

Fulhari Das

Email : iamtechgeek1.23@gmail.com

8+ years of primarily networking-related experience. Keep a close eye on the security system to maintain the availability, confidentiality, and integrity of all data assets. Adept in Network Troubleshooting, Network Administration, Desktop Support, DNS Server, MS Office Outlook, DNS/DHCP, F5 and Citrix Netscaler, Azure Cloud, VPN, Bgp, EIGRP, OSPF, Switching, Routing, CCNA.

WORK EXPERIENCE

Axis Bank

Senior Network Engineer

[2021 – Present]

- Troubleshooting of network (LAN&WAN) related issues
- Providing remote support to customer for all network related issues
- Routing (EIGRP, OSPF, BGP, etc.) & Switching (VTP, STP, etc.) Protocols
- Logging calls with Service Providers and taking follow-up
- Links Monitoring and updating of tickets in tool

Arrow Electronics

Network Engineer

[2018 – 2021]

- Excellent at Routing & Switching
- Managing & updating the monitoring tools
- Managing and ensuring the Configuration backups of all the network equipment in the company
- Observing the team's response to the issues reported and prompt follow up through emails, tickets, bridge & troubleshooting calls for the remediation by troubleshooting and/or escalations
- Ensure prompt & timely reporting to the Stakeholders, Global Service Desk & the higher management
- KT & training the other Engineers to upgrade the team's troubleshooting skills and avoid escalations
- Ensuring high network availability at all of the offices by prompt and proactive remediation and by regular branch backup testing
- Ensuring the internal SLAs are strictly maintained by the team

ICE

Network Engineer - Datacenter

[2015 – 2018]

- Support/maintain multiple multi-vendor production network environments critical to the business
- Provision/execute network change requests in accordance with security policies
- Assist ICE staff with problem solving and escalation procedures
- Understand and follow operational policies/procedures and promote adherence to same
- Provide technical knowledge needed to ensure safe, effective, and efficient changes to the network infrastructure
- Document new and existing workflows to ensure accuracy of work and maintain existing standards
- Identify problems and inefficiencies within our network and organizational workflows and assist with any recommended remediation/changes to correct

EDUCATION

Master of Computer Application - MCA *[2013-2015]*
(Mody University, Sikar)

KEY SKILLS

Linux, Office 365, SCCM, Network Troubleshooting, Azure Devops, AWS, SCCM Administration, AWS Administration, Network Security, Network Engineering, CCNA, Network Administrator, Routing, Switching, Firewall, System Administration, Linux System Administration, Active Directory, VMware, MS Exchange, Network Administration, Desktop Support, DNS Server, MS Office Outlook, DNS/DHCP, F5 and Citrix Netscaler, Azure Cloud, Troubleshooting, LAN, HSRP, Palo Alto, IPSEC, Cisco ASA, Network Security, Proxy, Cisco ISE, Zscaler, Cisco Nexus, Cisco ACI, Vxlan, Python Network Automation, SdWan, VPN, Bgp, EIGRP, OSPF, Switching, Routing, CCNA, CCNP, WAN