

# CHANDRASEKHAR INDURI

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## Profile Summary

- Over **5 years** of experience in IT Industry in all Phases of the Software Development Cycle, Specialized in Quality Assurance Process , CRM **Salesforce testing (Manual)** on various clouds Applications like **Sales, Service Health , Community & Commerce**
- Strong knowledge with hands-on experience in Test Scenarios, Test Cases creation.
- Good Knowledge on X-ray Tool for Uploading and the Test cases.
- Involved in all phases of testing, Multitask oriented and the ability to Prioritize to meet deadlines.
- Strong expertise in **Integration, Functional, Regression, Security and End to End Testing.**
- Experience in Validation and testing for **Health care Industry.**
- Strong attention to detail and excellent problem solving/troubleshooting.
- Experienced in Agile methodology using Agile Accelerator, Jira tools.
- Good knowledge in Salesforce configuration.

## EDUCATION

**Bachelor of Technology (Computer Science & Engineering)- 2013-2017 → 76.4%**

Vignan University, Vadlamudi, Guntur (DIST)

**Board of intermediate Education AP -2012-2013(MPC) →88.4%**

Vignan Junior College Vadlamudi, Guntur

**Board of Secondary Education -2011 →74.6%**

Naveena Vidhyanikaten High School

## CERTIFICATIONS

- Salesforce certified Administrator
- Salesforce Certified Platform Developer 1

## SKILLS

Salesforce CRM  
Sales Cloud  
Service Cloud  
Health Cloud  
Experience Cloud  
Commerce Cloud  
Classic  
Lightning

## TOOLS

ApexDataLoader  
Service Now  
X-ray  
Agile Accelerator  
Jira  
Azure

## PROFESSIONAL EXPERIENCE

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**Client Name: BlueShield of California**

**Aug 2021--Dec 2022**

**Project Name: Shieldlink Enhancements**

**Role: Senior Associate QA Consultant Salesforce**

**Company : Infosys Limited**

### Responsibilities:

- Written Business scenarios, test cases and tested **IFP and Medicare** Salesforce Applications
  - **Tested the Factset Integration with Salesforce Applications (Order Management, Quotes, Renewals and Contracts).**
  - Salesforce Objects tested include **Accounts, Contacts, leads, Opportunity, Cases, Group orders.**
  - Performed **Admin Tasks** like Creating the **Users** with specified **Roles and Profiles.**
  - Closely interacted with Business to understand the business Scenarios and after testing documented the test results and presented to business with the testing results.
  - Executing Test cases and Test scenarios.
  - Played a Major Role in Creating **Test data** for the **IFP and Medicare data Integration with Factset Application.**
  - Tested **Sharing rules, Security, User roles, user Profiles, Field level security, Public Groups, Validation rules, Custom fields, Reports and Dashboards.**
  - Performing the **Regression** every Release.
  - Preparing test cases for the purposes of Automation testing.
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**Client Name: BlueShield of California**

**May 2021-- Aug 2021**

**Project Name: Limited Broker Access**

**Role: Senior Associate QA Consultant Salesforce**

**Company : Infosys Limited**

### Responsibilities:

- Written Business scenarios, test cases and tested **Medicare External Broker** Salesforce Applications
- **Tested the Medicare External Broker (Experience Cloud Application) with Salesforce Objects (Accounts, Contacts, Leads, Opportunity, Tasks, and Reservation Products).**
- Salesforce Objects tested include **Accounts, Contacts, leads, Opportunity, Tasks, and Reservation Products.**
- Validated the Lead and Opportunity data using **Broker Assignment** Field.
- Closely interacted with Business to understand the business Scenarios and after testing documented the test results and presented to business with the testing results.
- Performed the **Smoke, Functional, Regression, System and end-to-end testing.**
- Played a Major Role in Creating **Test data** for the **Medicare External Broker Application** which involves login as Experience user.
- Tested **Sharing rules, Security, User roles, user Profiles, Field level security, Public Groups, Validation rules, Custom fields, Reports and Dashboards.**
- Prepared Test cases for the **Automating Medicare External broker** Flow.
- Coordinated with **Offshore team** for testing, meeting status.

**Client Name: Horizon BCBS of New Jersey**  
**Project Name: Health Cloud**  
**Role: Salesforce QA Analyst**  
**Company: IBM India Private Limited**

**Dec 2017---- May 2021**

**Responsibilities:**

- Written Business scenarios, test cases and tested **GEMS, HRM, PHA, CCC and Cohort Referral** Salesforce Applications
- **Tested the GEMS, HRM, PHA, CCC and Cohort Referral (Health Cloud Application) with Salesforce Objects (Person Accounts, Cohort Referral, Care program, Coverage, Correspondence, Care Plan, Cases, Tasks and Diagnosis).**
- Salesforce Objects tested include **Person Accounts, Cohort Referral, Care program, Coverage, Correspondence, Care Plan, Cases, Tasks and Diagnosis.**
- Validated **Patients Coverage** API using postman.
- Closely interacted with Business to understand the business Scenarios and after testing documented the test results and presented to business with the testing results.
- Performed the **Smoke, Functional, Regression, System and end-to-end testing.**
- Played a Major Role in Creating **Test data** for the **GEMS, HRM, PHA, CCC and Cohort Referral Applications.**
- Performed **Admin Tasks** like Creating the **Users** with specified **Roles and Profiles.**
- Tested **Sharing rules, Security, User roles, user Profiles, Field level security, Public Groups, Validation rules, Queues, Permission set ,Permission group, Custom fields, Reports and Dashboards.**
- Coordinated with **Offshore team** for testing, meeting status.

**DECLARATION**

I hereby declare that all the information given above is true to the best of my knowledge and belief.

Date: 06<sup>th</sup> May 2023,  
Place: Hyderabad.

Chandrasekhar Reddy Induri