CHALUVADI PRASANTH

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          Main Road, Madhira

D.O.B   **:**   25-06-1996

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Academic Profile :-

- B.Tech ECE with 8.33 CGPA from " GITAM UNIVERSITY " Hyderabad in the year 2017 .

- Intermediate (B.I.E) with 91.8%   from Sri Chaitanya Junior college in the year 2013.

- SSC with 92.4% from Sri Chaitanya Techno School in the year 2011.

Experience Summary :-

- Senior Software Developer skilled at SQL Server with 4 years of experience (Approx.) .

- Good knowledge on Developing Stored Procedures, Triggers, Functions, indexes and creating Database tables and views.

- Skilled in Power BI - By Creating Multiple Reports using Various Data Sets & Data Sources , Which led to Deliver Multiple Qualitative Reports .

- Having Best Expertise in the Development Lifecycle (SDLC) . Excellent time management skills Which resulted to Handle Multiple Stakeholder Projects

- Skilled in Work Force Management (Similar to Kronos) Enterprise Application . Handled Multiple modules like Time & Attendance , Advance Scheduling ,Pay Management .

- Good Experience in Splunk ,App Dynamics - Which helps in performance and health of applications throughout the network . Handling Multiple Customer Environments of Web ,App ,Mobile ,Clock Servers .Expertised in Creating the HMM alerts .

- Parallely Working on API Debugging Tools like Post Man, Jmeter Etc… Best in Analyzing Xml & Html Scripting Languages.

- Experience in working with Applications which is Configured with SSO Urls & Api's & Application ,Web Servers

- Designing and creating SSIS packages to extract, transform and load data from SQL database.

- Better Overview in Creating Dashboards , Reports through Power BI Tool . Worked on Multiple RCA issues & Delivered Best Output .

- Mostly Familiar with Tools like Jira & other Agile software development tools for task management . Experience in using Microsoft Teams, Zoom, Slack or similar technologies & Self-starter with a continuous improvement mindset)

- Actively monitoring & Taking Responsibility of On Call support & Also Ensuring Multiple SLA's are met & maintained with Proper Timeline .

- Achieve monthly goals on KPIs such as CSAT which resulted to Growth of Our business .

Work History :-

Role – 3 :-

Technical Analyst at Jda Software (Blue Yonder) - Hyderabad
Project Duration : [Feb 2020 – Till Date]

- Working on WFM tool Majorily & having hand on Experience in SSMS & SSIS ,SSRS Packages .
- Creating Essential Reports to Retail Customers
- Presently Working with Application Management Tools – AppDynamics ,Splunk.
- Certified in Microsoft Azure Fundamentals.

Project Detials :- Retail - Work Force Management Tool .

Technology   : MS SQL server 2008 ,SSIS ,Power BI ,AppDynamics ,Splunk , PostMan ,BlueCube Tool.

Role   : Technical Analyst

Description :-

The Workforce Management team focuses on maximizing performance levels and competency for an organization. This includes all the activities needed to maintain a productive workforce, such as field service management, human resource management, performance and training management, data collection, recruiting, budgeting, forecasting, scheduling, and analytics.

Responsibilities :-

- Good Abilities in Handling Mutliple WFM modules like Scheduling ,Time & Attendance , Pay Adjustments ,Performance Management etc.. Handled **SSO** Url's Environment Customers – Like Starbucks ,Giant Eagle , Walmart ,BBNB etc..

- Working on remote access to virtual desktops(RDP) applications & RDP terminal servers. and Better Knowledge in Web Servers (IIS, Web logic, Apache Tomcat) & App Servers ,Ape Jobs & N-Ape Jobs.

- Passion for technology and for being a part of a fast-growing SaaS company
Experience in Complex SQL Queries, Dynamic SQL etc. Able to resolve the Complex Query Optimization, Data Debugging, and ETL data flows Tuning for improving performance

- Skilled in Working with Enterprise Planning Application for Multiple Retail Customers .Good knowledge of ITIL concepts (Incident / Problem / Change / Availability Management)

- Presently ,I am Working with SaaS based Customers from EMEA / APAC /US sites. .

Role – 2 :-
MSBI & ETL Developer at NTTDATA - Hyderabad
Project Duration : Oct 2019 to Jan 2019

Client : Philadelphia Insurance (MYTMM)

Technology : SQL , ETL, Data Warehousing ,Interface

Tools & Environment : MS SQLServer 2016/2012,Informatica ,Windows Server 2010 & TFS.

Project Detials :-

MyTMM is TMM's web based application that provides our Clients with the ability to review loss information, report losses, generate reports, conduct trend analysis, and more.

Philadelphia Insurance is a production support project. In this project We are working on ETL ,Data - warehousing Flow from Source to target Systems by interfacing With the ETL Concepts.

Responsibilities :-

• As a Technical consultant involved in maintaining, supporting and enhancing Policy Admin and Billing modules of the application.

• Understanding the requirements and creating technical specification document.

• Involved in the Development of Coding and Functionalities. Involved in the Development of Stored Procedure and Views using SQL Server 2008.

Role – 1 :-
Senior Software Associate Developer at NTTDATA - Hyderabad
Project Duration : Aug 2017 to Sep 2018

Worked on Microsoft Sql Server & Having Knowledge of SQL concepts , SSIS & SSRS .

Project Detials :-

Client   : Philadelphia Insurance (TMNAS)

Technology   : MS SQL server 2008 ,SSIS ,SSRS

Role   : Software Development Senior Associate

Description :-

Philadelphia Insurance Companies, a member of the Tokyo Marine Group, designs, markets and underwrites commercial property/casualty and professional liability insurance products for selected industries. It provides support to property & casualty (P&C) underwriting units by handling routine rating, endorsements, new business/renewals and other basic underwriting functions.

Responsibilities :-

- As a Technical consultant involved in maintaining, supporting and enhancing Policy Admin and Billing modules of the application.

- Troubleshooting the production issues, finding the root causes and giving permanent fixes for the issues..

- Understanding the requirements and creating technical specification document.

- Involved in the Development of Coding and Functionalities.

- Involved in the Development of Stored Procedure and Views using SQL Server 2008.

- Preparation of Technical Documents on the overview and functioning of the application.

Personal Qualities :-

- Positive attitude towards work and focused on result oriented output.

- Excellent Communication/inter personal skills to interact with individuals at all levels. Strong work ethics

Interest & Hobbies :-

- Watching spiritual, Inspiring lectures and TEDx videos.

- Writing Quotes, Playing-Indoor games.

Languages known :-

- English, Hindi and Telugu.

Declaration

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

Place:

Date: **(CHALUVADI PRASANTH)**