

SALESFORCE DEVELOPER



Servendra Kumar

Application Development

Accenture India, Noida



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Professional and academic background

- Having 8+ years of overall IT Experience and around 6 years of experience in Configuration and Development in salesforce.
- Salesforce Certified Developer, Having 5X Salesforce certificates.
- Extensive experience in Service & Sales cloud, developing APEX classes, Triggers , API's, Webservices, Batch Classes, and Aura Components

Skills

- Salesforce.com
- APEX Trigger, APEX Classes, Batch classes, SOQL, SOSL, Validation rules, Formulae, Page layouts, Record types, Workflow & Process Builder, flows, Case Management, Live Chat Agent, Dashboards, Reports and Custom Objects
- Aura Component development
- HTML, CSS, and JavaScript
- Apex, REST Api's, webservices
- Developer Console, Eclipse IDE, and Visual Code
- Changeset, package.xml(using CI/CD)
- Bitbucket, GIT
- Knowledge of Agile Methodology
- Knowledge of web development using PHP, javascript and MYSQL database.

Significant Project Experience

Project Title : Food and safety License Project In Accenture – Sept 2021

Role : Salesforce Developer

- Worked as developer for implementation of stories/enhancement/defects fixing
- Understanding and Analyzing the Business Requirements Document
- Implemented Workflow, process builder, approval Process & validation rules
- Developed various Triggers, Apex Classes, Aura Components, to fulfil business requirements and automate the flow accordingly
- Worked on creating and managing Salesforce custom objects, fields, formulas, sharing rules, profiles, permission sets, custom workflow and approval processes
- Worked on CPQ package only customization part.
- Worked on Manage packages and worked on platform events.
- Worked on creating/enhancing LWC component.
- Developed SOQL and SOSL queries to get data from different related objects
- Developed Batch Apex and Schedule Apex to work with bulk data
- Developed the REST Full Web services to connect Salesforce.com with other external applications
- Worked on complex business requirement such as Spam Management System and send email with cases information when case count reach 110 in an hour
- Created Report Types, Reports and Dashboards.
- Deployed the changes using Change-Set and CI/CD process .

Project Title : A Media Project In TCS: July 2019 to August 2021

Role : Salesforce Developer

- Worked as developer for implementation of stories/enhancement/defects fixing
- Developed Formulas and Validation Rules to ensure accuracy of Business Process.
- Developed various Triggers, Apex Classes, Aura Components, to fulfil business requirements and automate the flow accordingly
- Worked on creating and managing Salesforce custom objects, fields, formulas, sharing rules, profiles, permission sets, custom workflow and approval processes
- Created service consoles, Case assignment rules, Case routing, omni-Channel,
- Created aura component for Spam management for dealing with spam emails for cases.
- Deployed the changes using Change-Set and CI/CD process .