CHAITANYA TOLETI

E-Mail   : chaitanya.toleti19@gmail.com Mobile: 8309291506

Professional Summary:

Over 3.5 years of experience as Salesforce developer and extensively worked in all phases of Software development life cycle such as planning, analysis, design, configuration customization and development. Over all, have around 7 years of IT Experience rest into Automation testing.

Skill Set:
➔ SOQL queries
➔ Validation rules
➔ Flows
➔ Triggers
➔ Apex classes, Asynchronous apex like Batch class, schedulers, Queueable apex and future class
➔ API services like REST
➔ Apex Integration using REST callouts
➔ Vlocity Integration Procedures
➔ Data Raptors

Project Information:

Project 1 :

PLDT - is the largest Telecommunications provider in Philippines. We automate their business sales through Vlocity Order Management, configuration and customization, debug production issues.

My Roles & Responsibilities:

1. Understanding of complex requirements of the project and be a part of brainstorming sessions for providing solutions.
2. Breakdown the baseline requirements into business and functional requirements.
3. Provide support in development of Proof of Concept. Identify tools and technologies to be used in the project as well as reusable objects that could be customized for the project.
4. Create Validation rules, custom workflow rules, flow, formulas,

apex customizations, apex triggers and helper classes.
5. Written apex triggers, helper classes by keeping in mind apex governor limits, apex best practices etc.,
6. Achieving test coverage of 75% and maintaining the same at the time of enhancements for apex classes.
7. Created the OM mappings for the decompositions and the orchestrations.
8. Worked on Order Management scenarios, to support business requirements.
9. Integrated using Callouts via VIP to external systems
10. Used HTTP Action in the Integration Procedures.
11. Used different Data raptors to extract transform and load data in Salesforce.
12. Worked on end-to-end for Order Management for the new Connect R4.0 release.
13. Have worked on Order Cancel & Amend journeys.
14. Build Orchestration Plans, Scenarios, Item Definitions.
15. Coordinate with QA team at testing phase. Fixed complex defects identified during Functional or Non functional testing.
16. Fixed defects identified during UAT within agreed SLA.
17. Integrated salesforce instance with external services using REST callouts.
18. Configured apex rest services for inbound integrations from external systems.
19. Good experience in implementing Object oriented programming concepts in apex development.
20. Good analytical, verbal, written communication and interpersonal skills.
21. Applied best practices/learning during development activities.

Project 2 :

Our client (Corel) sells various products as part of business process across several regions all over the world. We automate their business needs through configuration and customization, debug production issues and prepare reports and dashboards to get meaningful insights on business decisions.

My Roles & Responsibilities:
1. Understanding of complex requirements of the project and be a part of brainstorming sessions for providing solutions.
2. Integrated salesforce instance with external services using REST callouts.
3. Applied best practices/learning during development activities.

4. Breakdown the baseline requirements into business and functional requirements.

5. Implemented the Trigger framework to avoid recursive triggers.

6. Worked on Objects, Fields, Profiles, Users and security management.

7. Worked with change sets as well as VS code to deploy from one sandbox to another.

8. Created various process builders, flows to meet various requirements.

9. Created Validation rules, formula fields.

10. Worked on Apex, Apex test classes, and all Aysnc Apex classes.

11. Involved in creating Users, Profiles and Roles based on Organization role hierarchy and implemented Record-Level, field-level security and configured their sharing settings.

12. Involved in Project meetings, Weekly Status meetings.

Professional Development:
Salesforce Platform Developer 1

Experience:

1. ***Tata Consultancy Services :*** July 2014 - Feb 2015
2. ***Harman Connected Services:*** Oct 2015 – Nov 2017
3. ***Cigniti Technologies Ltd:*** Nov 2017 – Jul 2018
4. ***Agon IT Solutions Pvt Ltd:*** Sept 2019 – Feb 2022
5. ***Dextara Digital Pvt Ltd:*** Feb 2022 – Present

Educational Qualification:

Graduated from SASTRA University with BTech Computer Science with 8.06 GPA(2010-14).

Permanent Address:

Chaitanya Toleti
3-25/1
Surya Nagar
Pydiparru, Tanuku
West Godavari, A.P-534211