



Tarun Nakka

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OBJECTIVE

To be a part of an organization where my technical, analytical and interpersonal skills would be used in the best possible way to contribute meaningfully to the growth of the organization and individually.

EXPERIENCE

Oct-
2018 -
July-
2020

- **Sr. Systems Engineer**
Cognizant Technology Solutions
 - Lent extensive support and ensured high quality problem resolution for the clients.
 - Skills to Investigate and find the blocking points where Application engine fails, to valuate & implement solutions accordingly and providing L2 support to issues raised by users with respect to data quality.
 - Performing Daily BAU tasks as health checks, User requests, Incident investigations and root cause analysis with emphasis on supporting Global platforms.
 - Diagnosis, Resolving and management of major production outages and coordinating with different teams across the globe for resolution of issues.
 - Monitoring various jobs and sharing reports with other support teams.

July-
2021 -
Till
Present

- **Sr Software Engineer**
LTIMINDTREE
 - Experience in Sales Cloud.
 - Worked on Security model with profiles, roles, OWD and sharing rules
 - Worked on developing the apex triggers.
 - Involved in deployment activities
 - Experience in development and Administration, Customization & configuration support of Salesforce CRM and Application.
 - Knowledge on reports and dashboard
 - Knowledge on LWC basics.

SKILLS

Salesforce CRM

20%

Apex Triggers

40%

Visualforce Pages

40%

LWC

40%

BMC Remedy Tool

80%

SharePoint

80%

PROJECTS

- **Abbott**
- **Amazon**

EDUCATION

- 2017
- **Bachelor Degree/Computer Science Of Engineering**
RVR&JC College Of Engineering
7.34
- 2013
- **Intermediate**
Sasi Junior College
92.5
- 2011
- **SSC**
SASI English Medium High School
91.5

STRENGTHS

- Ability to quickly adapt to different situations and acquire capabilities to deal with the situation.
- Good team player and ability to work in cross functional teams.
- Strong analytical, communication and interpersonal skills.
- Strong desire to learn new IT technologies.

CERTIFICATION

- Salesforce Certified Administrator
- Salesforce Certified Platform Developer 1

DECLARATION

- I certify that the information furnished in this resume is factually correct and subject to verification.