

SABARI BALAJI T

Big Data Cloud Engineer

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SUMMARY:

BIGDATA CLOUD ENGINEER WITH 2+ YEARS OF EXPERIENCE HELPING TO DATA ENGINEERS AND CLIENTS FOR MAINTAIN SMOOTH OPERATIONS. EXPERTISE IN AWS, GCP, AZURE ENVIRONMENTS. COMMENDED FOR RAPIDLY AND EFFECTIVELY RESOLVING DOWNTIME AND EFFICIENTLY INTEGRATING NEW HARDWARE AND COMPONENTS.

EDUCATION:

MASTER OF COMPUTER APPLICATIONS - MCA
PSG COLLEGE OF ARTS AND SCIENCE

WORK HISTORY:

March 2020 - Current
NOCSMART - Qubole - Coimbatore, India
Big Data Cloud Engineer.

- * Analyzed issues to identify troubleshooting methods needed for quick remediation
- * Suggested software modifications to reduce lag time and improve overall speed
- * Maintained response times to support business continuity
- * Learned new skills and applied to daily tasks to improve efficiency and productivity.
- * Worked flexible hours across night, weekend and holiday shifts.
- * Increased customer satisfaction by resolving issues.
- * Tracked issue resolution policies to maintain compliance with internal standards.
- * Identified issues, analyzed information and provided solutions to problems.

SKILLS:

- * Cluster and Query Troubleshooting
- * JIRA Systems
- * Root Cause Analysis
- * Defect Analysis
- * Resolving Problems
- * Incidents
- * Teamwork
- * Ticket Queue Software

TOOLS/TECHNOLOGY:

Technology : Hadoop, Spark
Tools : Zendesk, Jira-Atlassian