Sridevi Surisetty (Eram)

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Program Manager: Waterfall & Agile-SCRUM Models

Seeking position in IT project based company as Project Manager in .Net technology domain.

Career Conspectus

- ✇ Project Manager with of **11+ years experience in software development, implementation, technical support & Overseeing for web based applications.**
- ✇ **Managed and supported projects for a decade to Microsoft client**
- ✇ Expertise in managing **Azure Cloud computing**, **.Net, C#, Web API, Data Structures, ADO .Net, Entity Framework, SQL, WCF, SharePoint** and other latest technologies.
- ✇ **Knowledge of all phases of Software Development Life Cycle (SDLC**), **Software Development Methodologies (Waterfall & Agile)**
- ✇ Possess **working knowledge on various software languages, operating systems, databases & web application technologies.**
- ✇ **Adept at mapping client's requirements**, analyzing and translating business requirements to technical requirements and architecture.
- ✇ **Focused and hardworking individual** equipped with thorough knowledge and technical understanding coupled with an analytic bent of mind and confident to take challenging assignments.

Subject Matter Expertise

- ✇ Scrum Master
- ✇ End to End Project Life Cycle
- ✇ Client Management
- ✇ Managing Web Applications & Development
- ✇ Suggesting RFPs

- ✇ Team Management, Distribution & Delegation
- ✇ Providing value add to clients
- ✇ Resource Optimization/Team Mentoring
- ✇ Good Communication & Interpersonal Skills

Professional Achievements

- ✇ Achievements:
  - ➔ **Special Appreciation** from senior managers during Global Head Leadership meet.
  - ➔ **"Best Team Award"** for delivering project before scheduled timeline, which benefitted monetarily to both TCS & the Client (Microsoft).
  - ➔ **"Special Appreciation"** for helping other account project(Ericson) to bring it to Green from the Red zone
  - ➔ "**Highest Band**" for outstanding performance in Project delivery & Management during my tenure with Tata Consultancy Services, Hyd.
  - ➔ **"Special Client Appreciation"** for automation of Incentive templates which reduced 70% of manual effort.
  - ➔ **"Applause from Onsite PM" for managing the project with little dependency.**

Employment Scan

Tata Consultancy Services, Hyderabad   Program Manager   Feb 2007 to July 2018

- ✇ Executed projects in Agile –SCRUM methodology as Scrum Master and delivered continuously within timelines
- ✇ Managing smooth implementation of the project and extend post-implementation, application maintenance and technical support to end users.
- ✇ Driving Scrum calls, Backlog meetings, Sprint planning meetings
- ✇ Executing 2 week sprints and 3 week sprints
- ✇ Adept in managing Client and their requirements
- ✇ Providing Value adds to the clients which helps in optimization & additional features
- ✇ Suggesting & helping in RFPs
- ✇ Coordinating between the client and the development team to minimize the requirement gaps & placid delivery
- ✇ Liaising between Client and Technical team with respect to User stories
- ✇ Engaging teams for all phases of the software development life cycle (SDLC) to large & complex applications.
- ✇ Assuring quality & customer service, leading & driving advanced/complex development projects to implementation.
- ✇ Preparing user specification requirement documents.
- ✇ Preparing user stories with detailed analysis.
- ✇ Ensuring technical solutions are designed for performance, reliability, scalability, maintainability, supportability, business continuity, and business agility while leveraging industry's best practices.

- ᕈ Excellent team management skills where by ensure completion of projects within desired time line.
- ᕈ Involved in developing & managing different services based applications including requirement analysis, design, coding, testing, implementation and maintenance of several software applications.

