Jubin Luckose

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Objective: To Advance my experience and knowledge in the field of Information Technology.

Work Experience:

Year	Organization	Workstream
2017 - Present	Accenture	**Salesforce Sales Cloud (Veeva CRM)** • Created projects, forms, objects, validation rules, custom labels, custom settings, profiles and permissions. • Implemented pick lists, dependent pick lists, lookups, master detail relationships, Assignment rules and Record Types to enforce data quality. • Establish, Maintain & enhance security, using profiles and role hierarchy. • Create and manage workflows, complex formulas, basic triggers and flows. • Developed custom code to facilitate reporting and enhanced security. • Successfully participated in group projects. • Collectively worked with the salesforce architects for designing the application using the salesforce portal. • Coordinated with the business to understand the business and structure and resolve the issues. • Frequent formal and informal client interaction.
2017 - Present	Accenture	**Salesforce Marketing Cloud** • Setup, maintain and optimize Email marketing campaign utilizing Salesforce Marketing Cloud. • Created Account, Data Extensions, Users, Roles under Administration Settings. • Worked on Content builder to creating content templates. • Created surveys to capture feedback from customers to analyse better growth of the business. • Configure salesforce and marketing cloud integration user along with configuration in salesforce. • Worked on Automation studios and also created related Activities. • Worked on tracking to track the email clicks. • Provide support setup, training and execution of marketing process. • Interacted with various Business users to gather enhancement requirements and involved in scrum meetings.

Certifications:

- ➢ Salesforce Certified Platform Developer I.
- ➢ Salesforce Certified Platform App Builder.
- ➢ Salesforce Certified Administrator.
- ➢ Completed course on Core Java and .Net from Disha Computer Institute.

Education:

Year	Examination	Institution	%	CGPA
2017	MCA	V.E.S. Institute of Technology, Chembur.	70.68	7.44/10
2014	BSc. I.T.	Pillai's Institute of Information Technology, New Panvel.	62.57	5.47/7
2011	HSC	St. Joseph's Junior College, Kalamboli.	54.83	N/A
2009	SSC	St. Joseph's High School, New Panvel.	73.07	N/A

Technical Skills:

- ➢ Programming Languages : Java, JavaScript and jQuery (Intermediate)
- ➢ Web Technologies : HTML, PHP, CSS (Intermediate)
- ➢ Database : SQL (Intermediate)

Projects:

- ➢ **10 Months Internship with Interior Networkers:** Website development on HTML, CSS, PHP Laravel and WordPress.
- ➢ **.Net Project (MCA 1st year project):** Web based Tours & Travels Management System
  Technologies: Asp .NET, Crystal Report.
- ➢ **Java Project (MCA 2nd Year project):** Console based Transport Management System
  Technologies: Front-end: Java (JDK 1.7 or use Java IDE like Net Beans 6.0)
  Back-end: MS Access 2003 or late

Strengths:

- ▪ Curious
- ▪ Avid Leaner
- ▪ Goal Oriented

Extracurricular:

2014 – 2016

- o Secured Second place in Technical Quiz Contest at RX Tech Fest.
- o Secured Second place in Treasure Hunt at RX Tech Fest.
- o Participated in Sing Along in College Music Fest.
- o Managed and Participated in many other Events.

Before 2014

- o Participated in various Sports and Cultural Activities.
- o Volunteered for many College and School Events.

Personal Details:

- ❖ Date of Birth: 22nd March 1994
- ❖ Address: B-102, Sai Deep C.H.S., Plot no. 74 & 85, near Arunodaya Clinic, Sector-10,
  New Panvel – 410206.
- ❖ Contact No.: +91-7208852448
- ❖ Email ID: jubinluckose@gmail.com or jubinluckose@live.com
- ❖ Hobbies: Playing Football, Watching Movies, Listening to Music & Surfing the Internet.
- ❖ Languages Known: English, Hindi, Marathi, and Malayalam.
- ❖ Marital Status: Single

References:

Mr. Ramesh Solannki K.	Mr. Ameya Parkar
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