Priyanka Rajput
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SENIOR LINUX ADMINISTRATOR

To obtain a position as a **Linux Administrator** in a challenging environment, where I can utilize my knowledge and experience, to achieve the best possible solution and benefit the organization.

EXECUTIVE SUMMARY_____

➢ 5 Years of experience in Information Technology in Linux administrator and has very good exposure into Red Hat Linux platform along with managing various technologies like Kubernetes and Ansible.
➢ Currently functioning as Senior Linux Administrator with Infosys Bangalore.
➢ Linux Administrator at Hewlett Packard (HP Global Soft Pvt Ltd) from Jan'16 to Nov'18.

CORE COMPETENCIES
✓ **Skills:** Redhat7, Kubernetes, Ansible
✓ **Database:** SQL Server 2008/12
✓ **Other Tool:** Service-now, HPSM, HP Server Automation
✓ **Operating System:** Linux, Windows

EXPERTISE_____

➢ Efficient work experience in Production Environment.
➢ Knowledge and work experience on Linux File permissions and Security
➢ Very good Knowledge and work experience Logical Volume management.
➢ Job scheduling and Automation using cron jobs.
➢ Hands on experience with Kernel tuning, performance tuning.
➢ Hands-on experience with monitoring tools like HP Omi and Performance monitoring.
➢ Working Experience with HP UX and Solaris operating system.
➢ Experience with HP Server Automation tool for patching activity.
➢ Work experience with Service Now Ticketing System HPSM tools.
➢ Familiar with ITIL Process, Incident, Change, Problem and configuration Management.
➢ Well organized with strong problem solving and good communication skills as well as ability to work both in team and independently.
➢ Able to write simple Playbook for Ansible.

ACADEMICS_____

➢ Bachelor of Engineering (**BE**) – June 2015 from MITS Gwalior.

➢ **H.S.C** - June 2010 under MP Board, Madhya Pradesh, India.

➢ **S.S.C** - June 2008 under MP Board, Madhya Pradesh, India.

PROFESSIONAL EXPERIENCE_____

HPE (HP Global Soft Pvt Ltd): Jan 2016 to Nov 2018

PROJECT DETAILS_____

Project | **Abbvie Pharma Inc**

Location	Bangalore, India
Duration	Jan 2016 – Nov 2018
Tools/Technology	Linux, HP-UX
Role & Responsibilities	➢ Delivering support as UNIX/Linux Administrator in production environment. ➢ Handling Production outages and proving RCAs for server hung, reboot, kernel panic and performance issues ➢ Handling Severity tickets and coordinating and joining on Bridge calls, daily operational calls and all priority issues ➢ File system Creation/Management/Administration, e.g. Logical Volume Management. ➢ Kernel tuning, adding VM resources (CPU, Memory and SWAP), cron jobs scheduling. ➢ Resolving server monitoring (OMI) issues and backup (avamar) issues. ➢ Housekeeping OS related file systems by compressing old log messages. ➢ Managing and assigning permissions in Linux servers ➢ File system Management and Monitoring Disk space utilization ➢ Service account creation and management ➢ Adding Disks and creating Slices and File system Administration. ➢ Managing all rebooting & part replacement activities. ➢ RTPA and torque request as part of build process. ➢ Providing server resource utilizations reports, process details on demand with help HPOVPM ➢ **Server life cycle** (Service Requests)– Fixing post build activities and Server decommission ➢ **Patch Management** – Creating schedules for monthly patching and actively participate in server patching ➢ **Problem Management** – Analyzing trend of incidents and submitting a Problem records to fix them ➢ Creating Vendor cases for Hardware and Software issues with HPRC & Redhat and providing them syslogs, hardware diagnose logs and coordinating with Data Center team with Vendors ➢ **Change Management** – Working on changes, from implementation plan to implementing the task. Scheduling changes (Normal, standard and emergency changes) ➢ Performing regular audits, server health checks resolving any issues/violations

Infosys: Nov 2018 – Till Now

Project	**Apple Private Cloud (APC)**
Client	**Apple Inc**
Duration	Mar 2019 – till now
Tools/Technology	Kubernetes, Service-now, Prometheus, Linux, Grafana
Role & Responsibilities	Delivering support as Kubernetes Administrator. Taking care of Node issue like node not ready, var log full. Handling Cluster issue like Prometheus down, core dns pod down, vip controller down, API server latency high. Handling E2E incident issues like dns job failure, pod life cycle, NetScaler jobs. Handling daily customer calls and WebEx.

Project	**Siri – Pie**
Client	**Apple Inc**
Location	Bangalore

Tools/Technology	Service-now, Linux, ZT, Radar
Role & Responsibilities	- Taking care of node down issues, Dimm failure, Fan failure, PSU failure, Data Drive failure, health check and other issues. - Coordination with break fix team for replacing hardware and work order. - Delivering support as Linux Administrator in production environment. - Resolving server monitoring (OMI) issues and backup (avamar) issues. - Housekeeping OS related file systems by compressing old log messages. - Basic health check on all the Linux server - Identifying reoccurring incidents and working with Engineering team toward resolve them permanently - Mentoring new joiners and L1 Team and providing Knowledge Transfer - Updating the internal share point with Knowledge base and the Documentation

TRAINING AND CERTIFICATES_____

- Udemy certifies Kubernetes Administrator
- Red Hat Certified System Administrator (Ref. No. 170-193-759)
- Red Hat Certified Engineer (Ref. No. 170-193-759)

PERSONAL DOSSIER_____

- **Date of Birth:** 30th May 1993
- **Marital Status:** Married
- **Languages Known:** English, Hindi
- **Address:** 831, 16th Main, 22nd Cross, Sector 3, HSR Layout 560102
- **Passport No:** N1876503 Valid till 11 August 2025.