

**Akanksha Misra**

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**Salesforce Platform developer 1 Certified.**

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## SOFTWARE DEVELOPER

A challenging position in Technical design & development that allows me to utilize my extensive technical background and process oriented approach.

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## PROFILE & STRENGTH

- Sophisticated and seasoned IT professional with total of **10 years 5 months** of experience out of which **5 years** is in **Salesforce Development**.
- **Salesforce Platform developer 1 Certified.**
- Potential of handling multiple tasks easily and capable of meeting deadlines; adept in evaluating end-user requirements.
- Worked on Apex, Triggers, LWC, Aura, Integration, Batches, Flows, Workflows, Process Builder, Approval Processes, roles, profiles, validation rules.
- Demonstrated problem analysis, resolution skills, ability to troubleshoot, solves problems quickly & completely.
- Team-based management style and excellent interpersonal and communication skill.

## TECHNICAL SKILLS

### Language/Technologies

Salesforce, Sql, Apex, Triggers, Lwc, Aura, integration, batches, Flows, soql, sosl, plsql, c\c++

### Database

Oracle

### Operating System

Windows

## EDUCATION

- B. tech (Electronics and Communication) from Banasthali University, with 73 % in 2012.
- X and XII from St. Conrad's Inter College, Agra with 80% and 80% respectively.

## PROFESSIONAL EXPERIENCE

Organization: TATA CONSULTANCY SERVICES

Period: Dec 2012 – Present

Role: IT Analyst, Developer

## PROJECTS UNDERTAKEN

- **Hotel Management**
  - Worked on integration using rest api.
  - Works on integrating hotel data into salesforce.
  - **Technologies Used: Salesforce, rest api, batches**
  - Role : Developer
- **Home Improvement Site**

- Involved in development of company home improvement site. I worked on LWC here. Constructed the component that deals with the home improvement and home renovation.
  - **Technologies Used: LWC, Salesforce, Apex**
  - Role : Developer
- **Conference Management**
  - Developed application for handling trainings.
  - It basically deals with making a site which deals with company trainings.
  - Technologies-**Salesforce, Batch, Apex, Triggers, LWC**
  - Role : Developer
- **Retail Bank Management System**
  - It's a plsql project which deals with managing bank data.
  - Technology Used- PLsql
- **Battery Control**
  - It's a car battery management system which deals with charging and discharging of car battery.
  - Technology Used-C Language