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Professional Summary

- Working with **Accenture Solutions Private Limited**, Bangalore from **July 2017** to **Till Date**.
- 3.5 years of experience in Salesforce Development/Administration/Configuration and Force.com platform.
- Have experience in Salesforce.com CRM space that includes Administration, Configuration, Customization, Implementation and Development.
- Certified in **Salesforce Sales Cloud, Salesforce Service Cloud, Salesforce App Builder, Salesforce Platform Developer 1 and Salesforce Administrator**.
- Involved in various stages of Software Development Life Cycle (SDLC) including analysis, requirement engineering, architecture design, development and deployment.
- Expertise in SFDC Administrative tasks like creating Custom Objects, Custom Tabs, Custom Fields, Page Layouts, Record Types, Relationships, Profiles, Permission Sets, Roles, Users, Reports and Dashboards, Security Model, OWD, Sharing Settings, Validation rules, Workflow Rules, Process Builder, Visual Flow, Assignment Rules, Approval Process, Escalation Rules, Duplicate Rules.
- Developed Apex classes and Apex Triggers in accordance with the Governor limits for various functional needs in the application. Worked on Batch process, Scheduled Apex, SOQL and SOSL.
- Developed Lightning Components using Salesforce Lightning Design System (SLDS), Actions, Event and Server-Side Controller.
- Experience in working with Debug Apex Scripts using Debug Logs and System Log Console to catch Exceptions and execute Governor Limits.
- Proficient in Data Migration from Traditional Applications to Salesforce.com using Data Loader, Data loader IO, Import Wizard and Workbench Utilities.
- Extensive experience with various Salesforce deployment methodologies including Change sets, Force.com Plug-in environment, Ant Migration tool kit and Eclipse, continuous deployments using DevOps implementation with Eclipse, Git hub and Jenkins.
- Talented communicator, able to build working relationships with wide range of coworkers in a team environment.

- Highly seasoned and accomplished Salesforce Developer with a strong record of client satisfaction. Proven multitasker, independent worker and team player.

Technical Skills:

Platform	Salesforce.com
Lightning Experience	Salesforce Lightning Design System and Lightning Components, Aura Framework, JavaScript Controllers, Server-side Controllers
Salesforce Development	Apex Language, Apex Trigger, Apex Class, SOQL, SOSL, Visualforce (Page, Component & Controllers).
Tools/Utilities	Eclipse with Force.com IDE, Data Loader, Dataloader.IO, Workbench, Jenkins, GITHub, JIRA, Nova Suite, PMD Tool
Web Technologies	HTML, CSS, Java Script

Certifications:

- Salesforce Platform Developer I
- Salesforce App Builder
- Salesforce Sales Cloud
- Salesforce Service Cloud
- Salesforce Administrator

Education:

- B. Tech in Computer Science

Work Experience:

➤ **Current Organization: Accenture**

Environment : Salesforce.com CRM
Language : Apex
Role : Salesforce Developer

- Worked extensively on Salesforce.com application configuration and customization.
- Involved in technical aspect and requirement implementation.
- Creating, Managing and Implementing and customizing custom objects.
- Implementing business logic by using Workflows, Assignment rules, Triggers and Apex classes
- Salesforce application Deployment-With the help of Devops Tools (Jenkins,Stash and Sonar).
- Salesforce and Devops Integration .
- Pext Application: Played a key roll to develop an application on Salesforce Platform to enhance the Applications Deployments.
- Handling and providing input to more than 50 applications of Hindustan Unilever Limited with Salesforce Platform.
- Experience in defining CI/CD pipeline in Jenkins with Git, Ant, Ant Migrations tools.
- Responsible for all the activities related to configuring Data Loader, uploading data in CSV files intosalesforce.com, checking for the correctness of the data.
- Installed and configured GIT and communicating with the repositories in Bitbucket.
- Deploying the components to the different sandbox environments and Production environments using Jenkins.
- Writing Jenkins pipeline script for CI/CD pipeline for Salesforce validation and deployments.

→ **Domain: Communications**

Environment : Salesforce.com CRM
Language : Apex
Role : Salesforce Developer

Project Description:

Alchemy Solutions is based on professional services that is built upon Salesforce Application that will help convert prospects to new customers and new connections to those customers for Gas and Electricity.

Primary Responsibilities:

- Worked on salesforce configurations like creating objects, fields, page layouts, record types implementing security model using OWD, Sharing rules, Roles, Profiles
- Automated business processes using Workflow, Process Builder, Approval Process, assignment rules, auto-response rules.
- Understanding business requirements and articulating the technical design document
- Build reports, dashboards for easy accessibility of organization data at one place.
- Performed all the deployment related activities to Production Org as well as all sandboxes. Preparing the implementation plan, deployment manual and the checklist for smooth deployments.
- Developed Apex triggers, Classes, Batch apex as part of incoming CR's.
- Used Apex Data Loader, Data loader IO, Workbench for migrating data from external system.
- Preparation of Test Cases, Test Results and maintaining the org code coverage.

→ Domain: Products

Environment	:	Salesforce.com CRM
Language	:	Apex
Role	:	Salesforce Developer

Project Description:

The Coca-Cola is a manufacturer, retailer and marketer of non-alcoholic beverage concentrates and syrups. Coca-Cola is built upon Salesforce Application for both Desktop and Mobile (SF1), so that supervisor from desktop can track the activities performed by Merchandiser in complete day.

Primary Responsibilities:

- Worked on user creation, Profile, Permission Sets, role setup, organization wide sharing rules.
- Process Automation using workflow rules, field updates, email alerts.
- Worked with SOQL, SOSL queries.
- Ensured required Test Coverage for all the classes and overall coverage of the project.
- Worked on minor Code Enhancements in Apex classes and Triggers.
- Data Manipulation using Data loader, Data loader IO, Workbench.
- Deployment using change sets.
- Effective communication and interaction with various teams to ensure smooth running of the project.

Personal Details:

Name	:	Shalini
Nationality	:	Indian
Languages Known	:	English, French, Hindi