

Dayakar Reddy Ketha
Quality Assurance Engineer
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Summary:

- **Overall 4.1** years of experience as a **Quality Assurance Engineer** at **Tata Consultancy Services (TCS)**.
- Good knowledge & hands on experience in **Microsoft Dynamics CRM (Sales and Service)**.
- Worked on MS Dynamics 365 CRM Customer Engagement Apps like Sales, Service.
- Customization of Admin settings and Security for Users.
- Having knowledge in Service module.
- Worked on Customers, Products, Price, managing the Orders and Invoices.
- Expertise & hands on experience in **Salesforce**.
- Good knowledge of performing tests for the Lightning UI of Salesforce.
- Having good understanding on standard objects and custom objects.
- Experience in **Functional, Regression** testing using **Manual and Automated testing tools - Selenium**.
- Good understanding of Software Development Life Cycle (SDLC), Software Test Life Cycle (STLC).
- Good knowledge in Agile Methodology.
- Coordinating with Developers and client to ensure functional & technical QA Processes.
- Understanding Software Requirement Specification and identifying the required Test Scenarios.
- Professional Software Experience in which includes Effective identify Test Scenarios, Test Case Designing and Test Case Preparing.
- Extensive exposure in Black Box Testing using BVA and ECP.
- Experience in executing Test Cases to test the application functionality against the requirements manually.
- Experience in testing the Functionality, Compatibility, Database and Regression testing.
- Expertise in Smoke, Functional Testing, Regression Testing and E2E Testing.
- Involved in execution of test-cases, test scripts and Generation of Defect report.
- Experience in peer-to-peer review of Test Cases.
- Experience in Test Management tool like Jira.
- Excellent communication & interpersonal skills with strong analytical, team building, problem solving and organizational capabilities.

Functional Test Automation using Selenium

- Good Knowledge on Selenium automation Tool which includes –Selenium IDE , Web Driver and TestNG
- Good Knowledge on core java programming.
- Good Knowledge on SQL.
- Good Knowledge Modular and Keyword Frameworks and basic idea on POM framework
- Exposure on Maven, ANT and Jenkins.
- Good knowledge on Locators.
- Analyzing and fixing failed Test Cases.
- Running the Scripts on Different Browsers by using Selenium.
- Involved in Test Script Reviews.
- Involved in identifying the X- Paths, finding ID's of elements, finding elements by ID, finding elements by name, finding elements by CSS.
- Involved in creating Test Suites.
- Created Scripts using by WebDriver based on Hybrid Framework.
- Performing Sanity, GUI, Functional and Regression and System testing.
- Experience on Web Applications, Desktop Applications and Mobile Applications.

Skills Profile:

Testing Tools	: Selenium IDE, RC, WebDriver, TestNG
Configuration Tools	: MS VSS 6.0
Defect Reporting Tools	: JIRA, Bugzilla
Exposure on Tools	: Ant, Maven, Jenkins and Sikuli
Programming Language	: C and Core Java
Database Software	: SQL
IDEs	: Eclipse
Operating System	: Windows XP
Core competencies	: Salesforce Testing, MS Dynamics CRM 365 Testing, Manual and Automation Testing, Selenium, Agile.

Project Experience@**1. Events and Payments****Client: Events and Payments Management, US****Description:**

This application is mainly aimed to handle the details like Agents information's, policy information, claims information and holder's information. This application helps the different users to maintain the different department details, and it generates multiple reports based on different conditions.

Responsibilities:

- Performed testing on various modules like Sales and Service MS Dynamics CRM.
- Understanding and Analysing the User requirement.
- Implementing workflows, Business Processes and business rules using Dynamics 365.
- Customized Event fields and related Event entity with Custom entities.
- Creation of Lead Management.
- Conducted End to End Functional Testing for Sales Modules.
- Experience in creating Dashboards.
- Good knowledge of performing tests for the Lightning UI of Salesforce.
- Having good understanding on standard objects and custom objects.
- Actively involved in writing test cases by applying Test Case Design Techniques.
- Prepare End to End test scenarios for Business Central Application.
- Develop well-structured test cases for various work streams and upload them in Jira.
- Attending Scrum meetings and Clarifying issues.
- Prepared daily and weekly status reports.
- Verifying traceability of requirements with test-cases.
- Identifying Test Data and executing test-cases.
- Logged bugs and worked with developers to ensure bugs are fixed.
- Delivery within the specified timelines has always been on the forefront.
- Coordination/communication across the onsite/offshore development team during daily stand ups and sprint calls.

Environment:

Java, JSP, Tomcat6.0, MySQL, Selenium WebDriver, TestNG, Jira and Windows 10.

Project Experience@

2. CTC (Community Trust Cafe)

Client: QuestTrade (Snap In), CA

Description:

This application is mainly aimed to handle the details like Broker and Master Broker information's, policy information, claims information and holder's information. This application helps the different users to maintain the different department details, and it generates multiple reports based on different conditions.

Responsibilities:

- Strong testing skills in Salesforce standard object, custom objects, custom fields, page layouts, custom Tabs, Record Types, and various other components as per application requirements.
- Reviewing user requirement documents to ensure that requirements are testable.
- Involved in writing test cases by applying Test case Design Techniques.
- Creating the test cases, Test Scenarios and Test Data.
- Performed GUI, Functional Testing, Regression, and E2E testing.
- Verifying traceability of requirements with test-cases.
- Validating that user expectations are achieved during the testing process.
- Test case review, Test Execution and Result Analysis.
- Test-case execution, defect reporting and retesting, and validating regression defects.
- Log defects, monitor their status, interacted with Developers for Bug fixes and track.
- Them to closure using JIRA.
- Coordination/communication across the onsite/offshore development team during daily stand ups and sprint calls.

Environment:

Java, JSP, Servlets, Tomcat 9.0, Oracle 10g, WebDriver, TestNg, JIRA, Bugzilla and Windows 10.

Personal Details:

Name	: Dayakar Reddy Ketha
Father's Name	: Rami Reddy Ketha
Date of Birth	: 26-07-1997
Married Status	: Single
Nationality	: Indian
Address for communication	: Hyderabad.