Ketak Bhalsing

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Company: Fiserv India Pvt. Ltd.
Location: Pune, Maharashtra, India

PROFILE SUMMARY

- Senior Software Engineering Technical Analyst with a professional background expertise with over **9 years working experience** in Software Engineering.
- Experience in working with customers from offshore with multiple geographies including – **USA, Europe and India.**
- Experience in development on **Microsoft SharePoint 2010/ 2013/ 2016/ SharePoint Online** and have a good exposure to design and software development.
- Working experience in **agile** environment across projects using **Team Foundation Server (TFS)**.
- Achievements in managing large strategic SharePoint environment operations and enterprise applications.
- Expert in **Nintex workflows** with strong hands on experience.
- Strong working experience in **Power Platforms** (PowerApps, Power Automate, Power BI).
- Well versed with leading migration tools like **ShareGate and Metalogix**.

CORE COMPETENCIES

SharePoint Development
- Current project experience includes, working in **SharePoint Online** for managing Enterprise wide Application with customizations using **PowerApps, Power Automate and Power BI.** Data Modeling using **SQL.**
- Recent project experience includes working with **SharePoint 2016 with complex and strong integration with Nintex workflows**. Client-side scripting include experience with **JavaScript, JQuery and Angular JS.**
- Worked on custom developed solutions, features, timer jobs SharePoint event receivers and workflows in SharePoint Designer 2010/2013 and SharePoint migrations.
- Worked on customization in intranet portals including Master Pages, Page Layouts, CSS, and HTML 5.
- Worked on various wheels of **SharePoint 2013** viz. as Search Service, **Enterprise and Web Content Management, Workflows, Social Collaboration** in SharePoint 2013.
- Strong hands on experience with **Nintex** core actions, User Defined Actions (UDA).
- Strong hands on experience on PowerShell scripts for automating the deployment in SharePoint. For e.g. Automation of Nintex workflow deployment using **PowerShell** scripting, which has significantly reduced deployment time, almost by 95%.

SharePoint Administration
- Installation of SharePoint Server 2010/2013/2016/2019, SQL Server 2008/2012.
- Setting up the SharePoint farm environment.

Interpersonal Skills
- Exposure to all phases of **Software Development Life Cycle (SDLC)** including Requirement Analysis, Designing & Documenting, Development, Testing, Implementation and Post-Implementation Support.
- Exceptional interpersonal and communication skills (written/Verbal) developed over numerous client demonstrations and presentations.
- Self-Learning ability to grasp new technologies with minimum assistance.
- Always have been a keen team player. Also, made it a point to contribute to the team whenever required.

- Recognized in Cognizant with **Best Team Award** for our project across all Banking and Financial sector.
- 2 × **Star of Month** awards twice for handling critical deliveries in Projects.
- Earned 2 times **Most Valuable Professional (MVP)** from C# corner community.
- Rewarded as **PowerShell expert** from C# corner community.
- 2 × Earned **Level 3** award in Fiserv.
- 2 × Earned **Level 4** award in Fiserv.
- 2 × Earned **Level 2** award in Fiserv.

ORGANISATIONAL EXPERIENCE

1) **Fiserv India Pvt. Ltd. Pune**
Designation: Software Development Engineering, Sr.
Analyst Duration: April 2017 – Present

Project Profile:

Enterprise LTR (Likely-To-Recommend) Response Program for Business Units (Development):
The project intends to target increase in Customer Satisfaction while working on their product survey comments. Fiserv being the product company has over 1000+ product which are working as a core system in Corporate Banks, Credit Unions, Investment Banks, retailers and merchant's etc. We conduct a survey about the product and listen to the customer feedback and identify the action items against it.

On Monthly basis, we load the customer survey results into SharePoint Action Tracker and let Business Unit PoCs identify an action owner against each of the issues who will be responsible for issue closure. This includes, PowerApps screen build as an edit-popup overlay which will be used by the action owners to identify the next steps like Progress Updates, Action to resolve, Action status etc. We have built a Power BI dashboard which will be used as graphical representation of a data which resides in SharePoint.

Technologies Used: - SharePoint Online, Microsoft PowerApps, Power Automate, Power BI

Banking and Private Wealth Management Company based out of North America

(Development):
The project intend to automate crucial banking process like Branch Audit Certification, Daily Cash Balancing,
Commercial Services (Like Automated Clearing House (ACH), Remote Deposit Capture (RDC), Wire Transfer, Sweep Transfer, MAPA, Positive Pay, Account Analysis , Online Banking), Address Change, Profile Maintenance etc. using a Service Request Portal. This portal will work as a central location for internal organizational Announcements, Alerts, Birthdays, News, Security word etc.

