**CHANDRA SEKHAR**

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**SUMMARY:**

* **Salesforce Certified professional** with **8+ years** of experience in all phases of Software Development Life Cycle (SDLC) and hands-on experience in **Salesforce.com CRM** and **Force.com Platform** as **Salesforce Developer and administrator** involving in requirement analysis, design, development, implementation & enhancement of projects
* **5+ years** hands-on experience in Salesforce Lightning development. Created **Lightning Apps** combining **Lightning Design System, Lightning App Builder,** and **Aura and Web component features.**
* Experienced in Planning, design and development of migration from Salesforce classic to Lightning experience.
* Worked on **Salesforce1 Platform** to build Mobile App by enabling Lightning Components to make Lightning Application mobile.
* Experience in creating **Lightning components** for Salesforce communities.
* Expertise in SFDC Development using Lightning Application, Apex Language, Visualforce Pages, Classes, Controllers, Triggers, Indexes, Locks Web Services, Components, Tabs, Apex Web services, Custom Objects, Reports, Analytic Snapshots and Dashboards, Profiles, Creating Roles, Page Layouts, Org - Wide default, Sharing rules, Work Flows.
* Enabled **Aura Framework**, by adding **Aura Attributes** and **Aura Handlers** for **Events** to focus on Logic and Interactions in Lightning Applications.
* Efficient in creating Apex asynchronous processing using **future methods**, **batch apex**, controlling processes with **queueable apex** and scheduling jobs using **apex scheduler**
* Minimized code in **JavaScript Controllers** by adding reusable functions in **Helper Component**. Updated the APEX Controller and Helper functions regularly making the **Component Context Aware** as per business requirement.
* Hands on Experience in Development using **Triggers, APEX classes, Batch Processes** with **SOQL & SOSL** queries. Experience in customizing Salesforce CRM user interface using Custom Controllers, extensions, Visualforce, CSS and JavaScript libraries.
* Extensive experience in Data management using **Data loader & Workbench** for migrating data from **legacy systems** to **Salesforce** instances with analyzing, field mapping.
* Experience in integrating **external web systems** with Salesforce using **REST** and **SOAP web services**.

# Proficient in SFDC Administrative tasks such as Creating profiles, roles, users, page layouts, Workflows & approval process, tasks, events, reports and dashboards.

* Abundant Experience in de-duplication, cleaning and data manipulation, performing tasks for data migration like **Data mapping and Data loading.**
* Good knowledge in different version controls **GitHub, Bitbucket** and **SVN.** Experience with Continuous integration with

including **ANT migration tool** and **Jenkins** for testing and migrate code to the production after testing.

* Developed **Reports, Dashboards** and Approvals to continuously monitor data quality and integrity. Expertise in **Reporting**, **Customizing** the Dashboard and **Scheduling** Dashboard Refreshing.
* Involved in various stories and worked with **QA** team to test in various sandbox environments to deliver features.
* Experienced in improving **application performance** by reducing retrieval times using **Org and session cache**
* Experienced in building data model by creating apps, tabs, fields with various field types, establishing relationship using Master-Detail, Many-to-Many and Lookup relationship.
* Exceptionally well in implementing **Salesforce security** model by creating users, roles, profiles, field level security and permission sets. Implemented OWD**, role hierarchy** and sharing rules on controlling record visibility.
* Enthusiastic, flexible project-oriented team player with Excellent verbal and written communication skills and leadership skills to develop creative solution for challenging client requirements.

**PROFESSIONAL CERTIFICATIONS & EDUCATION:**

* **Salesforce Certified Platform Developer I**
* **Salesforce Certified Administrator**
* **Salesforce Certified Sales Cloud Consultant**
* **Salesforce Certified Service Cloud Consultant**
* **Salesforce Certified Field Service Lightning Consultant**
* **Master’s in Computer science**

**TECHNICAL SKILLS:**

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| --- | --- |
| **Salesforce.com:** | Force.com platform, Apex Language (Apex Classes & Triggers), Lightning Aura & Web components, Visualforce (Page, Component & Controllers), Database operations (DML, SOQL, SOSL), Apex Scheduler, Workflow rules & Approval processes, Reports & Dashboards, Analytic Snapshots, Apps, Batch, Future, Queueable and Schedulable jobs |
| **Salesforce Tools** | Intellij IDE, Visual Studio Code, Force.com Eclipse IDE, ANT migration tool, Dataloader.io, Lightning App Builder, lightning knowledge migration tool, Workbench, Apex Data Loader |
| **Languages, Frameworks**  **Web Technologies:** | Apex, Aura, LWC, Visualforce, Java, JavaScript, jQuery, php SQL, PL/SQL, HTML, XML, AJAX, CSS, |
| **Version Controls & tools** | GitHub, SVN and Bitbucket |
| **Databases:** | Oracle 11g, MySQL |
| **Operating Systems:** | Windows 8/XP/ Vista, Windows Server 200x, Linux. |
| **Other tools:** | MS Office Suite (Word, Excel, PowerPoint), VSCode, IntelliJ, Welkin Suite, Source Tree, Atom and Jenkins, Copado, Cvent, DigitalSafe, RIVA |

