Revan Kunchapu
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Location: Hyderabad, India

Professional Summary

Overall 7 + years of experience in design build and maintain the operational readiness of Managed File Transfer application infrastructure in a mission critical computing environment. Exceptional knowledge working with Fin-tech clients across US & Canada and implementing file transmissions.

Technical Skills

- Project Management Tools – JIRA
- Ticketing Tools – Service Now, IBM Control Desk, BMC Remedy, Compass
- Managed file transfer tools – IBM Connect Direct, Automatic File Direct, Move-IT, WS-FTP pro
- File transfer Protocols – Connect Direct, SFTP, FTP, SCP
- Operating systems – Mainframes & Windows
- Scheduling Tools – CA7 & Control-M
- Mainframe – COBOL, JCL, VSAM & DB2

Certifications

- Certified SAFe Scrum Master – 2021
- Certified SAFe 5 DevOps Practitioner – 2021
- Certified SAFe 5 Product Owner/Product Manager – 2021
- Certified Agile Team Member – 2018
- Certified Professional in Principles of Banking – 2018
- ITIL® Intermediate Certificate in IT Service Transition – 2018
- ITIL® Foundation Certificate in IT Service Management – 2017
- ISTQB® -BCS Certified Tester Foundation Level – 2016

Work Experience

Client Server Software Analyst Senior   TSYS Card Tech Services India LLP Noida, India   02/2021 – Present

- The Role of Interface Coordinator (IFC) is to manage the transmission work effort associated with the interface file.
- The responsibility is to ensure each and every file reaches its appropriate destination as expected.
- Support the Conversions or new clients on boarding to TSYS payment or card based products and services
- Production support for all the existing clients with respect to file transmissions.
- Work proactively on the service requests for new Transmissions setups, change and delete requests for existing file transmissions.
- Manage submission of transmission setup requests to File Transfer and trading partner facing activities for the transmission of interface file to and from TSYS.
- Serve as the TSYS and trading partner point of contact for transmissions, working directly with the client, vendor or other trading partner receiving or sending files.
- Manage submission of NDM Login ID request to Information Security for new connectivity.
- Managed submission of Dataset Access request to Information Security for incoming transmissions to the TSYS mainframe. Review interface requests and determine requirements.
- Serve as the point of contact for establishing new connectivity, including the exchange of Login ID, password, Node and Keys.
- Manage and coordinate transmission testing for all environments with the trading partner and File Transfer team.
- Manage and coordinate transmission scheduling for all environments with the trading partner and File Transfer.

IT Support Specialist – Analyst   FISERV India Private Limited – Hyderabad, India   07/2017 - 02/2021

- Work closely with the File transmissions team for implementing huge volumes of file transfers for more than 200 banking clients across USA & Canada.
- Scheduling, monitoring alerts & resolving file transmission issues on managed file transfer tools - Automatic File direct and Move-IT MFT tools which are based on windows platform using SFTP protocol.
- Actively work on Service requests, work orders and changes requested by the clients on Service Now.

Systems Engineer	TATA Consultancy Services- Hyderabad, India	06/2014 - 07/2017

- In 2014, started working as a Mainframe developer, involved in all the phases of Software development life cycle, working on enhancements for US based Life insurance Client.
- Creating new COBOL programs & JCLs as per the business requirements. Perform system and integration testing and moving the code to production, supporting them in production environment.
- In 2016, picked up the role of a Manual test engineer, involved in various phases of testing and creating test data for the mainframe applications and played a vital role in launching life insurance business products.

Education

Bachelor of Technology in Computer Science Engineering
Jawaharlal Nehru Technological University – Hyderabad, India
(10/2010 to 04/2014)