When customer calls the banker, banker will verify the customer against SSN, TIN or DOB and create a request for him as per his demand, let's say Address change. Once submitted these details will be passed into SharePoint, with integration of DocuSign, the customer will be asked to Digitally Signed the request PDF document sent over his registered email address. Once approved by customer these request will be assigned to the appropriate user/departments for approval and entry of supplementary information. Once all the required users/department have approved the requests, a Fiserv Banking Product Precision will be updated. All artefacts collected through the submission and approval process will be stored in a SharePoint like Request Date and Time, Request History, Request approval/rejection comments etc.

Bankers will be able to search and view requests they have created/submitted through the Service Request Portal. Where the request is in an Approved/Rejected/In Progress status, this will include reference to the associated artefacts in SharePoint.

- Understood functional requirements form Customer's business analyst
- Provided technical consulting, solutions and created strong technical designs for the development teams.
- Integrated SharePoint applications with Fiserv Product.
- Development of modules using custom HTML forms, Angular JS, JavaScript and Nintex workflows.
- Creation of Sites, Lists, Site Columns, and Site Content Types are all done through PNP for each module.
- Used SharePoint OOTB features to achieve the basic functionality.
- Migration of data from legacy system into SharePoint 2016.

Technologies Used: - SharePoint 2016, SQL 2016, Nintex workflows 2016, DocuSign, jQuery, JavaScript, Angular JS

2) Accenture Services Pvt. Ltd., India
Designation: Senior Software Developer
Duration: March 2014 – April

Project Profile:
Large Agricultural Company Based in Sweden (Migration /Development):
The project intends to migrate all the functionalities from one SharePoint portal to a fresh SharePoint Online portal. The solution uses custom web parts, user controls, provisioning of the sites. This project includes the portal

development for the entire set of users. The portal is used to show various information to the staff like Share price, External News, Internal News, Alerts, Announcements and Project Status etc.

- Involved in offshore role as Migration Expert and responsible for Analyze, Design an approach for Migration and estimation for migration deliverables to Customers SharePoint Online tenant.
- Migration is from Vendors SharePoint Online tenant to Customers online tenant using 3rd party tool called "ShareGate".
- Has worked extensively on PowerShell script and considered as expert in PowerShell.
- Involved in CRM integration associated within SharePoint Online sites.

Technologies Used: - Microsoft SharePoint 2013, SharePoint Online, Nintex Workflows, and SharePoint Migration Tool - ShareGate, Visual Studio 2015

Large mining company based in Phoenix, Arizona (Migration / Development): Migration from SP 2010 to SP2013, development enhancements and migration from SP 2013 to SP Online.
- Working closely together with all stakeholder teams for the enhancements and developments of the new requirements and Farm solutions
- Designed technical solution and drafted technical designs considering requirements.
- Discussion with onshore team with the project updates and handling the junior team members and assuring timely deliverable of modules.
- Providing technical solutions & design for the modules.
- Migration of data from SharePoint 2010 into SharePoint 2013.
- Reduced manual intervention by implementing automation techniques - automating process using PowerShell.
- Performed analysis of modules in SharePoint 2010 and prepared design document for the same to be developed in SharePoint 2013.
- Provided documentation for all custom solutions which was missing in SP2010 & could be leveraged by support team.
- Migrated content using Metalogix and PowerShell scripting.

Technologies Used: - SharePoint Server 2013, SQL Server 2012, C#/.Net, SharePoint Designer 2013, PowerShell, VS 2013/2015, Metalogix

Large Performance chemical company based in North America (Development): The project involve SharePoint 2013 platform, which intend to automate the process of SharePoint Site creation. The customer will be requesting the SharePoint site as per their need. Once submitted, the request will undergo an approval from concerned admin team and once approved the site will get provisioned and requestor will get notified about site creation.

Another process involve the process of Enterprise Data Protection (EDP) in association with a 3rd party tool called DocTag. Once uploaded, document uploader will be to fill in the metadata associated with document, depending upon associated metadata, document will tagged like CONFIDENTIAL , PUBLIC, SENSETIVE, INTERNAL USE etc. , with watermark getting added with header and footer.