**WORK EXPERIENCE:**

**McKesson, Scottsdale, AZ Feb 2020 – Till date**

# Senior Salesforce Lightning Developer

* Design and developed Aura components to generate dynamic forms to gather enrollment and service request information.
* Design and developed integration between Salesforce and Medpro to validate identifiers for providers.
* Implemented dynamic forms to gather information from different levels of users.
* Design and developed synchronous and asynchronous integrations between Salesforce and Data warehouse to sync record updates.
* Established integration between informatica, GoAnywhere applications to exchange files between Salesforce and Local mail room.
* Enabled shield platform encryption to achieve encryption at rest for provider information to adhere compliance rules.

**Capital Group, Irvine, CA June 2019 – Feb 2020**

**Senior Salesforce Lightning Developer**

* Design and developed Lightning Service components to reuse components in different areas.
* Implemented Salesforce.com applications using agile SCRUM methodology that involves the iterative development methodology and dealt with team On and Offshore
* Involved in gathering and documenting requirements and responsible for Project documentation and translating functional specification to technical requirements
* Established Integration between Outlook and Salesforce using RIVA application to sync meetings into salesforce
* Design and developed integration and REST webservices for Custom mobile iOS app to consume data from salesforce
* Written and managed connections using SOAP and REST API with enterprise application to consume and expose large amount data
* Design and developed custom integration with Cvent to sync contact updates from salesforce
* Worked with compliance team to archive Salesforce data using DigitalSafe
* Manage various Monthly releases for application working closely with business, development, QA and platform teams
* Performed IDE, Change Sets, ANT and Copado deployments as needed and validated the components before deployment to ensure smooth process

**Environment:**  Lightning Experience, Aura Components, Apex classes, Triggers, REST API, SOAP API, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Custom objects, Custom fields, Web Services, VSCode, Welkin Suite, Bitbucket and SourceTree

**McKesson, Scottsdale, AZ Feb 2019 – June 2019**

# Senior Salesforce Lightning Developer

* + Design and Developed lightning Aura components render engine using dynamic JSON for different forms. Get introduced to Lightning web components to leverage web technologies.
  + Created Service lightning components to use in different lightning components. Developed custom Lightning templates for Home page and record pages.
  + Established integration between Marketing cloud and Salesforce using REST API.
  + Created Marketing Cloud Journeys, Email templates and Data Extensions from contact to send bulk emails.
  + Written Utility classes for Test classes and Process automation.

**Environment:**  Lightning Experience, Aura Components, Lightning Web Components, Apex classes, Triggers, REST API, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Custom objects, Custom fields, Web Services, VSCode, Intellij, Bitbucket and SourceTree

**MICROSTRATEGY, TYSONS, VA Feb 2018 –Jan 2019**

# Senior Salesforce Developer

* + Successfully migrated Sales cloud and Service cloud Platform from Salesforce classic to Lightning experience,
  + Designed and developed Lightning components and apps for lightning experience. Converted visual force pages to lightning components for compatibility and performance.
  + Created multiple Lightning Components, using Lightning data service and data table added CSS and Design Parameters that makes the Lightning component look and feel better.
  + Redesigned Visualforce Pages for Lightning Experience, Alternates for Java Script Codes, Sharing Visualforce pages between Classic and Lightning.
  + Tested apps by appending multiple components to a Lightning Application thereby deployed Applications from Sandbox to Production.
  + Used refined global search in Lightning by developing Apex classes and Controllers. Experienced using Mavens mate for creating, modifying, testing, and deploying Force.com Applications.
  + Used SOQL and SOSL statements within Governor Limits for data manipulation needs of the application using platform database objects. Automated the business processes using out-of-the-box tools and services of Lightning Experience.
  + Maintenance of installed Managed Packages in Lightning using Apex. Experienced in using Data Migration tool called Data Loader. Used field level security along with page layouts in Lightning to manage access to certain fields.
  + Analyzed business needs, distinguish between needs and wants, identify gaps between business needs and standard application functionality, design and document solutions that fill the gaps.
  + Integrated Salesforce with Rally for case creation, project search and case assignment for product related issues using REST API.
  + Migrating Salesforce classic knowledge articles into Lightning knowledge using lightning knowledge migration tool.
  + Design and developed knowledge files related list component for Lightning knowledge for community users.