List of Projects in Annexure 'A'

Scholastics

- ᕈ 2003   Master of Computer Applications, PNC&KR Collage, Nagarjuna University, 78%
- ᕈ 2000   Bachelor of Science (MPC), SSN Collage, Nagarjuna University 81%

Technical Skills

Programming Languages	: ASP.Net, C#.Net, ADO .NET
Frameworks and Tools	: .Net Framework Entity Framework, EPM, SNOW.
Web Application Technologies	: Windows Azure, SharePoint
Cloud Technologies	: Windows Azure
Markup languages	: HTML5, XML
Style Sheet language	: CSS
Scripting Languages	: JavaScript, Power Shell, Azure Power Shell, Batch
Databases	: SQL Server 2012,
Source Control	: TFS, VSO.

Certifications/ Participations

- ᕈ Company Internal Certification on **Scrum Master**
- ᕈ Several Technology and Domain related internal certifications
- ᕈ Actively participated in following **CMM level 5** guidelines for the project
- ᕈ Participated in ACCENT program for PMs.

Personal Dossier

- ᕈ Address: Hyderabad
- ᕈ Date of Birth: 10th Sep, 1979
- ᕈ Languages: Telugu, English and Hindi

Annexure 'A'

Title	**ServiceNow(SNOW) Tool**
Client	Microsoft
Team Size	7
Model	Agile-Scrum
Duration	July 2017 to July 2018
Role	Project Manager
Description	SNOW is a cloud based software platform for IT services, Implemented this tool for Microsoft IT services. Configured SNOW with Microsoft workflow and timelines for requests and incidents.
Responsibilities	Gathering requirements from clients for change requests.
	Writing User Stories.
	Conducting Sprit Plan meeting.
	Conducting Scrum Daily Calls and sharing updates with Product Owner and Other Stake holders.
	Conducting Backlog meetings.
	Conducting retrospective meeting after sprint completion.

Title	**WWIC(World Wide Incentive Compensation)**
Client	Microsoft
Environment	SQL Server 2012, SSIS, C# .Net, Coded UI Testing, Azure, Telerik Controls.
Model	Agile – Scrum
Team Size	15
Duration	June 2015 to Sep 2016
Role	Project Manager

Description	WWIC (World Wide Incentive Compensation) is responsible for designing and implementing Sales, Services and Executive Incentive Compensation plans which are aligned with strategic business objectives that both motivate and reward Microsoft talent. The purpose of the Incentive Compensation (IC) Program is to increase revenue by enabling Sales Management to drive sales behavior via the effective execution of Microsoft's sales & compensation strategies. Below mentioned applications are some of the applications which help in Incentive Compensation processes. xCAT,PACT and MIC.
	MIC: My Incentive Compensation (MIC) is a reporting tool built using Visual Studio Tools for Office (VSTO) technology. MyIncentiveCompensation includes attainment and payment reports as well as an Incentive Plan Estimator. The Estimator is customized by plan type, role, segment, and subsidiary and revsum number to provide employees with the ability to forecast potential compensation for different levels of performance for both their variable based and non-variable based incentives.
	MyIncentiveCompensation (MIC) includes Attainment and Payment Reports, a view into Recent Actuals as well as an Incentive Plan Estimator.
Responsibilities	Gathering requirements from clients for change requests.
	Writing User Stories.
	Conducting Sprit Plan meeting.
	Conducting Scrum Daily Calls and sharing updates with Product Owner and Other Stake holders.
	Conducting Backlog meetings.
	Conducting retrospective meeting after sprint completion.
	Managing/helping team to follow Scrum methodology.

Title	**World Wide Lead Management- C2PC**
Client	Microsoft
Environment	SQL Server 2012,SSIS, C# .Net, Coded UI Testing ,Azure, Telerik
Model	Agile - Scrum
Team Size	12
Duration	May-2013 to April-2015
Role	Project Manager
Description	Microsoft has huge amount of prospective repository and using these prospects MS want to extract leads and follow up with them and based on interest convert them as accounts and Opportunities, finally generate some revenue from prospective. In some instances prospective information is not sufficient and business can't process with those records we have to check with that contact where some time process insists to do manual interaction with partners. Using C2PC, Partners can connect with customer and contact over the phone or email and update missing info and check with them willing to buy MS products or not.
Responsibilities	Gathering requirements from clients for change requests.
	Writing User Stories.
	Conducting Sprit Plan meeting.
	Conducting Scrum Daily Calls and sharing updates with Product Owner and Other Stake holders.
	Conducting Backlog meetings.
	Conducting retrospective meeting after sprint completion.
	Managing/helping team to follow Scrum methodology..