- Involved in offshore technical development/deployment for collaboration portal for leading chemical company.
- Was worked for a system maintaining 10,000+ user My Sites and 400+ site collection spread across 3 different web application with client base across different geographic locations.
- Handled main module of the project focusing on Enterprise Data Protection (EDP) integrated with 3rd party tool - DocTag.
- Has worked to develop SharePoint Applications with server side code, Site Templates, Content Type Hub, Master pages, Event Receivers, Timer Jobs, Custom forms etc.
- Has worked extensively on Nintex workflows and has very good experience of it.
- Worked on CR and handled end to end process to push these to PROD environment.

Technologies Used: - SharePoint Server 2013, SharePoint Designer 2013, PowerShell, VS 2015, and Nintex Workflows

3) Cognizant Technology Solutions Pvt. Ltd.
      Pune
      Designation: Programmer Analyst
      Duration: June 2011 – March 2014

Project Profile:
Investment Management Firm based in Norway (Development):

Project involves development of custom solutions for internal team collaboration and L3 / L4 support for client's SharePoint intranet applications. Regular client interactions are required for adoptions / usage support and understanding requirements / concerns and improvements. Project includes weekly reporting and onsite – offshore connects every alternate day. Content migration and information re-architecture from SharePoint 2010 to SharePoint 2013 is also in scope.

- Developing site columns, content types, list definitions and page layouts.
- Developing custom web parts, RSS feed web parts, timer jobs and Event receivers.
- Developing PowerShell scripts as per needs to create or delete user's my site
- Deploying SharePoint solutions in all environments with PowerShell scripts.
- Working with Service applications in SharePoint.
- Developing client side code in JQuery.
- Handling the peer to peer code review and fixing the reported issue.
- Running the Code/WSP against tools like MSOCAF, SPDisposeChecker, and Fiddler etc.
- Creating and executing unit test cases for the developed components.
- Coordinating with the testing team and 3rd party CSS design team for functionality testing and defect fixing both functional and design.

Technologies Used: - SharePoint 2013, SharePoint Designer 2010, .Net 3.5, C#/ASP.Net, Visual Studio 2013, TFS

Investment Management Firm based in Norway (Migration):
The project is intended to migrate the contents from SharePoint 2007 to SharePoint 2010.

- Installation and configuration of SharePoint Server 2010 Farm.
- Created Page Layouts & Master Pages, custom Web Parts in C#/ASP.Net using SharePoint server object model and configured My Sites and Service Applications.
- Created Mail notifications for users as per user subscription.
- Worked on custom developed solutions, features, SharePoint event receivers and workflows, custom Timer Jobs.
- Created timer jobs for importing user profile properties and integrated web parts.
- Proper Impact analysis along with PowerShell script development.
- Make sure every site is getting migrated using Metalogix tools as it was in 2007.
- Production support

Technologies Used: - SharePoint 2010, Visual Studio 2010, Metalogix Migration Manager, Team Foundation Server (TFS)

TRAININGS/SEMINARS ATTENDED

- SharePoint 2013, 2010
- C# corner conference April, 2016
- Attended Trainings on each of the following organized by Fiserv:

o Business Communication	o Accent Neutralization	o Agile Foundation
o Configuration Management	o JavaScript Design and Patterns	o Enterprise LTR response program workshop.
o Basics of SharePoint Framework (SpFx)	o	o

PROGRAMS/TRAININGS DELIVERED

- Delivered the following trainings/seminars:

o SharePoint Migration Consideration	o Nintex Workflows 2016
o SharePoint PowerShell Scripting	o Microsoft PowerApps
o Microsoft Power Automate	O Microsoft Power BI

ACADEMIC DETAILS

Examination	University	Institute	Year
BE (Information And Technology)	Shivaji University	Dattajirao Kadam Textile and Engineering Institute, Ichalkaranji	2006 - 10

PROFESSIONAL CERTIFICATIONS

- MCS (70-573) – Microsoft SharePoint 2010, Application Development
- MCS (70-331) – Core Solutions of Microsoft SharePoint 2013
- MCS (70-532) – Developing Microsoft Azure Solutions

IT SKILLS

Programming Languages: jQuery, JavaScript, .Net Framework 3.5/4.5, C#.NET, HTML
Technologies: SharePoint Online and other versions, Power Platforms
Online Databases: MS SQL Server 2012/2008R2
Tools/ Software: Microsoft Visual Studio 2017/2015/2013/2010, SharePoint Designer 2013, Team Foundation Server (TFS), PowerApps, Power Automate, Power BI

PERSONAL DETAILS

Date of Birth   :   1st July 1989
Present Address   :   D-603, Costa Rica ,Data Mandir Road, Waked, Pune - 411057
Language Proficiency :   English, Hindi.