

Rishabh Magoo

Salesforce Admin/Developer

Skilled experience of over 3 years in Salesforce configuration and customization. Looking forward ensuring a challenging position in a growing organization where I would able to utilize my capabilities to the best extent and in process add value to the organization and my career.



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WORK EXPERIENCE

Application Development Analyst Accenture Services Pvt. Ltd

02/2017 – Present

Achievements/Tasks

- Experience in Administration, Configuration, Implementation and Customization with Salesforce platform. Trained in Salesforce CPQ and COPADO Admin
- Learned Salesforce Administration and Apex Programming
- Proficient in creating Objects, relationships, Page Layouts, Record Types, Formula fields, Rollup Summary fields, Validation Rules, Workflow and Approval Process.
- Knowledge of Apex Triggers and Visual Force Pages and Lightning Components and Lightning App Builder
- Hands on experience in writing queries using SOQL and SOSL
- Good knowledge of providing security controllers to users by using Profiles, Roles and Permission Sets, Process Builder and OWD settings
- Experience in data exporting and importing using Data Loader and through Workbench
- Good knowledge of Reports and Dashboards
- Experienced in performing Deployments using ANT and Copado
- Excellent and effective interpersonal and communication skills and the ability to interact professionally with a diverse group of clients and staff

EDUCATION

B. TECH- Information Technology Guru Gobind Singh Indraprastha University

2012 – 2016

Aggregate: 78 %

Class XII

VVDAV Public School

2011 – 2012

Aggregate: 87%

Class X

VVDAV Public School

2009 – 2010

Aggregate: 81.7%

TECHNICAL SKILLS

Skills: Salesforce CRM, Apex Programming, Visual Force

Salesforce Deployment : Eclipse IDE, ANT, Copado

Tools : MS-Office, Apex Data Loader ,Workbench

CERTIFICATES

• Salesforce Administrator Certified • Salesforce App Builder Certified • Salesforce Platform Developer I Certified • Sales Cloud Consultant Certified • Salesforce Advanced Administrator Certified • Copado Admin Certified

PROJECTS

Reputed Pharmaceutical Firm (2017 – Present)

- Worked closely with business analysts, and team members to understand the requirement and scope of implementation in the application.
- Helped in modifying the existing functions and code using declarative and programmatic approach adhering salesforce best practices and governor limits.
- Resolved issues during test (ST, SIT, UAT) phase and helped team during deployment phase.
- Analyzing, prioritizing and Handling Tickets and Creating Change Request Documents. Involved with various Change Requests raised by client
- Creating Documents like: SDLC documents, Technical Design, Impact Analysis etc.
- Responsible for end to end implementation of Change request raised by Business and support the quality assurance and bug fixing the issues and requests raised by end users.
- Point of contact for application deliverables including deployment, Data mapping operational request and daily jobs
- Handling the offshore operations for the application and working in sync with the onshore team

ACHIEVEMENTS

Skills: Salesforce CRM, Apex Programming, Visual Force

Event Organizer at Amitech Fest

Alumni Meet Coordinator at Amitech Fest

Member of council in school

PERSONAL INFORMATION

Date of Birth: 22/10/1993

Hobbies: Sports, Movies and Travelling