Antra Sharma

Salesforce QA at Techforce Services

An Experience Professional having 5.10 Years of experience in Web Services Testing as well as Salesforce testing. Experienced with all the phases of SDLC, STLC and Defect Life Cycle. Well versed with the knowledge of Functional Testing, Smoke Testing, Regression Testing, API Testing. Having Well versed Experienced of Sales cloud, Service cloud and B2B e-commerce cloud and Finance Cloud.

Objective	To utilize my skills and expertise to drive informed business decisions and support business growth in a challenging role. With a strong focus on accuracy, attention to detail, Defect free sprint. I aim to become a valuable asset to the organization.
Skills	- Software Quality Assurance - Test Planning - Test Strategies - SDLC / STLC - JIRA - Smoke Testing - Security Testing - SOQL / MySQL - API Testing - Product Quality Enhancement - Functional Testing - Proficient in MS Office - Regression Testing - Test Case Writing - Defect Life Cycle Management - Agile Methodology
Experience	**Salesforce Tester at Techforce Services** *May'2022- Till Date* - As a Salesforce QA, was dealing with quality matters like Testing, Management and QC involving planning and execution of Manual, Performance and Functional Testing. - Strong testing skills in Salesforce Standard objects, Custom objects, custom fields, page layouts, custom tabs. Reports and various other components as per application requirements. - Extensive experience in managing the projects in the areas of Functional, Regression and Acceptance Testing in Agile Models **Senior Salesforce QA at Docmation LLC** *June'2021- April'22* - Well versed in creation of Test plans, Strategies and drove the review meetings of test plans,Test reports, Test strategy and all sort of test deliverables for peers - Worked on objects, lookups and MasterDetail relationship, Validation Rules, Workflow rules in Salesforce - Conducted workload assessments and devised new operational processes that led to a 20% increase in productivity. Also Innovative, Hardworking QA personnel with the highest sense of ownership. - Helping Business testers by giving the screenshots of the Functionality and Test Case Flow.

Salesforce QA at APSARA Consulting Gmbh

April'2019- June'2021
- Primary work is to Performed routine quality inspection operations on industrial and commercial items
- Reviewed production records for accuracy and compliance.
- Maintained and organized all records, documentation, and other files associated with quality engineering and inspection tasks.
- Reviewed multiple user interfaces for functionality and adherence to design guidelines

Salesforce Tester at Kiva Infotech

Jan'2018 – March'2019

- Primary work is to analyze and validate the completeness of the requirement
- Extensively Involved in Preparing and reviewing of Test Cases.
- Primary work is to analyse the Business requirements, preparing the test data as per the requirement and Test Scenarios.
- Hands on experience in Conducting sessions with business owners, Dev's and QAs for project meetings and shared the testing documents and Observation
- Worked on regression testing and prepared document consisted of all test cases throught the project.
- Delivered defect free requirements throughout the project and got Consistent performer of the year

Education	**B.E. From Rajiv Gandhi Proudyogiki Vishwavidyalaya, MP** *Passing Year – 2016 *CGPA – 6.93*
Projects:	• **LOS Tractor Loan -** (Client: Axis Bank) • **Activity Tracker -** (Client: Salesforce) • **Thermoking -** (Client: Trane Technology) • **PAN (Pan Alto Networks)** - (Client: Trane Technology) • **OXBOX** - (Client: Trane Technology) • **Lexington Med.Inc.** –(Client: Lexington) • **Skyvva Integration Tool** – (Client: Apsara Consulting)
Certificates	1. Salesforce Certified Administrator. 2. Salesforce Certified Associate. 3. Salesforce Certified Sales Cloud. 4. Salesforce Certified Service Cloud.

Roles & responsibilities	- Develop, execute and maintain test designs, including test cases and test scripts. Develop and maintain test data as necessary to support test efforts - Identifying all the defects by executing test cases and raising Bugs. - Requirement Analysis: Understanding the requirements from the business and identifying the business value for the requirement - Responsible for testing deliverables, prioritizes and monitors activities to meet such dates for individual assigned features - Identified End to End Test Scenarios, Test Cases and Test Data. - Used the Bug tracking and reporting tools like Plan.io, JIRA, and Smartsheet. - Assist Development team in understanding the defect and determining root cause of application defects and issues. - Gain user acceptance of test results. Preparing the Traceability Matrix between the requirements and test cases
Additional Information	- Address – Koregaon Park, Pune - Email – sharmaantra468@gmail.com - Contact No. - 9340488850