Srikanth LN

Specialist DataCenter Operations

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EXPERIENCE

Kennametal Shared Services Private Limited, Bengaluru — IT Trainee

February 2021 - January 2022

- Gained extensive knowledge about the Organization's functions and teams
- As part of the GSO team, proficiently resolved day-to-day technical issues faced by end-users.
- Additionally served as a Datacenter Operations Level 1, adeptly monitoring network devices, servers, and applications, while effectively prioritizing alerts through clear communication.

Specialist Service Operations

February 2022 - July 2022

- Develop and execute technical training programs for new hires and junior engineers, evaluate and adjust them to meet the needs of individual employees.
- Provide ongoing support and guidance to junior engineers to ensure their success in their roles.

Specialist DataCenter Operations

August 2022 - PRESENT

- Worked several projects in collaboration with network teams and vendors to ensure the smooth functioning of data center operations.
- Deployed and managed Teams Telephony, which involved the installation and configuration of telephony systems.
- Contributed to the SD WAN transformation project, collaborating with the Network team to ensure a seamless transition to a software-defined wide area network.
- Participated in several refresh projects, collaborating with the network team to ensure the upgrade and replacement of outdated equipment.
- Played a key role in the Datacenter Refurbishment project, working with vendors to upgrade the data center infrastructure.
- Conducted vendor meetings to discuss outages and network performance issues and recommended solutions.
- Developed site architectural diagrams using MS Visio to visualize data center operations and identify potential areas for improvement.

SKILLS

CCNA | Switching | Routing | SD-WAN | Network troubleshooting | DNS | DHCP | BGP | MPLS | Azure | Cyber Forensics

Soft Skills-

Team Player | Good Communication | Problem Solving | Accountability

CERTIFICATIONS

FTNS (Field Technician and Network Storage) (Certified by the Government of India under PMKVY)

Linux Basics (Certified virtual course from LetsUpgrade and Cisco Networking Academy)

AWS (Certified virtual course from LetsUpgrade)

Azure Fundamentals from DoTNet Scholarhat

Cyber Forensics from Great Learning

Completed a workshop on NPM deployment with Riverbed, enhancing technical knowledge and skills.

CCNAv7 Badge and certified by Cisco Networking Academy

PROFICIENT IN TOOLS

Solarwinds | Silverpeak | Cisco prime | Control M | AudioCodes Device Manager | Microsoft Teams Admin Center | Riverbed | Sentinel | Service Now

EDUCATION

Vemana Institute of Technology – *Bachelor*

2016 -2020

Electronics and Telecommunication Engineering
6.58 – CGPA

St.Joshep's PU College – *PUC*

2014 - 2016

PCME
77.5 %

Sree Cauvery School – *High School*

2010- 2012

90.56%

LANGUAGES

English | Kannada | Hindi |
Telugu | Tamil