

GOPAL CHAVALI

Senior IT Professional with nearly 12 years of IT experience; targeting opportunities as Scrum Master with an organization of high repute



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Certifications

Certified Scrum Master
F5201090 Scrum Alliance

Certified Scrum Product Owner from Scrum Alliance

Certified Scrum Professional
from Scrum Alliance

Certified on User Experience Design from Design Incubator

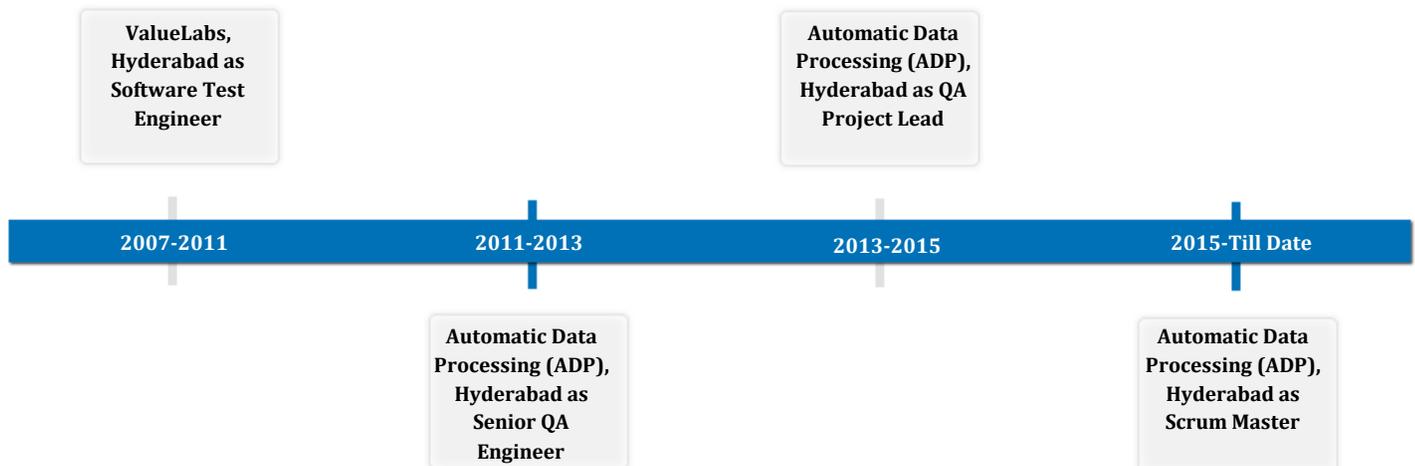
Profile Summary

- Resourceful in implementing **Scrum framework** and coordinating all Scrum Ceremonies including Sprint Planning, Daily Scrum, Sprint Reviews, Sprint Demos, Sprint Retrospectives, Story Grooming, and Release Planning
- Expertise in driving organizational **transformation, adoption of Agile, Scrum development processes with Kanban**
- **Used Scrum/Agile methodologies** to maintain a strong focus on delivery priorities, holding others to account for **delivery, and swiftly responding to changing requirements**
- **Forward-focused Scrum Master** with expertise in the complete development process from requirements gathering, analysis, design, development and testing of key components/features of the products
- **Elicited and Mapped requirements of clients** including Senior Management, Vendors/Consultants, Users & other Key Stakeholders for ensuring effective translation of business needs into technology requirements and managed iterative application development projects using Agile & Scrum methodologies
- **Expert in Agile Process & playing a Scrum Master role for steering the entire projects & project planning, scheduling, monitoring, controlling & configuration; working on real time software application product**
- Capable of ensuring a high-quality customer experience, elevating customer satisfaction while adhering to the SLAs and work processes; liaised and drove the Incident & Problem Management for the value streams involving different stakeholders across the organization
- Directed cross-functional teams as a **Scrum Master and delivered invoicing & Tax domain applications; maintained 3rd party relations & coordinated between in-house**
- **Established & enforcing standard test processes and deliverables** (including defect management & quality metric reporting) within the specific process to streamline testing and support automation and manual testing efforts

Academic Details

B.Tech. in Electronics and Medical Instrumentation Engineering from Jawaharlal Nehru Technological University, Hyderabad in 2007

Career Timeline



Core Competencies

Program/Project Management

Agile/Scrum Methodologies

Software Quality Assurance

Cross-functional Coordination

Client Engagement

Product Ownership & Backlog

Stakeholder Management

Team Building & Leadership

Organizational Experience



Mar'11-Till Date: Automatic Data Processing (ADP), Hyderabad

Growth Path:

Mar'11-Mar'13	Senior QA Engineer
Apr'13-Sep'15	QA Project Lead
Oct'15-Till Date	Scrum Master

Key Result Areas:

- Supervising team and assisting them in project releases, ensuring agile development best practices and helping them in estimating development efforts for releases and commitments
- Actively participating in the sprint review meeting with the business stakeholders and motivating the team towards achieving business goal
- Maintaining a coordination between stakeholders and teams to negotiate sprint scope
- Working with the Product Owner on Defining Product Backlog Items (PBIs), Spitting up of PBIs into Epics, User Stories, Tasks, Estimation of PBIs & Sprint Backlog Items, Capacity Planning, Scheduling Release/Delivery Planning Meetings
- Guiding the team and organization on how to use Agile/Scrum practices and values to delight customers; supporting and educating the Product Owner, especially on grooming and maintaining the product backlog
- Meeting deadlines and Turn-Around-Time without compromising quality norms and adhering to SLA; implementing short/long-term plans for achievement of process objectives; managing the scrum process with the coordination of scrum team in Agile methodology
- Spearheading the functions pertaining to client/user interaction for requirement gathering, risk assessment, finalization of technical architecture and discussions for effort/cost/time estimation and client co-ordination and reporting
- Organizing training sessions for Scrum Master on Sprint ceremonies such as Planning, Review, Retrospective and Scrum of Scrum
- Attending meetings and presenting the weekly status of the work done and transformation velocity

Highlights:

- Worked as Scrum Master for more than 20 releases, each delivered on time with no critical bugs released to production; facilitated distributed project team and all aspects of Agile/Scrum development including daily stand-ups, commitment driven planning, iteration/sprint planning, peer reviews, demos, retrospectives & daily work
- Experience in integrating Agile practices and concepts with traditional PMO governance structures
- Built a new Quality Assurance (QA) team from the ground-up including the hiring of staff, development of processes and procedures, and implementing Software Development Life Cycle (SDLC) methodologies in Quality Assurance (QA)
- Led a team of 15 members; mentored, coached and imparted trainings to the team on the technical areas such as QA Automation, planned and integrated the work of multiple teams on a project; provided input on team performance & reward

Previous Experience

Sep'07-Jan'11: ValueLabs, Hyderabad as Software Test Engineer

- **Management Tools:** Application Lifecycle Management, Rally
- **Testing Tools:** QTP, Bugzilla, Watir, Rally, Fiddler, Web Methods, Auto IT, JIRA, Cucumber, Selenium

IT Skills

- **Programming Languages:** C, JAVA, Ruby
- **Operating System:** Windows XP/Vista/7/8, IOS
- **RDBMS:** Oracle11i, SQL Server 2000, SQL Server 2005 & 2008
- **Other Tools:** Burp Suite, TOAD and Snag IT

Personal Details

Date of Birth: 24th August 1985 || **Languages Known:** English, Hindi and Telugu
Address: C-105, 2nd Phase, Allwyn Colony, Kukatpally.