HARSHAL MEHTA

PRODUCT OWNER

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PROFESSIONAL SKILL SET

- Defining, Managing and Prioritizing Backlogs
- Writing extensive User Stories and Use Cases
- Defining Business KPIs
- Conducting JAD and Requirement sessions
- SDLC Project Ideation and Initiation
- Forecasting and Visualization of Data via Analytic tools
- Product Roadmapping and Delivery via CI/CD
- Expertise in Agile Methodologies
- Analytic approach in Requirement Gathering and Elicitation
- Professional and Technical Communication across the Board

TOOL AND TECHNICAL SKILLS

- Jira | Atlasssian Suite
- MS Suite | Visio | Excel Advance
- Adobe Enterprise Management | Hippo
- Adobe analytics | Google Analytics
- SQL Querying | ETL Services
- Postman | API (REST, SOAP) | Apollo Graphql
- JSON | Angular | React js | Schema Management
- Tableu | R | Python | Hive
- MyAccess | IAM
- Agile | Scrum | Kanban | Scrumban | Waterfall

WORK EXPERIENCE

- **Technical Product Owner - Hilton**
  - April 2018 - Present
- **Business System Analyst - MUFG Bank**
  - Oct 2017 - April 2018
- **Product Owner - Hyatt**
  - Aug 2016 - Oct 2017
- **Business Analyst - Lutron ELectronics**
  - March 2016 - Aug 2016

EDUCATION

- **WGU,** Bachelor of Science – Information Technology Management

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PROFILE SUMMARY

- Motivated and goal-oriented Product owner with Experience of 6+ years in field of Software and Product development lifecycle with great teams.
- Demonstrated proficiency in Developing, Managing and Delivering Projects in Digital Platform with positive and transformative Outcomes.
- Analytic, and Data driven approach to solutionize complex functional and business problems.

KEY PROFESSIONAL PROJECTS

Transition the Platform to Apollo GraphQL- Hilton

API(REST,SOAP), GraphQL, SQL, User stories, Multiple channels, JIRA Stories Documentation, JSON schema

- **Objective -** Transition of the existing backend service to Apollo GraphQL, so that the Render queries GraphQL for Data instead of API JSONs
- **Impact -** (i) Total request/Response transaction time decreased by 25% (ii) Timeout rate decreased by 47% (iii) Single Query requests by render

SEO Enhanced Website & Searching Capabilities - Hilton

Ideation, SEO and meta data Optimization, Defining backlog and Epics, User stories, Adobe Analytics, Delivering project (CI,CD), a/b testing, KPI and OKR

- **Objective - (i)** A platform that ranks in Search engines and attracts unique visitors. (ii) A platform that allows users to search for locations.
- **Impact -** $60M in revenue and 3.3M UVs in the initial year.

Revamp Property Websites on Adobe Enterprise Manager - Hyatt

Adobe Enterprise Manager, Defining backlog and Epics, User stories, Adobe Analytics, Delivering project (CI,CD), REST APIs,CMS, DAM, Scrum

- **Objective -** Reimagine and Revamp the existing websites on AEM platform for the ease of Creation, Content management and Ideation
- **Outcome -** 800+ Property websites were designed, engineered and delivered via AEM with multiple branded templates and numerous reusable fragments and components.

IAM Modules and ETL Jobs- MUFG Bank

BRD, FRD, Requirement Traceability Matrix, ETL, IAM, Access Manager, Excel-Advanced

- **Objective -** Create IAM based modules and ETL jobs which help in periodic reporting for level of Access.
- **Outcome -** Required ETL jobs were created for different modules of IAM and the reporting was delivered as per the requirements agreed on the BRD by Stakeholders.

Loyalty Management System Reimagined - Hyatt

ETL , SQL , User stories, Test Cases, Agile, API, Test Scripts, Oracle Database

- **Objective -** Reimagine and transport the existing LMS to an innovative and improved Loyalty Program
- **Outcome -** 70M + Members Loyalty status was Redefined based on business rules in the database with new definitions of status change within the defined timeframe