

# Poonam Devi

## Salesforce Developer

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Total 5+ years of experience in software development. A high energy Salesforce developer with almost 3+ years of experience in both configuration and customization. I also have 2 yrs of experience in Manual testing covering both Web and Mobile applications. I have also extensively worked on Automation testing on Selenium tool.

### Professional Highlights :

- Sound understanding of Salesforce force.com platform, OOTB features and its security framework.
- Hands on experience in performing configuration using out of box SFDC features and custom development using Apex Triggers, Batch Apex, Lightning Component, Integration, Rest API, Rest Web service, Visual force Pages, Batch Apex, Schedulers on Salesforce.com.
- Highly Organized with the ability to meet deadline and smart worker.
- Experience in interacting with Client management, understand the requirement and provide status.
- Good communication, presentation, interpersonal skills, and good track record in both development and testing experience.
- Proficient in writing Technical documents, Test scripts, Test cases, Bugs reporting.

### Certification Details:

- Platform app builder
- Salesforce Admin

### Salesforce Developer (Jan 2020-till date)

#### Cognizant Technologies Solutions

#### Project Details:

**Project Name:** Visible(Care Automation)      **Role :** Developer

**Team Size :** 3      **Technologies :** Salesforce, Force.com

#### Current Role and Responsibilities (Salesforce)

- Analyzed requirements, Involved in the development of all modules.
- Customization and Configuration for Live chat (queue based and skills based routing).
- Customized different page layouts, Permission Sets and assigned them for different profile users.
- Implemented triggers, batch, test classes and Lightning Component.
- Customized tabs for among different business users groups and centers.

- Creating Work flow Rules, Process builder, Tasks, Email Alerts, and Components to suit to the needs of the application.
- Schedules the reports, dashboards for management and all the department heads by emails.
- Responsible for deployment using change sets, vs code, git lab.
  
- Developed quality code as per requirement.

### **Salesforce Developer (2018 - Dec 2019)**

**VVDN Technologies Pvt. Ltd.**

#### **Project Details:**

**Project Name:** Molina Sales Implementation **Role :** Developer

**Team Size :** 6 **Technologies :** Salesforce, Force.com

#### **Current Role and Responsibilities (Salesforce)**

- Analyzed requirements, Involved in the development of all modules.
- Customized different page layouts and assigned them for different profile users.
- Implemented triggers, batch, test classes and Lightning Component.
- Customized tabs for among different business users groups and centers.
- Creating Work flow Rules, Tasks, Email Alerts, and Components to suit to the needs of the application.
- Schedules the reports, dashboards for management and all the department heads by emails.
- Responsible for deployment using change sets.
- Developed quality code as per requirement.

#### **Project Details:**

**Project Name:** Mizuho Securities Implementation **Role :** Developer.

**Team Size :** 4 **Technologies :** Salesforce, Force.com

#### **Current Role and Responsibilities (Salesforce)**

- Analyzed requirements, Involved in the development of all modules.
- Customized different page layouts and assigned them for different profile users.
- Implemented triggers, batch, test classes, Lightning Component and visual force pages.
- Customized tabs for among different business users groups and centers.
- Creating Work flow Rules, Tasks, Email Alerts, and Components to suit to the needs of the application.
- Schedules the reports, dashboards for management and all the department heads by emails.
- Responsible for deployment using change sets.
  
- Developed quality code as per requirement.

#### **Skills**

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**Salesforce skills :-** CRM functionality, Workflows, Triggers, Schedule Apex, Batch Apex, Lightning Component, Custom labels and settings, packaging, translation work bench, process builder, Page Layout, Record Type, Data Loader, Validation rules, Test classes, data migration, Integration, Rest API, Rest Web service, Change sets, Visual studio, Git Lab, Live chat(Customization & Configuration), Sales cloud, Service Cloud, Vlocity.

### **Software Test Engineer (Automation/Manual) (2015-2017)**

**Project name :-** Mercury Boards, Nickle Boards, Argon boards, VVDN Website.

**Role :-** Manual/Automation Test Engineer. **Team size :-** 5

**Platform :-** Google Chrome, Mozilla Firefox, Safari and Mobile for responsiveness testing

**Description:-** These projects was about VVDN in house websites build for maintaining board details. If anyone want to know “what VVDN do and what is the process?” they can go through these sites. All sites are live.

#### **Role and Responsibilities:-**

- Write and optimize test cases to maximize success of manual software testing with consistent, thorough approaches.
- Create accurate and efficient test scripts in multiple projects to manage automation testing.
- Complete in-depth usability testing on Windows, Android and iOS mobile devices.
- Perform Smoke, Sanity, Integration, Regression and performance testing on dozens of applications using both Automated and Manual testing methods. Validate, verify, communicate and resolve software issues carefully. Bugs reporting on JIRA tool and Mantis.

**Project Name :-** Smart Watch

**Role :** Test Engineer **Team size :-** 4

**Description :-** This project was about smart watch which calculate Heart rate, Blood Pressure, Pedometer and basic features like Alarm, Time, Alert, GPS. It was the actual watch so I performed the testing from basic like from update the firmware (using mechanical software(matlab)) to the end.

**Platform :-** Android, iOS application, Web application , Jmeter for performance testing

#### **Role and Responsibilities:-**

- Write and optimize test cases to maximize success of manual software testing with consistent, thorough approaches.
- Create accurate and efficient test scripts in multiple projects to manage automation testing.
- Complete in-depth usability testing on Windows, Android and iOS mobile devices.

- Perform Smoke, Sanity, Integration, Regression and performance testing on dozens of applications using both Automated and Manual testing methods. Validate, verify, communicate and resolve software issues carefully. Bugs reporting on JIRA tool and Mantis.
- Perform performance testing when required by using Jmeter.

**Project Name:-** Bit\_vault

**Role :-** Automation/Manual Test Engineer **Team size :-** 4

**Description:-** This project was about Bitcoin crypto currency. Applications developed for Transfer the bitcoins securely, save the bitcoins in vault and application was secure with finger print and iris.

**Platform :-** Android based bitcoin phone.

**Role and Responsibilities:-**

- Write and optimize test cases to maximize success of manual software testing with consistent, thorough approaches.
- Create accurate and efficient test scripts in multiple projects to manage automation testing.
- Complete in-depth usability testing on Windows, Android and iOS mobile devices.
- Perform Smoke, Sanity, Integration, Regression and performance testing on dozens of applications using both Automated and Manual testing methods. Validate, verify, communicate and resolve software issues carefully. Bugs reporting on JIRA tool and Mantis.
- Perform performance testing when required by using Jmeter.

**Skills**

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**Testing skills :-** Load and API Testing, Hardware compatibility testing, System & Unit Testing, Acceptance Testing, Regression Testing, Load Testing, Smoke&Sanity testing, Test Cases, Test Planing, Agile testing, Scrum master, Mobile Applications, Web applications, Functional testing, performance testing, penetration testing, security testing.

**Testing Tools :** Mantis, Jira, Pivotal tracker, Selenium, Jmeter, Postman, MS Office.

**Education**

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-07 - Banasthali University, Jaipur

-06 MCA (Master in computer application)

-07 - MGSU(Maharaja Ganga singh University), Bikaner

2012-05 BCA(bachelor in Computer application)

2010-07 Rajasthan BOARD

## High School Education

### Personal Profile

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**Name:** Poonam Devi      **Date of Birth:** 20-06-1992.

**Nationality:** Indian **Languages Know:** English, Hindi

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