**Environment:** Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Lightning Experience, Lightning Components, Apex classes and Controllers, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Scrum, Custom objects, Custom fields, Web Services, SOAP, REST, Mavens Mate, VSCode, Atom, Lightning knowledge migration tool.

# United Health Care, Eden Prairie, MN Jun 2017--Feb 2018

# Senior Salesforce Developer

* + Developed and deployed Lightning components for Customer Community Users.
  + Extensively worked on Products, price books and contracts for providers and Partners
  + Designed and developed self-registration process on customer community for guest users.
  + Developed Apex classes and visual force pages for Service console.
  + Created window for Unauthenticated users about case creation, case search and case comment, Attaching files to the respective cases
  + Implemented several apex classes, triggers, Visualforce pages and batch jobs for solutions to support process
  + Participated in Data migration call every day for creating mapping document for data migration. Successfully migrated 5 years of old data into Salesforce using data loader.
  + Worked on Continuous integration using Jenkins, ANT and SVN.
  + Written Test classes for obtaining better quality code. Successfully obtained 85% overall code coverage
  + Created different types of fields, relationships, workflows, email templates for case management.
  + Generated PDFs using visual force page in self-registration process which is completely implemented using Lightning components
  + Successfully integrated Google re-Captcha into unauthenticated sites for guest users.
  + Managed several sandboxes for testing, integration and data migration.

**Environment**: SalesForce.com CRM platform, Apex, Visualforce, JavaScript, Lightning components custom objects, Jenkins, JavaScript, MS Excel, Apex Data loader, ANT migration tool, Force.com IDE, Sandbox

# PRA Health Sciences, Raleigh, NC Jun 2016 –Jun 2017

# Senior Salesforce Developer/Administrator

* + Regularly interacted with business users, other stakeholders for requirements gathering, sign-off, clarifications, etc.
  + Design and development are being done using Agile Methodology.
  + Design and Developed Various Lightning Aura components and actions for lightning experience.
  + Implemented enhancements on standard objects such as Leads, Accounts, Contacts, Opportunities, Quotes, and Campaigns.
  + Created new methods in the existing Apex classes and updated the corresponding test classes to maintain the code coverage.
  + The case history and product usage data improved product design gaps.
  + Was responsible for monitoring, resolving and responding to end-user support tickets.
  + Involved in administrative requests setting up and configuring new users and territory structure changes.
  + Created new Sandboxes for deploying components and data from one environment to another.
  + Analyzed data and related relationships for ongoing CRM operations with the transformed data.
  + Created various validation rules, workflow rules and approval processes to meet the functional requirements.
  + Created a Visualforce page to implement a custom search functionality using which any end user can search for product availability.
  + Developed custom SOAP and REST Web Services in Salesforce and published for external applications for consuming.
  + Establishing and maintaining continuous integration with Jenkins, ANT and SVN version control.
  + Migrated consistently to lightning from Classic in order the sales reps find Just-In-Time information about customers

and prospects.

* + Assisted and guided the business in finding the right solution and approach to meet business requirements.
  + Build reusable components, and customized Salesforce1 mobile app using Lightning component framework.
  + Closely worked with the Salesforce.com premium tech support team on a regular basis
  + Used Lightning process builder for visualizing and creating automated business processes.
  + Had the opportunity to work with management in setting up a Center of Excellence (COE) which helps focus project work on the critical corporate goals and objectives for the Salesforce global deployment.
  + Worked closely with project manager to coordinate, track and monitor project progress and status.

**Environment**: SalesForce.com CRM platform, Lightning components, Apex, Visualforce, Triggers JavaScript, custom objects, JIRA, GitHub, Jenkins, jQuery, MS Excel, Apex Data loader, ANT migration tool, Force.com IDE, Sandbox.

# Cigna, Philadelphia, PA Oct 2015 – May 2016

**Salesforce Developer**

* + Worked with standard salesforce.com objects like Accounts, Contacts, Leads, Opportunities, and Campaigns etc.
  + Created page layouts, search layouts to organize fields, custom links, related lists, and other components on record pages.
  + Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response Rules for automating business logic.
  + Implemented pick lists, dependent picklists, lookups, master detail relationships, validation and formula fields to the custom objects.
  + Used Collections to make sure that the Governor limits are followed causing no interruption in Execution.
  + Created APEX custom controllers implementing complex code for retrieval from Salesforce to VF pages.
  + Developed APEX triggers, Classes, Test methods Visualforce pages to implement the custom

functionality.