Title	**MSMarket**
Client	Microsoft
Environment	.NET framework, VB.Net, MSSQL.
Team Size	4
Duration	Nov 2012 to May 2013
Role	Technical PM
Description	MsMarket is a sunset application where all functionality is migrated to MyOrder.
Responsibilities	Study the sunset/New application and finding the functionality gaps between them.
	Documenting the technical document for the missed functionalities.
	Communicating to the Microsoft PM team and getting these functionalities are implemented.

Title	**Quality Assurance**
Client	TCS
Team Size	1
Duration	Sep 2011 to May 2012.
Role	Quality Manager
Description	Quality standard rule checks should be followed by TCS-Microsoft offshore projects.
Responsibilities	Check the projects of Microsoft which are executed from Offshore follow the quality standards of TCS.
	Coordinating with PMs of respective projects and helping them to log the quality standards followed to log in Ultimatix.
	Conducting Audits for project.
	Conducting PMRs for projects.
	Helping PMs to the close the NCRs raised in Audits.

Title	**PDS**
Client	Microsoft
Environment	SQL Server 2012,SSIS, C# .Net, Coded UI Testing , Telerik
Model	Waterfall
Team Size	8
Duration	Nov 2010 to Aug 2011
Role	Project Manager
Description	Category Card Portal which is renamed as PDS (Products Database System) is a portal which persists the information of different products of Microsoft under defined categories, Maintaining these categories information and answers for the user queries are the main feature of this web application.
Responsibilities	Gathering requirements from clients for change requests.
	Documentation of Change requests.
	Writing user specification document.
	Creating Project plan.
	Resource Management and Work Management plan (RBS and WBS).
	Intermediate Demos to clients after meeting certain milestones.
	Managing team and delivering the projects within timelines.
	Status updates to clients.

Title	**IRMA**
Client	Microsoft
Environment	SQL Server 2012,SSIS, C# .Net, Coded UI Testing
Team Size	7
Duration	Mar 2010 to Oct 2010
Role	Project Lead
Description	IRMA is a financial application developed for Microsoft. It is scratch project developed. It Consists of allotment of budget for different verticals. Along with this we build a vendorEval system which persistd the Evaluation of Vendors by Microsoft.
Responsibilities	Coordinating with Onsite PM and gathering requirements.
	Writing User Specification document
	Creating project plan.
	Resource Management and Work Management plan (RBS and WBS)
	Managing / Supporting team and filling gaps in requirements.
	Sending daily updates to Onsite PM.

Title	**Category Card Portal (PDS)**
Client	Microsoft
Environment	SQL Server 2012, SSIS, C# .Net, Telerik Controls.
Team Size	12
Duration	April 2008 to July 2009
Role	Developer
Description	Category Card Portal which is renamed as PDS(Products Database System) is a portal which persists the information of different products of Microsoft under defined categories, Maintaining these categories information and answers for the user queries are the main feature of this web application
Responsibilities	Setting up the project.
	Development of User Interface
	Attending client calls to get the clarification
	Writing unit test cases and executing them.

Title	**SPARK**
Client	Shoppers Stop.
Environment	SQL Server 2008, C# .Net, SQl Server, EPM Tool
Team Size	7
Duration	May 2007 to Mar 2008
Role	Technical Analyst
Description	SPARK is a work flow management tool developed and integrated with EPM (Enterprise Project Management). Its provides the multiple level approval stages before signing any units like HyperCity, MotherCare , CrossWord etc.
Responsibilities	Gathering requirements from Client and mapping to technical requirements.
	Writing User Specification requirements document for team members.
	Guiding/supporting team in development and clarifying their doubts.
	Giving intermediate demos to client when reaching certain milestones.