experience.

Senior Business Intelligence Analyst | XPO Logistics | Ann Arbor, MI | Sep 2013 – April 2019

- Corporate Dashboard Development Project (Status: completed in December 2018)
    - Objective is to develop a KPI dashboard for Less Than Truckload division of North America.
    - Dashboard is in Microsoft Power-BI application securely connect to on-premises SQL server and scheduled refresh with a centralized gateway.
    - This multipurpose dashboard is one stop shop for stakeholder reporting, company's budget planning, resource management, track operational and sales initiatives and provide analytical insights.

- Reduced Customer Returns and Sales Revenue Growth (Status: completed in 2018)
    - Developed an analytical solution in Tableau to understand the customer operational behavior, product categories and logistics constraints and reduced the returns to save $1.1 million in claims in 2018.
    - Increased the revenue by analyzing the sales and accessorial opportunities from high return customers.
    - This solution helped sales group to raise the revenue by $700K in 5 months for these 800 customers.

- Strategic Long-Term Headcount Model for North America (Status: completed in 2017)
    - Created an analytical model that produces workforce plan for next 12 months based on the company forecast, wage inflation, seasonality and market trends.
    - This Java based API application uses Micro-Strategy platform reports.
    - This model saved $5 million last year on labor cost.

- Labor Work Force planning (Status: completed in 2016)
    - Created a cost calculator for operations supervisors & managers to manage the shift cost.
    - Launched in January 2016 and with labor cost savings of $3 million by end of the year.

- Network Optimization Project (Geo Area reconfiguration)
    - Analyzed Pickup and Delivery performance of 297 service centers in the US by solving P-Median and Vehicle Routing Problems in ARCGIS (GIS – Geospatial data Mapping) to improve logistics network.
    - Reduced 2% operational driving labor hours resulting into $2 million savings in 2014.

Supply Chain Analyst | Caterpillar Inc. | Peoria, IL | Jul 2012 – Aug 2013

- Managed a database of 13000 direct suppliers to evaluate performance and to assure supply against crisis events.
    - Monitored potential line down situations due to supplier's crisis events by developing analytical models in SAS (Ex. Supplier affected due to Hurricane Sandy in North America).
    - Reduced 40% risk of line down situation in 2013.

EDUCATION

PMI | PMP- Project Management Professional Certification – (Cert No: 2317358) | March 2019

North Carolina State University| Masters in Integrated Manufacturing and Systems Engineering |May 2012

University of Mumbai, Mumbai | Bachelors of Mechanical Engineering |May 2009