* + Administer salesforce.com automation setup, which involves, modifying roles and profiles, creating/modifying dashboards/reports and managing users.
  + Integrated the Web Services for extracting the data from external systems to display in the pages of salesforce.com.
  + Connected Salesforce Sandbox, and Ant migration tool with GitHub for achieving continuous integration.
  + Using Apex Data Loader mapped data sources and loaded data into Salesforce environments
  + Performed Requirement Gathering for client preferences and data management.
  + Developed and configured various Custom Reports and Report Folders for different user profiles based on the need in the organization.
  + Processed the Test Cases and Involved in Testing Life Cycle

**Environment**: salesforce.com enterprise edition, Eclipse IDE, Apex Data Loader, Apex Explorer, Apex, Visualforce, SOQL, HTML, XML, AJAX, Web Services API.

# Home Depot, Atlanta, GA Jun 2014 – Jul 2015

**Salesforce Developer**

* + Developing custom code for processes of new marketing, servicing campaign process for kitchen and appliances products category
  + Created page layouts, search layouts to organize fields, custom links, related lists, and other components on record pages.
  + Designed and customized visual force pages using controller extensions, custom controllers and standard controllers.
  + Developed Apex triggers, classes to achieve user’s desired functionality and have written the

dependent test classes.

* + Involved in Deployment, deployed all the classes, triggers, objects, components, pages from sandbox environment to production environment.
  + Involved in customizations of the legacy system and migrated data to newly implemented cloud-based CRM solution.
  + Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com objects. Used it to read, extract and load data from comma separated values (CSV) files.
  + Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response Rules for automating business logic.
  + Worked on Metadata API to retrieve, deploy, create, update or delete customization information, such as custom object definition and page layouts for the organization.
  + Created workflow rules and defined related tasks, email alerts, and field updates.
  + Implemented pick lists, dependent picklists, lookups, master detail relationships, validation and formula fields to the custom objects.
  + Developed and configured Dashboards, Reports and Report Folders for different user profiles based on the need in the organization.
  + Customized page layouts for Opportunity, Contacts and Accounts depending upon user roles and groups.
  + Used the sandbox for testing and migrated the code to the deployment instance after testing.
  + Used Force.com developer toolkit including Apex Classes, Apex Triggers and Visualforce pages to develop custom business logic.
  + Developed Visualforce Pages to include extra functionality and wrote Apex Classes to provide functionality to the visual pages.
  + Implemented Security Settings and configured profiles and permission sets.
  + Experience working in service cloud, supporting cases, developed workflows and triggers for automated case

resolutions.

**Environment**: Saleforce.com platform, Sales cloud, Apex, Visualforce, Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox data loading, SOQL, SOSL Eclipse IDE Plug-in.

# Payless Shoe Source, Topeka, KS Dec 2011 - May 2014

# Salesforce Developer/Administrator

* + Performed Requirement Gathering for client preferences and data management.
  + Documented and shared the requirements with SalesForce.com consultants for further implementation.
  + Closely worked with SalesForce.com consultants while implementing the solutions for the needs of organization.
  + Created new custom objects, assigned fields, designed page layouts, components as needed to meet design specifications.
  + Configured different roles, profiles, and accounts in Salesforce.com
  + Worked on various salesforce.com standard objects like Accounts, Contacts, Leads, Campaigns, Opportunities, Activities, and Dashboards.
  + Customized the Dashboards to the track usage for productivity and performance of business centers and their sales teams.
  + Migrated entire data from legacy system to newly implemented cloud-based CRM
  + Customized tabs for among different business users’ groups and business centers.
  + Configuring fields, workflow, reports, templates and Apex.
  + Create various profiles and configured the permissions based on the organizational hierarchy requirements.
  + Administer security for users, add/remove users, controls, and settings.
  + Perform Salesforce customization that can be handled by System Administrator.
  + Maintained the client relationship by communicating the daily statuses and weekly statuses of the project.
  + Planned Backup strategy based on projects requirements.

**Environment**: SalesForce.com Platform, S-Controls, Salesforce.com Custom Objects, HTML, Java Script, Workflows, Reports, Force.com Eclipse Plug-in, SalesForce.com sandbox, MS Excel, jQuery Analyzer, Import & Export Data