

# PRIYANKA MORE

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## PROFESSIONAL SUMMARY

Business Analyst with 4 years of experience in implementing technology solution using tools and techniques. Looking for an opportunity to use my problem-solving and fast learning skill with analytical ability in the business analyst role.

## EXPERIENCE

**MAY 2019 – PRESENT**

**BUSINESS ANALYST**, C CENTRIC, A SUBSIDIARY OF ERNST & YOUNG LLP (EY)

Responsible for providing Microsoft dynamics CRM software solution resulting in service process standardization and transfer the SEC Thailand Case management to MS CRM system.

Accountable for the Requirement gathering session with a customer. Providing the Gap analysis, analyzes and prioritizes the requirement for Case Management System.

Assist in identifying, evaluating, designing and implementing the system. Responsible for presenting the solution to the customer and get sign off.

Liable for documentation like FSD, screen design mock-up, Test Scenario and Test Reports. Along with that responsibility for the configuration of the MS CRM system.

**DEC 2017 – APR 2019**

**BUSINESS ANALYST**, STOCKHOLDING DMS LTD

Adroit in multiple domains like ECM, Asset Management and Procurement, RPA, Banking. Have taken complete ownership of requirement gathering and designing Asset management and procurement software for in house 300 customer.

Liable for requirement gathering of BPM solution provided to Indian Bank Foreign Trade department has Capital market, Swift message, Import, Export LC, Inward Outward remittance process. Collaboratively work with a cross-functional team, vendors for RPA solution. Conserve the communication between end-user, vendors and company stakeholders.

**OCT 2016 – APR 2017**

**RESEARCH ANALYST**, SALESZOOMER SOLUTIONS LLP

Responsible for gathering the data from various sources, analyses and interpret that information. Use different techniques to collect the data. Collaborate with a team to achieve the goal. Interact with clients while delivering the gathered data and presenting them.

## EDUCATION

**JULY 2016**

**BACHELOR OF ENGINEERING, UNIVERSITY OF PUNE**

BE in Electronics & Telecommunication, College topper of 3rd and Departmental topper of 2nd and final year.

**JUNE 2012**

**HIGHER SECONDARY SCHOOL, MAHARASHTRA BOARD**

Pursue higher secondary in science with distinction.

## SKILLS

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| <ul style="list-style-type: none"><li>• FSD, Mock-ups, UML Diagrams &amp; Gap Analysis</li><li>• MS Office Programs, Visio, Jira &amp; RPA</li><li>• Blockchain, MS Dynamics CRM, SharePoint, ECM, BPM, SQL &amp; Power BI</li><li>• Capital Market, Financial &amp; banking domain</li></ul> | <ul style="list-style-type: none"><li>• Requirement Gathering &amp; Analysis</li><li>• Adaptable to Change &amp; Quick Learner</li><li>• problem solving &amp; Strong analytical thinking</li><li>• Interpersonal &amp; Facilitation Skill</li></ul> |
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## CERTIFICATIONS

1. Agile PM 201 - Understanding Agile at Deeper Level
2. Power BI A-Z: Hands on Power BI Training for Data Science
3. Blockchain A-Z™: Learn How To Build Your First Blockchain
4. Hyperledger Fabric and Composer - First Practical Blockchain
5. Blockchain Essentials 5. Business Innovations through Blockchain: The B3 Perspective
6. Sector Digital Deep Dive- Technology
7. MB2-716 - Microsoft Dynamics 365 Customization and Configuration
8. Deep Learning A-Z™: Hands-On Artificial Neural Networks
9. Automation Anywhere: Robotic Process Automation professional V11.0